



**Business and Government Activity Report  
For the month ending: June 30th**

Activity	2016		2015		Variance	
	MONTH	YTD	MONTH	YTD	Variance	Variance %
<b>Cable/Internet</b>						
# Residential & Bulk Basic Cable	949		892		57	6.4%
# Premium Channel Residential & Bulk Subscribers	530		492		38	7.7%
# Digital Subscribers	260		288		(28)	-9.7%
# Internet Subscribers	1,717		1,622		95	5.9%
Average # Phone Subscribers	94		90		4	4.4%
<b>Village Court Apartments</b>						
Occupancy Rate %	98.65%	98.95%	97.75%	99.10%	-0.15%	-0.2%
# Vacated Units	3	13	7	17	(4)	-23.5%
# Work Orders Completed	42	199	46	199	0	0.0%
# on Waiting List	63		113		(50)	-44.2%
<b>Public Works</b>						
Service Calls	497	2,565	326	2,164	401	18.5%
Snow Fall Inches	0	142	0	104	38	36.5%
Snow Removal - Streets & Prkg Lots Hours	0	2,000	0	1,691	309	18.3%
Roadway Maintenance Hours	650	1,573	444	1,480	93	6.3%
Water Billed Consumption Gal.	14,992,000	66,296,000	10,049,000	66,907,000	(611,000)	-0.9%
Sewage Treatment Gal.	9,764,000	54,005,000	7,087,000	46,855,000	7,150,000	15.3%
<b>Child Development Fund</b>						
# Infants & Toddlers Actual Occupancy	21.41	131.12	19.28	115.90	15.22	13.1%
# Preschoolers Actual Occupancy	15.94	91.34	14.90	90.96	0.38	0.4%
<b>Transportation and Parking</b>						
Bus passengers are up significantly due to the power outage and high winds, shutting gondola down and increasing bus service.						
GPG (noon snapshot)	4,645	28,938	3,202	13,091	15,847	121.1%
GPG Parking Utilization (% of total # of spaces occupied)	33.7%	34.9%	23.2%	15.8%	19.1%	120.9%
HPG (noon snapshot)	898	8,974	803	8,213	761	9.3%
HPG Parking Utilization (% of total # of spaces occupied)	28.2%	47.0%	25.3%	43.0%	4.0%	9.3%
Total Parking (noon snapshot)	10,323	60,016	8,463	45,119	14,897	33.0%
Parking Utilization (% of total # of spaces occupied)	42.5%	41.2%	34.9%	31.0%	10.2%	32.9%
Paid Parking Revenues	\$39,349	\$120,234	\$19,607	\$176,776	(\$56,542)	-32.0%
Bus Routes # of Passengers	6,600	14,609	7,014	14,451	158	1.1%
Employee Shuttle # of Passengers	1,294	8,198	1,582	9,251	(1,053)	-11.4%
Employee Shuttle Utilization Rate %	50.8%	49.7%	58.1%	52.2%	-2.50%	-4.8%
Inbound (Vehicle) Traffic (Entrance) # of Cars	69,785	359,179	68,830	353,225	5,954	1.7%
New hires: 5 gondola operators, 9 recreation (bike park, disc golf) Terminations: 2 gondola operators, 1 horticulturalist PT/YR ee's: 13 child care, 7 town council, 1 judge Open positions: VCA Property Mgr, Associate Planner, VCA Maintenance, Horticulturalist, gondola operators, groundskeeper Reasons for termination: 1 quit/ no notice; 1 non-compliance with drug policy; 1 No call/no show						
<b>Human Resources</b>						
FT Year Round Head Count	76		80		(4)	-5.0%
Seasonal Head Count (FT & PT)	10		8		2	25.0%
PT Year Round Head Count	21		22		(1)	-4.5%
Gondola FT YR, Seasonal, PT YR Head Count	59		59		0	0.0%
Total Employees	166		169		(3)	-1.8%
Gondola Overtime Paid Hours	288	1563	177	954	609	63.8%
Other Employee Overtime Paid	111	576	177	533	42	7.9%
# New Hires Total New Hires	14	30	10	42	(12)	-28.6%
# Terminations	3	9	3	34	(25)	-73.5%
# Workmen Comp Claims	0	7	2	4	3	75.0%
Workmen Comp Claims Costs	\$0	\$6,310	\$1,981	\$2,635	\$3,675	139.5%
Turnover	1.80%	5.40%	1.80%	20.10%	-14.70%	-73.1%
Gondola Recruiting Costs	\$0	\$5,583	\$319	\$2,743		0.0%
Other Recruiting Costs	\$0	\$3,675	\$1,106	\$6,780		0.0%
<b>Marketing &amp; Business Development</b>						
Total Users/Total Sessions	256/348	1,814/2,961	1,192/1,561	7,438/10,299	-5624/-7338	-75%/-71%
Town Hosted Meetings	4	31	4	27	4	14.8%
Email Correspondence Sent	11	42	19	68	(26)	-38.2%
E-mail List #	11,185		na		#VALUE!	#VALUE!
Wifi Subscribers	10,301		na		#VALUE!	#VALUE!
Press Releases Sent	8	19	10	18	1	5.6%
<b>Gondola and RETA</b>						
Current RETA revenues are unaudited						
Gondola # of Passengers	293,702	1,339,811	264,871	1,257,368	82,443	6.6%
Chondola # of Passengers	0	85,398	0	87,074	(1,676)	-1.9%
RETA fees collected by TMVOA	\$593,666	\$2,134,012	\$277,290	\$2,194,290	(\$60,278)	-2.7%

Activity	2016		2015		Variance		
	MONTH	YTD	MONTH	YTD	Variance	Variance %	
<b>Police</b>							
Calls for Service	#	415	2,216	584	2,798	(582)	-20.8%
Investigations	#	28	127	25	124	3	2.4%
Alarms	#	17	158	25	126	32	25.4%
Arrests	#	3	13	2	8	5	62.5%
Traffic Contacts	#	34	109	21	131	(22)	-16.8%
Traffic Tickets Written	#	4	16	3	21	(5)	-23.8%
Parking Tickets Written	#	296	1,953	331	1,854	99	5.3%
Administrative Dismissals	#	25	90	13	71	19	26.8%
<b>Building/Planning</b>							
Community Development Revenues		\$151,097	\$606,393	\$339,585	\$675,871	(\$69,478)	-10.3%
# Permits Issued		17	52	13	44	8	18.2%
Valuation of Building Permits Issued		\$566,227	\$11,605,262	\$11,852,532	\$20,509,611	(\$8,904,349)	-43.4%
# Inspections Completed		306	1,244	278	1,136	108	9.5%
# Design Review/Zoning Agenda Items		5	24	4	28	(4)	-14.3%
# Staff Review Approvals		43	144	32	85	59	69.4%
<b>Recreation</b>							
Mile of Trails Maintained		9.8	16.4	9.6	15.7	1	4.5%
Adventure Rock Registrations		343	472	359	542	(70)	-12.9%
Bike Park Waivers		490	490	1055	1055	(565)	-53.6%
Bike Park Trips		1786	1786	2240	2240	(454)	-20.3%
Disc Golf Registrations		270	270	507	894	(624)	-69.8%
Platform Tennis Registrations		27	221	0	194	27	13.9%
<b>Plaza Services</b> <span style="float:right">Due to the timing of the packet, trash diversion rates are for the previous month.</span>							
Snow Removal Plaza	Hours	0	1,283	0	820	463	56.5%
Plaza Maintenance	Hours	173	1,754	206.5	1777	(24)	-1.3%
Lawn Care	Hours	323	576	274.25	623	(47)	-7.6%
Plant Care	Hours	546	1,156	638	1107	48	4.4%
Irrigation	Hours	132	257	159.5	302	(46)	-15.1%
TMV Trash Collection	Hours	114	612	114.5	623	(11)	-1.8%
Christmas Decorations	Hours	0	514	0	539	(25)	-4.7%
Residential Trash	Pound	20,250	122,100	12,900	75,675	46,425	61.3%
Residential Recycle	Pound	20,000	109,027	14,386	82,029	26,998	32.9%
Diversion Rate	%	49.69%	47.17%	52.72%	52.01%	-4.84%	-9.3%
<b>Vehicle Maintenance</b>							
# Preventive Maintenance Performed		21	103	23	118	(15)	-12.7%
# Repairs Completed		26	154	28	153	1	0.7%
Special Projects		3	21	6	23	(2)	-8.7%
# Roadside Assists		0	1	0	2	(1)	-50.0%
<b>Finance</b>							
# Employee Based Business Licenses Issued		17	692	22	614	78	12.7%
# Privately Licensed Rentals		3	75	3	56	19	33.9%
# Property Management Licensed Rentals		1	344	1	330	14	4.2%
# VRBO Listings for MV		449		354		95	26.8%
# Paperless Billing Accts (YTD is total paperless customers)		53	630	14	510	120	23.5%
# of TMV AR Bills Processed		2,153	12,458	2,032	11,938	520	4.4%
<b>Accounts Receivable - Total Bad Debt Reserve/Allowance: \$20,034</b>							
Current 30+ Days 60+ Days 90+ Days over 120 days Total	TMV Operating Receivables (includes Gondola funding)		Utilities - Cable and Water/Sewer		VCA - Village Court Apartments		<b>General Fund Investment Activity</b> Change in Value (\$236,959) Ending Balance \$4,507,821 Investment Income \$1,250 Portfolio Yield 1.04%
	\$ 1,027,228	96.2%	\$ 208,621	77.0%	\$ (27,557)	120.5%	
	116	0.0%	51,127	18.9%	400	-1.7%	
	1,386	0.1%	7,195	2.7%	-	0.0%	
	3,572	0.3%	3,925	1.4%	4,280	-18.7%	
	35,703	3.3%	43	0.0%	-	0.0%	
	\$ 1,068,004	100.0%	\$ 270,911	100.0%	\$ (22,877)	100.0%	
Current 30+ Days 60+ Days 90+ Days over 120 days Total	Other Billings - CDF, Construction Parking, Commercial Trash		Total All AR		Change Since Last Month - Increase (Decrease) in AR		<b>Other Statistics</b> Population (estimated) 1,395 Registered Voters 1,412 Property Valuation 294,538,840
	\$ 15,869	49.0%	\$ 1,224,161	90.8%	\$ 715,806	96.2%	
	4,013	12.4%	55,655	4.1%	22,710	3.1%	
	3,068	9.5%	11,649	0.9%	507	0.1%	
	2,835	8.8%	14,612	1.1%	5,732	0.8%	
	6,575	20.3%	42,321	3.1%	(899)	-0.1%	
	\$ 32,359	100.0%	\$ 1,348,398	100.0%	\$ 743,856	100.0%	