



**Business and Government Activity Report
For the month ending: February 28th**

Activity	2017		2016		Variance	
	MONTH	YTD	MONTH	YTD	Variance	Variance %
Cable/Internet						
# Residential & Bulk Basic Cable	961		943		18	1.9%
# Premium Channel Residential & Bulk Subscribers	553		479		74	15.4%
# Digital Subscribers	267		293		(26)	-8.9%
# Internet Subscribers	1,891		1,780		111	6.2%
Average # Phone Subscribers	111		96		15	15.6%
Village Court Apartments						
Occupancy Rate %	98.00%	98.00%	99.00%	99.50%	-1.50%	-1.5%
# Vacated Units	3	6	2	3	3	100.0%
# Work Orders Completed	36	70	32	68	2	2.9%
# on Waiting List	77		70		7	10.0%
Public Works						
Service Calls	300	615	413	778	(163)	-21.0%
Snow Fall Inches	39	131	22	73	58	79.5%
Snow Removal - Streets & Prkg Lots Hours	792	1,889	591	1,644	245	14.9%
Roadway Maintenance Hours	82	88	89	101	(13)	-12.9%
Water Billed Consumption Gal.	9,215,000	42,943,000	8,988,000	33,081,000	9,862,000	29.8%
Sewage Treatment Gal.	7,819,000	15,621,000	9,127,000	17,820,000	(2,199,000)	-12.3%
Child Development Fund						
# Infants & Toddlers Actual Occupancy	21.72	44.68	21.10	42.90	1.78	4.1%
# Preschoolers Actual Occupancy	14.45	28.63	14.86	29.66	(1.03)	-3.5%
Transportation and Parking						
GPG (noon snapshot)	6,427	13,907	7,329	14,450	(543)	-3.8%
GPG Parking Utilization (% of total # of spaces occupied)	46.6%	50.4%	53.1%	52.4%	-2.0%	-3.8%
HPG (noon snapshot)	1,817	2,272	2,272	4,748	(2,476)	-52.1%
HPG Parking Utilization (% of total # of spaces occupied)	57.1%	59.8%	71.4%	74.7%	-14.9%	-19.9%
Total Parking (noon snapshot)	12,682	27,016	14,106	28,652	(1,636)	-5.7%
Parking Utilization (% of total # of spaces occupied)	52.3%	55.7%	58.1%	59.0%	-3.3%	-5.6%
Paid Parking Revenues	\$31,457	\$64,832	\$23,227	\$44,296	\$20,536	46.4%
Bus Routes # of Passengers	0	0	860	860	(860)	-100.0%
Employee Shuttle # of Passengers	1,258	2,749	1,451	3,028	(279)	-9.2%
Employee Shuttle Utilization Rate %	50.8%	51.7%	48.7%	49.7%	2.00%	4.0%
Inbound (Vehicle) Traffic (Entrance) # of Cars	63,311	129,461	65,224	132,472	(3,011)	-2.3%
TEMPORARY: 7 police officers PART TIME: 7 council, 1 judge, 12 child care SEASONAL: rec, plazas, shop NEW HIRES: 2 child care, 4 gondola operators, 1 Dir Mktg & Bus Devel TERMS: 3 gops, 1 police officer, 1 child care TEMPORARY: 7 police officers PART TIME: 7 ncil, 1 judge, 12 child care SEASONAL: rec, plazas, shop						
Human Resources						
FT Year Round Head Count	79		80		(1)	-1.3%
Seasonal Head Count (FT & PT)	3		3		0	0.0%
PT Year Round Head Count	28		19		9	47.4%
Gondola FT YR, Seasonal, PT YR Head Count	65		61		4	6.6%
Total Employees	175		163		12	7.4%
Gondola Overtime Paid Hours	157	321	85	321	0	0.0%
Other Employee Overtime Paid	42	115	119	258	(143)	-55.3%
# New Hires Total New Hires	7	14	5	123	(109)	-88.6%
# Terminations	1	6	11	98	(92)	-93.9%
# Workmen Comp Claims	1	3	0	15	(12)	-80.0%
Workmen Comp Claims Costs	\$3,488	\$4,665	\$3,671	\$4,867	(\$202)	-4.2%
Marketing & Business Development						
Town Hosted Meetings	4	8	8	13	(5)	-38.5%
Email Correspondence Sent	4	10	6	9	1	11.1%
E-mail List #	3,956		na		#VALUE!	#VALUE!
Wifi Subscribers	15,540		na		#VALUE!	#VALUE!
Press Releases Sent	1	1	1	3	(2)	-66.7%
Gondola and RETA						
Current RETA revenues are unaudited						
Gondola # of Passengers	314,887	642,675	316,273	632,587	10,088	1.6%
Chondola # of Passengers	28,297	59,669	24,765	55,659	4,010	7.2%
RETA fees collected by TMOVA	\$751,650	\$1,419,452	\$553,872	\$930,747	\$488,705	52.5%

Activity	2017		2016		Variance		
	MONTH	YTD	MONTH	YTD	Variance	Variance %	
Police							
Calls for Service	#	335	737	396	832	(95)	-11.4%
Investigations	#	21	40	13	35	5	14.3%
Alarms	#	15	42	34	56	(14)	-25.0%
Arrests	#	0	2	2	6	(4)	-66.7%
Traffic Contacts	#	10	17	12	23	(6)	-26.1%
Traffic Tickets Written	#	4	7	1	3	4	133.3%
Parking Tickets Written	#	377	747	462	773	(26)	-3.4%
Administrative Dismissals	#	5	7	12	19	(12)	-63.2%
Building/Planning							
Community Development Revenues		\$33,618	\$56,848	\$17,821	\$49,298	\$7,550	15.3%
# Permits Issued		3	8	5	10	(2)	-20.0%
Valuation of Building Permits Issued		\$33,473	\$1,236,225	\$198,760	\$478,131	\$758,094	158.6%
# Inspections Completed		203	502	127	262	240	91.6%
# Design Review/Zoning Agenda Items		12	23	0	1	22	2200.0%
# Staff Review Approvals		14	33	10	26	7	26.9%
Recreation							
Mile of Trails Maintained		14.7	29.4	14.7	29.4	0.00	0.0%
Platform Tennis Registrations		75	168	60	101	67	66.3%
Ice Rink Skaters		686	1472	497	1740	(268)	-15.4%
Snow Cat Hours		131	307	87	231	76	32.7%
Plaza Services Due to the timing of the packet, trash diversion rates are for the previous month.							
Snow Removal Plaza	Hours	407	1,306	449.5	1133	174	15.3%
Plaza Maintenance	Hours	356	537	371.75	554	(17)	-3.1%
Lawn Care	Hours	2	2	13.5	14	(12)	-85.2%
Plant Care	Hours	35	35	17.75	18	17	95.8%
Irrigation	Hours	0	0	1	1	(1)	-100.0%
TMV Trash Collection	Hours	101	187	109.5	221	(34)	-15.3%
Christmas Decorations	Hours	290	436	165.25	329	107	32.5%
Vehicle Maintenance							
# Preventive Maintenance Performed		26	44	21	46	(2)	-4.3%
# Repairs Completed		32	56	24	67	(11)	-16.4%
Special Projects		0	4	4	6	(2)	-33.3%
# Roadside Assists		1	3	1	1	2	200.0%
Finance							
# Employee Based Business Licenses Issued		29	665	34	621	44	7.1%
# Privately Licensed Rentals		2	66	2	71	(5)	-7.0%
# Property Management Licensed Rentals		2	378	74	341	37	10.9%
# VRBO Listings for MV		443		383		60	15.7%
# Paperless Billing Accts (YTD is total paperless customers)		13	698	11	565	133	23.5%
# of TMV AR Bills Processed		2,175	4,284	2,114	4,192	92	2.2%
Accounts Receivable - Total Bad Debt Reserve/Allowance: \$12,819							
Current 30+ Days 60+ Days 90+ Days over 120 days Total	TMV Operating Receivables (includes Gondola funding)		Utilities - Cable and Water/Sewer		VCA - Village Court Apartments		General Fund Investment Activity Change in Value \$1,182 Ending Balance \$4,242,137 Investment Income \$5,319 Portfolio Yield 1.03%
	\$ 781,278	93.1%	\$ 165,755	85.8%	\$ (32,114)	99.0%	
	87	0.0%	17,749	9.2%	(790)	2.4%	
	20,012	2.4%	4,127	2.1%	41	-0.1%	
	493	0.1%	2,731	1.4%	430	-1.3%	
	37,736	4.5%	2,785	1.4%	-	0.0%	
	\$ 839,606	100.0%	\$ 193,148	100.0%	\$ (32,433)	100.0%	
Current 30+ Days 60+ Days 90+ Days over 120 days Total	Other Billings - CDF, Construction Parking, Commercial Trash		Total All AR		Change Since Last Month - Increase (Decrease) in AR		Other Statistics Population (estimated) 1,393 (Active) Registered Voters 821 Property Valuation 294,011,170
	\$ 13,250	38.5%	\$ 928,168	89.7%	\$ (390,681)	100.3%	
	5,595	16.2%	22,642	2.2%	(15,675)	4.0%	
	3,679	10.7%	27,859	2.7%	12,026	-3.1%	
	3,535	10.3%	7,190	0.7%	943	-0.2%	
	8,396	24.4%	48,917	4.7%	3,730	-1.0%	
	\$ 34,455	100.0%	\$ 1,034,776	100.0%	\$ (389,657)	100.0%	