



**Business and Government Activity Report
For the month ending: February 29th**

Activity	2016		2015		Variance		
	MONTH	YTD	MONTH	YTD	Variance	Variance %	
Cable/Internet							
# Residential & Bulk Basic Cable	943		939		4	0.4%	
# Premium Channel Residential & Bulk Subscribers	479		490		(11)	-2.2%	
# Digital Subscribers	293		318		(25)	-7.9%	
# Internet Subscribers	1,780		1,631		149	9.1%	
Average # Phone Subscribers	96		93		3	3.2%	
Village Court Apartments							
Occupancy Rate	%	100.00%	100.00%	100.00%	100.00%	0.00%	0.0%
# Vacated Units		2	3	1	2	1	50.0%
# Work Orders Completed		32	68	37	62	6	9.7%
# on Waiting List		70		117		(47)	-40.2%
Public Works							
Service Calls		413	778	343	751	27	3.6%
Snow Fall	Inches	22	73	49	62	11	17.7%
Snow Removal - Streets & Prkg Lots	Hours	591	1,644	478	1,255	389	31.0%
Roadway Maintenance	Hours	89	101	82	165	(64)	-38.8%
Water Billed Consumption	Gal.	8,988,000	33,081,000	8,531,000	38,458,000	(5,377,000)	-14.0%
Sewage Treatment	Gal.	9,127,000	17,820,000	7,566,000	15,688,000	2,132,000	13.6%
Child Development Fund							
# Infants & Toddlers Actual Occupancy		21.10	42.90	19.24	36.49	6.41	17.6%
# Preschoolers Actual Occupancy		14.86	29.66	15.58	30.10	(0.44)	-1.5%
Transportation and Parking							
Bus passengers are up significantly due to the power outage and high winds, shutting gondola down and increasing bus service.							
GPG (noon snapshot)		7,329	14,450	2,483	5,246	9,204	175.4%
GPG Parking Utilization (% of total # of spaces occupied)		53.1%	52.4%	18.0%	19.0%	33.4%	175.8%
HPG (noon snapshot)		2,272	4,748	2,032	4,235	513	12.1%
HPG Parking Utilization (% of total # of spaces occupied)		71.4%	74.7%	63.9%	66.6%	8.1%	12.2%
Total Parking (noon snapshot)		14,106	28,652	9,380	19,750	8,902	45.1%
Parking Utilization (% of total # of spaces occupied)		58.1%	59.0%	38.6%	40.7%	18.3%	45.0%
Paid Parking Revenues		\$23,227	\$44,296	\$37,366	\$73,577	(\$29,281)	-39.8%
Bus Routes	# of Passengers	860	860	20	57	803	1408.8%
Employee Shuttle	# of Passengers	1,451	3,028	1,697	3,502	(474)	-13.5%
Employee Shuttle Utilization Rate	%	48.7%	49.7%	52.9%	53.5%	-3.80%	-7.1%
Inbound (Vehicle) Traffic (Entrance)	# of Cars	65,224	132,472	59,587	124,592	7,880	6.3%
New hires: 3 child care, 1 temp VCA maintenance, Promotions: 5 seasonal gondola operators to full time year round, Terminations: 1 Recreation worker, 1 water tech, 1 Transit Director, 1 gondola operator, PT/YR ce's: 15 child care, 7 town council, 1 judge, 1 temp, Open positions: Asst. Horticulturalist, Police Officer, gondola operators (summer/ winter), gondola supervisor, child care substitute, groundskeeper, Reasons for termination: 1 end of season, 1 other job, 1 retirement, 1 performance							
Human Resources							
FT Year Round Head Count		80		76		4	5.3%
Seasonal Head Count (FT & PT)		3		4		(1)	-25.0%
PT Year Round Head Count		25		21		4	19.0%
Gondola FT YR, Seasonal, PT YR Head Count		54		56		(2)	-3.6%
Total Employees		162		157		5	3.2%
Gondola Overtime Paid	Hours	85	321	26	295	26	8.8%
Other Employee Overtime Paid		119	258	107	190	68	35.9%
# New Hires	Total New Hires	3	19	5	12	7	58.3%
# Terminations		4	10	5	8	2	25.0%
# Workmen Comp Claims		1	4	0	0	4	#DIV/0!
Workmen Comp Claims Costs		\$0	\$973	\$0	\$0	\$973	3055182.8%
Turnover		0	0	0	0	0	21.1%
Gondola Recruiting Costs		\$0	\$1,217	\$461	\$1,030	\$187	18.2%
Other Recruiting Costs		\$0	\$468	\$473	\$2,319	(\$1,851)	-79.8%
Marketing & Business Development							
Total Users/Total Sessions		684/1,025	922/1,457	1,651/2,234	2,773/3,681	-1851/-2224	-66%/-60%
Town Hosted Meetings		8	13	4	9	4	44.4%
Email Correspondence Sent		6	9	9	12	(3)	-25.0%
E-mail List	#	2,509		na		#VALUE!	#VALUE!
Wifi Subscribers		9,807		na		#VALUE!	#VALUE!
Press Releases Sent		1	3	3	3	0	0.0%
Gondola and RETA							
Current RETA revenues are unaudited							
Gondola	# of Passengers	316,273	632,587	275,659	571,514	61,073	10.7%
Chondola	# of Passengers	24,765	55,659	24,800	54,231	1,428	2.6%
RETA fees collected by TMVOA		\$526,347	\$903,222	\$271,350	\$586,647	\$316,575	54.0%

Activity	2016		2015		Variance		
	MONTH	YTD	MONTH	YTD	Variance	Variance %	
Police							
Calls for Service	#	396	832	503	950	(118)	-12.4%
Investigations	#	13	35	19	29	6	20.7%
Alarms	#	34	56	19	36	20	55.6%
Arrests	#	3	7	2	3	4	133.3%
Traffic Contacts	#	12	22	15	18	4	22.2%
Traffic Tickets Written	#	0	2	0	0	2	#DIV/0!
Parking Tickets Written	#	462	773	338	651	122	18.7%
Administrative Dismissals	#	12	19	22	28	(9)	-32.1%
Building/Planning							
Community Development Revenues		\$17,821	\$48,763	\$32,828	\$46,392	\$2,371	5.1%
# Permits Issued		5	10	3	5	5	100.0%
Valuation of Building Permits Issued		\$198,760	\$478,131	\$500,000	\$549,971	(\$71,840)	-13.1%
# Inspections Completed		127	262	166	304	(42)	-13.8%
# Design Review/Zoning Agenda Items		0	1	5	9	(8)	-88.9%
# Staff Review Approvals		10	26	3	5	21	420.0%
Recreation							
Mile of Trails Maintained		14.7	29.4	14.7	29.4	0	0.0%
Platform Tennis Registrations		60	101	57	117	(16)	-13.7%
Ice Rink Skaters		497	1740	1084	2574	(834)	-32.4%
Snow Cat Hours		87	231	93	237	(6)	-2.5%
Plaza Services Due to the timing of the packet, trash diversion rates are for the previous month.							
Snow Removal Plaza	Hours	450	1,133	244	600	533	88.9%
Plaza Maintenance	Hours	372	554	457	745	(190)	-25.6%
Lawn Care	Hours	14	14	0	0	14	#DIV/0!
Plant Care	Hours	18	18	37.5	50	(32)	-64.1%
Irrigation	Hours	1	1	0	0	1	#DIV/0!
TMV Trash Collection	Hours	110	221	112.25	241	(20)	-8.4%
Christmas Decorations	Hours	165	329	23.75	366	(36)	-9.9%
Residential Trash	Pound	19,350	39,300	18,150	16,350	22,950	140.4%
Residential Recycle	Pound	16,246	47,069	23,246	25,180	21,889	86.9%
Diversion Rate	%	45.64%	54.50%	56.16%	60.63%	-6.13%	-10.1%
Vehicle Maintenance							
# Preventive Maintenance Performed		21	46	12	36	10	27.8%
# Repairs Completed		24	67	34	54	13	24.1%
Special Projects		4	6	2	7	(1)	-14.3%
# Roadside Assists		1	1	0	0	1	#DIV/0!
Finance							
# Employee Based Business Licenses Issued		34	621	31	529	92	17.4%
# Privately Licensed Rentals		2	71	-3	51	20	39.2%
# Property Management Licensed Rentals		74	341	43	291	50	17.2%
# VRBO Listings for MV		383		363		20	5.5%
# Paperless Billing Accts (YTD is total paperless customers)		11	565	80	501	64	12.8%
# of TMV AR Bills Processed		2,114	4,192	2,027	4,050	142	3.5%
Accounts Receivable - Total Bad Debt Reserve/Allowance: \$20,034							
Current 30+ Days 60+ Days 90+ Days over 120 days Total	TMV Operating Receivables (includes Gondola funding)		Utilities - Cable and Water/Sewer		VCA - Village Court Apartments		General Fund Investment Activity Change in Value (\$500,941) Ending Balance \$4,751,145 Investment Income \$4,744 Portfolio Yield 0.87%
	\$ 1,183,294	96.7%	\$ 160,653	85.5%	\$ (6,656)	314.2%	
	3,148	0.3%	22,666	12.1%	169	-8.0%	
	2,555	0.2%	3,135	1.7%	-	0.0%	
	2,061	0.2%	1,042	0.6%	4,369	-206.3%	
	32,497	2.7%	397	0.2%	-	0.0%	
	\$ 1,223,554	100.0%	\$ 187,893	100.0%	\$ (2,118)	100.0%	
Current 30+ Days 60+ Days 90+ Days over 120 days Total	Other Billings - CDF, Construction Parking, Commercial Trash		Total All AR		Change Since Last Month - Increase (Decrease) in AR		Other Statistics Population (estimated) 1,395 Registered Voters 1,412 Property Valuation 294,538,840
	\$ 15,991	60.2%	\$ 1,353,282	94.2%	\$ 557,011	97.4%	
	4,446	16.7%	30,429	2.1%	11,984	2.1%	
	2,324	8.8%	8,014	0.6%	652	0.1%	
	1,357	5.1%	8,830	0.6%	(3,609)	-0.6%	
	2,425	9.1%	35,318	2.5%	5,893	1.0%	
	\$ 26,543	100.0%	\$ 1,435,872	100.0%	\$ 571,931	100.0%	