



Business and Government Activity Report
For the month ending: December 31st

Activity	2016		2015		Variance	
	MONTH	YTD	MONTH	YTD	Variance	Variance %
Cable/Internet						
# Residential & Bulk Basic Cable	966		924		42	4.5%
# Premium Channel Residential & Bulk Subscribers	553		482		71	14.7%
# Digital Subscribers	255		280		(25)	-8.9%
# Internet Subscribers	1,844		1,693		151	8.9%
Average # Phone Subscribers	107		92		15	16.3%
Village Court Apartments						
Occupancy Rate %	99.55%	98.28%	99.55%	99.36%	-1.08%	-1.1%
# Vacated Units	2	38	3	31	7	22.6%
# Work Orders Completed	37	467	37	440	27	6.1%
# on Waiting List	78		76		2	2.6%
Public Works						
Service Calls	381	4,591	511	4,945	(354)	-7.2%
Snow Fall Inches	54	196	83	249	(53)	-21.3%
Snow Removal - Streets & Prkg Lots Hours	904	3,147	1,054	3,424	(277)	-8.1%
Roadway Maintenance Hours	0	2,916	6	2,775	141	5.1%
Water Billed Consumption Gal.	42,996,000	190,135,000	52,377,000	217,764,000	(27,629,000)	-12.7%
Sewage Treatment Gal.	8,174,000	94,225,000	7,772,000	84,660,000	9,565,000	11.3%
Child Development Fund						
# Infants & Toddlers Actual Occupancy	21.58	255.48	18.50	229.36	26.12	11.4%
# Preschoolers Actual Occupancy	15.20	179.85	14.62	177.11	2.74	1.5%
Transportation and Parking						
GPG (noon snapshot)	8,447	54,573	7,257	31,441	23,132	73.6%
GPG Parking Utilization (% of total # of spaces occupied)	61.2%	32.5%	52.6%	18.7%	13.8%	73.8%
HPG (noon snapshot)	1,976	15,536	2,427	14,213	1,323	9.3%
HPG Parking Utilization (% of total # of spaces occupied)	62.1%	40.2%	76.3%	36.7%	3.5%	9.5%
Total Parking (noon snapshot)	15,536	110,460	15,059	85,739	24,721	28.8%
Parking Utilization (% of total # of spaces occupied)	64.0%	37.4%	62.0%	29.0%	8.4%	29.0%
Paid Parking Revenues	\$40,265	\$269,756	\$43,174	\$354,714	(\$84,958)	-24.0%
Bus Routes # of Passengers	490	46,221	86	43,490	2,731	6.3%
Employee Shuttle # of Passengers	1,385	15,530	1,706	18,752	(3,222)	-17.2%
Employee Shuttle Utilization Rate %	53.5%	52.8%	52.9%	53.6%	-0.80%	-1.5%
Inbound (Vehicle) Traffic (Entrance) # of Cars	69,772	747,922	70,184	751,443	(3,521)	-0.5%
Human Resources						
FT Year Round Head Count	80		80		0	0.0%
Seasonal Head Count (FT & PT)	3		4		(1)	-25.0%
PT Year Round Head Count	19		20		(1)	-5.0%
Gondola FT YR, Seasonal, PT YR Head Count	61		54		7	13.0%
Total Employees	163		158		5	3.2%
Gondola Overtime Paid Hours	251	2689	324	2519	170	6.7%
Other Employee Overtime Paid	67	1226	75	1099	127	11.5%
# New Hires Total New Hires	5	123	13	80	43	53.8%
# Terminations	11	98	8	76	22	28.9%
# Workmen Comp Claims	0	15	0	9	6	66.7%
Workmen Comp Claims Costs	\$0	\$51,999	\$0	\$21,296	\$30,703	144.2%
Marketing & Business Development						
Town Hosted Meetings	4	58	5	55	3	5.5%
Email Correspondence Sent	na	na	5	55	#VALUE!	#VALUE!
E-mail List #	na		2,121		#VALUE!	#VALUE!
Wifi Subscribers	na		9,001		#VALUE!	#VALUE!
Press Releases Sent	na	na	2	26	#VALUE!	#VALUE!
Gondola and RETA <i>Current RETA revenues are unaudited</i>						
Gondola # of Passengers	306,360	2,778,910	295,004	2,617,642	161,268	6.2%
Chondola # of Passengers	25,858	111,256	30,940	122,086	(10,830)	-8.9%
RETA fees collected by TMOVA	\$429,530	\$5,700,043	\$781,193	\$5,416,271	\$283,772	5.2%

Activity	2016		2015		Variance				
	MONTH	YTD	MONTH	YTD	Variance	Variance %			
Police									
Calls for Service	#	390	4,531	488	5,451	(920)	-16.9%		
Investigations	#	23	223	29	229	(6)	-2.6%		
Alarms	#	41	288	20	267	21	7.9%		
Arrests	#	3	20	4	25	(5)	-20.0%		
Traffic Contacts	#	14	215	11	210	5	2.4%		
Traffic Tickets Written	#	3	31	3	42	(11)	-26.2%		
Parking Tickets Written	#	422	3,634	473	3,840	(206)	-5.4%		
Administrative Dismissals	#	5	135	6	122	13	10.7%		
Building/Planning									
Community Development Revenues		\$16,725	\$928,435	\$21,313	\$1,060,824	(\$132,389)	-12.5%		
# Permits Issued		5	107	2	83	24	28.9%		
Valuation of Building Permits Issued		\$189,160	\$17,084,096	\$145,375	\$28,594,841	(\$11,510,745)	-40.3%		
# Inspections Completed		340	3,283	164	2,393	890	37.2%		
# Design Review/Zoning Agenda Items		4	77	2	64	13	20.3%		
# Staff Review Approvals		7	293	15	236	57	24.2%		
Recreation									
Mile of Trails Maintained		14.7	73.8	14.7	73.4	0.40	0.5%		
Platform Tennis Registrations		60	433	35	541	(108)	-20.0%		
Ice Rink Skaters		1688	3723	878	3778	(55)	-1.5%		
Snow Cat Hours		41	284	130	436	(152)	-34.8%		
Plaza Services Due to the timing of the packet, trash diversion rates are for the previous month.									
Snow Removal Plaza	Hours	738	2,372	662	1794	578	32.2%		
Plaza Maintenance	Hours	252	3,365	163	2898	467	16.1%		
Lawn Care	Hours	0	1,346	0	1453	(108)	-7.4%		
Plant Care	Hours	0	2,933	0	2958	(25)	-0.8%		
Irrigation	Hours	0	644	0	590	54	9.2%		
TMV Trash Collection	Hours	101	1,238	99	1181	57	4.8%		
Christmas Decorations	Hours	277	1,862	262	1666	196	11.7%		
Vehicle Maintenance									
# Preventive Maintenance Performed		22	200	21	221	(21)	-9.5%		
# Repairs Completed		33	318	29	337	(19)	-5.6%		
Special Projects		2	35	4	49	(14)	-28.6%		
# Roadside Assists		0	4	0	5	(1)	-20.0%		
Finance									
# Employee Based Business Licenses Issued		17	786	14	695	91	13.1%		
# Privately Licensed Rentals		1	87	0	68	19	27.9%		
# Property Management Licensed Rentals		30	390	0	338	52	15.4%		
# VRBO Listings for MV		458	335	335	123	36.7%			
# Paperless Billing Accts (YTD is total paperless customers)		41	666	12	543	123	22.7%		
# of TMV AR Bills Processed		2,138	25,209	2,069	24,341	868	3.6%		
Accounts Receivable - Total Bad Debt Reserve/Allowance: \$20,034									
					General Fund Investment Activity				
	TMV Operating Receivables (includes Gondola funding)		Utilities - Cable and Water/Sewer		VCA - Village Court Apartments				
	Current	\$ 352,936	89.4%	\$ 253,927	85.1%	\$ (11,641)	101.4%	Change in Value	\$245,175
	30+ Days	3,297	0.8%	33,386	11.2%	(157)	1.4%	Ending Balance	\$4,236,996
	60+ Days	1,593	0.4%	4,847	1.6%	317	-2.8%	Investment Income	\$0
	90+ Days	1,815	0.5%	4,320	1.4%	-	0.0%	Portfolio Yield	0.95%
	over 120 days	34,960	8.9%	2,012	0.7%	-	0.0%		
	Total	\$ 394,601	100.0%	\$ 298,493	100.0%	\$ (11,481)	100.0%		
					Change Since Last Month - Increase (Decrease) in AR				
	Current	\$ 14,723	46.0%	\$ 609,945	85.5%	\$ 354,167	102.0%	Other Statistics	
30+ Days	4,205	13.1%	40,731	5.7%	8,642	2.5%	Population (estimated)	1,395	
60+ Days	3,899	12.2%	10,656	1.5%	(5,057)	-1.5%	Registered Voters	1,412	
90+ Days	1,997	6.2%	8,132	1.1%	(7,419)	-2.1%	Property Valuation	294,538,840	
over 120 days	7,205	22.5%	44,177	6.2%	(3,227)	-0.9%			
Total	\$ 32,029	100.0%	\$ 713,641	100.0%	\$ 347,105	100.0%			