



**Business and Government Activity Report
For the month ending: August 31st**

Activity	2016		2015		Variance	
	MONTH	YTD	MONTH	YTD	Variance	Variance %
Cable/Internet						
# Residential & Bulk Basic Cable	969		926		43	4.6%
# Premium Channel Residential & Bulk Subscribers	532		487		45	9.2%
# Digital Subscribers	264		296		(32)	-10.8%
# Internet Subscribers	1,674		1,678		(4)	-0.2%
Average # Phone Subscribers	102		93		9	9.7%
Village Court Apartments						
Occupancy Rate %	100.00%	99.04%	99.10%	99.21%	-0.17%	-0.2%
# Vacated Units	6	22	4	21	1	4.8%
# Work Orders Completed	45	287	40	288	(1)	-0.3%
# on Waiting List	63		163		(100)	-61.3%
Public Works						
Service Calls	542	3,524	318	2,880	644	22.4%
Snow Fall Inches	0	142	0	104	38	36.5%
Snow Removal - Streets & Prkg Lots Hours	0	2,000	0	1,691	309	18.3%
Roadway Maintenance Hours	445	2,184	287	2,163	21	1.0%
Water Billed Consumption Gal.	21,340,000	111,937,000	19,922,000	104,124,000	7,813,000	7.5%
Sewage Treatment Gal.	8,055,000	71,171,000	9,433,000	66,773,000	4,398,000	6.6%
Child Development Fund						
# Infants & Toddlers Actual Occupancy	21.05	173.87	18.47	155.48	18.39	11.8%
# Preschoolers Actual Occupancy	14.30	122.04	15.46	121.67	0.37	0.3%
Transportation and Parking						
GPG (noon snapshot)	4,413	38,641	2,512	18,819	19,822	105.3%
GPG Parking Utilization (% of total # of spaces occupied)	32.0%	35.0%	18.2%	17.0%	18.0%	105.9%
HPG (noon snapshot)	942	11,178	706	10,029	1,149	11.5%
HPG Parking Utilization (% of total # of spaces occupied)	29.6%	43.9%	22.2%	39.4%	4.5%	11.4%
Total Parking (noon snapshot)	8,242	78,110	5,672	58,048	20,062	34.6%
Parking Utilization (% of total # of spaces occupied)	34.0%	40.2%	23.4%	29.9%	10.3%	34.4%
Paid Parking Revenues	\$35,693	\$206,599	\$33,383	\$258,239	(\$51,640)	-20.0%
Bus Routes # of Passengers	6,803	29,563	6,127	28,696	867	3.0%
Employee Shuttle # of Passengers	1,321	10,689	1,608	12,634	(1,945)	-15.4%
Employee Shuttle Utilization Rate %	62.9%	51.9%	58.1%	53.3%	-1.40%	-2.6%
Inbound (Vehicle) Traffic (Entrance) # of Cars	71,835	511,106	70,644	507,529	3,577	0.7%
Human Resources						
FT Year Round Head Count	80		81		(1)	-1.2%
Seasonal Head Count (FT & PT)	7		6		1	16.7%
PT Year Round Head Count	20		21		(1)	-4.8%
Gondola FT YR, Seasonal, PT YR Head Count	58		53		5	9.4%
Total Employees	165		161		4	2.5%
Gondola Overtime Paid Hours	190	1922	253	1372	551	40.1%
Other Employee Overtime Paid	65	757	84	793	(37)	-4.6%
# New Hires Total New Hires	13	29	7	14	15	107.1%
# Terminations	16	22	10	13	9	69.2%
# Workmen Comp Claims	0	10	2	9	1	11.1%
Workmen Comp Claims Costs	\$0	\$9,110	\$6,036	\$16,184	(\$7,074)	-43.7%
Turnover	9.70%	13.30%	6.20%	8.10%	5.20%	64.2%
Gondola Recruiting Costs	\$728	\$7,356	\$3,190	\$6,072	\$1,284	21.1%
Other Recruiting Costs	\$427	\$6,981	\$2,882	\$10,472	(\$3,491)	-33.3%
Marketing & Business Development						
Total Users/Total Sessions	236/323	2,144/3,531	1,102/1,353	9,521/13,268	-7377/-9736	-77%/-73%
Town Hosted Meetings	4	39	4	35	4	11.4%
Email Correspondence Sent	10	62	7	85	(23)	-27.1%
E-mail List #	3,381		na		#VALUE!	#VALUE!
Wifi Subscribers	12,791		na		#VALUE!	#VALUE!
Press Releases Sent	2	22	0	21	1	4.8%
Gondola and RETA						
<i>Current RETA revenues are unaudited</i>						
Gondola # of Passengers	295,768	2,069,622	291,946	1,948,302	121,320	6.2%
Chondola # of Passengers	0	85,398	0	87,074	(1,676)	-1.9%
RETA fees collected by TMOVA	\$544,686	\$3,115,168	\$533,298	\$3,032,460	\$82,708	2.7%

Activity	2016		2015		Variance		
	MONTH	YTD	MONTH	YTD	Variance	Variance %	
Police							
Calls for Service	#	414	3,106	508	3,907	(801)	-20.5%
Investigations	#	19	171	18	165	6	3.6%
Alarms	#	12	185	24	174	11	6.3%
Arrests	#	0	16	5	17	(1)	-5.9%
Traffic Contacts	#	8	155	16	169	(14)	-8.3%
Traffic Tickets Written	#	1	21	1	28	(7)	-25.0%
Parking Tickets Written	#	306	2,545	276	2,485	60	2.4%
Administrative Dismissals	#	13	108	3	84	24	28.6%
Building/Planning							
Community Development Revenues		\$117,954	\$793,684	\$56,537	\$757,550	\$36,134	4.8%
# Permits Issued		14	73	4	57	16	28.1%
Valuation of Building Permits Issued		\$3,677,526	\$15,369,038	\$1,410,325	\$22,207,765	(\$6,838,727)	-30.8%
# Inspections Completed		357	1,863	231	1,601	262	16.4%
# Design Review/Zoning Agenda Items		7	42	9	46	(4)	-8.7%
# Staff Review Approvals		29	207	33	137	70	51.1%
Recreation							
Mile of Trails Maintained		12.5	38.7	10.7	37.1	1.60	4.3%
Adventure Rock Registrations		245	1387	332	1346	41	3.0%
Bike Park Waivers		936	2582	1067	3569	(987)	-27.7%
Bike Park Trips		3359	10393	2628	8211	2,182	26.6%
Disc Golf Registrations		403	1486	489	1926	(440)	-22.8%
Platform Tennis Registrations		10	273	48	246	27	11.0%
Plaza Services Due to the timing of the packet, trash diversion rates are for the previous month.							
Snow Removal Plaza	Hours	0	1,283	0	820	463	56.5%
Plaza Maintenance	Hours	266	2,206	180.75	2139	66	3.1%
Lawn Care	Hours	229	1,032	266	1125	(93)	-8.2%
Plant Care	Hours	486	2,026	408	2095	(70)	-3.3%
Irrigation	Hours	108	452	47.25	409	44	10.7%
TMV Trash Collection	Hours	136	877	119	839	38	4.5%
Christmas Decorations	Hours	7	521	0	539	(18)	-3.4%
Residential Trash	Pound	24,900	167,400	19,800	112,200	55,200	49.2%
Residential Recycle	Pound	19,245	148,711	20,246	89,176	59,535	66.8%
Diversion Rate	%	43.59%	47.04%	50.56%	44.28%	2.76%	6.2%
Vehicle Maintenance							
# Preventive Maintenance Performed		15	141	19	157	(16)	-10.2%
# Repairs Completed		29	204	28	217	(13)	-6.0%
Special Projects		3	28	2	33	(5)	-15.2%
# Roadside Assists		0	1	1	3	(2)	-66.7%
Finance							
# Employee Based Business Licenses Issued		19	726	12	636	90	14.2%
# Privately Licensed Rentals		1	79	2	59	20	33.9%
# Property Management Licensed Rentals		2	351	0	335	16	4.8%
# VRBO Listings for MV		391		330		61	18.5%
# Paperless Billing Accts (YTD is total paperless customers)		7	584	16	504	80	15.9%
# of TMV AR Bills Processed		2,115	16,676	2,075	16,051	625	3.9%
Accounts Receivable - Total Bad Debt Reserve/Allowance: \$20,034							
Current 30+ Days 60+ Days 90+ Days over 120 days Total	TMV Operating Receivables (includes Gondola funding)		Utilities - Cable and Water/Sewer		VCA - Village Court Apartments		General Fund Investment Activity Change in Value (\$4,278) Ending Balance \$4,502,799 Investment Income \$4,238 Portfolio Yield 1.04%
	\$ 1,056,293	95.3%	\$ 238,023	79.2%	\$ (31,443)	115.8%	
	11,293	1.0%	50,111	16.7%	-	0.0%	
	2,967	0.3%	8,080	2.7%	-	0.0%	
	2	0.0%	3,208	1.1%	4,280	-15.8%	
	38,066	3.4%	930	0.3%	-	0.0%	
	\$ 1,108,621	100.0%	\$ 300,352	100.0%	\$ (27,163)	100.0%	
Current 30+ Days 60+ Days 90+ Days over 120 days Total	Other Billings - CDF, Construction Parking, Commercial Trash		Total All AR		Change Since Last Month - Increase (Decrease) in AR		Other Statistics Population (estimated) 1,395 Registered Voters 1,412 Property Valuation 294,538,840
	\$ 11,731	43.8%	\$ 1,274,604	90.5%	\$ (105,776)	107.0%	
	5,060	18.9%	66,463	4.7%	19,924	-20.2%	
	4,692	17.5%	15,739	1.1%	(9,391)	9.5%	
	962	3.6%	8,452	0.6%	(2,846)	2.9%	
	4,365	16.3%	43,361	3.1%	(783)	0.8%	
	\$ 26,809	100.0%	\$ 1,408,619	100.0%	\$ (98,872)	100.0%	