



**Business and Government Activity Report**

**For the month ending: March 31st**

Activity	2015		2014		Variance	
	MONTH	YTD	MONTH	YTD	Variance	Variance %
<b>Cable/Internet</b>						
# Residential & Bulk Basic Cable	931		955		(24)	-2.5%
# Premium Channel Residential & Bulk Subscribers	489		481		8	1.7%
# Digital Subscribers	319		320		(1)	-0.3%
# Internet Subscribers	1,621		1,627		(6)	-0.4%
Average # Phone Subscribers	94		92		2	2.2%
<b>Village Court Apartments</b>						
Occupancy Rate %	100.00%	100.00%	92.79%	96.70%	3.30%	3.4%
# Vacated Units	0	2	3	12	(10)	-83.3%
# Work Orders Completed	40	102	42	104	(2)	-1.9%
# on Waiting List	128		24		104	433.3%
<b>Public Works</b>						
Service Calls	387	1,138	338	986	152	15.4%
Snow Fall Inches	20	82	43	142	(60)	-42.3%
Snow Removal - Streets & Prkg Lots Hours	382	1,637	413	2,034	(397)	-19.5%
Roadway Maintenance Hours	150	315	151	288	27	9.4%
Water Billed Consumption Gal.	8,640,000	47,098,000	7,898,000	36,685,000	10,413,000	28.4%
Sewage Treatment Gal.	10,265,000	25,953,000	9,317,000	24,655,000	1,298,000	5.3%
<b>Child Development Fund</b>						
# Infants & Toddlers Actual Occupancy	20.02	56.51	18.79	56.69	(0.18)	-0.3%
# Preschoolers Actual Occupancy	14.93	45.03	14.01	41.45	3.58	8.6%
<b>Transportation and Parking</b>						
GPG (noon snapshot)	3,354	8,600	3,562	8,984	(384)	-4.3%
HPG (noon snapshot)	2,376	6,611	2,453	7,007	(396)	-5.7%
Total Parking (noon snapshot)	11,244	30,994	11,760	32,720	(1,726)	-5.3%
Parking Utilization (% of total # of spaces occupied)	46.3%	42.6%	48.5%	44.9%	-2.3%	-5.1%
Paid Parking Revenues	\$69,053	\$142,620	\$37,919	\$123,636	\$18,984	15.4%
Bus Routes # of Passengers	31	88	16	65	23	35.4%
Employee Shuttle # of Passengers	1,672	5,174	1,360	4,441	733	16.5%
Employee Shuttle Utilization Rate %	49.0%	52.5%	62.4%	64.6%	-12.10%	-18.7%
Inbound (Vehicle) Traffic (Entrance) # of Cars	69,618	194,210	64,021	183,166	11,044	6.0%
<b>Human Resources</b>						
FT Year Round Head Count	76		76		0	0.0%
Seasonal Head Count (FT & PT)	2		4		(2)	-50.0%
PT Year Round Head Count	21		13		8	61.5%
Gondola FT YR, Seasonal, PT YR Head Count	60		60		0	0.0%
Total Employees	159		153		6	3.9%
Gondola Overtime Paid Hours	56	351	124	335	16	4.7%
Other Employee Overtime Paid	51	241	31	112	130	115.9%
# New Hires Total New Hires	3	15	1	1	14	1400.0%
# Terminations	4	9	4	4	5	125.0%
# Workmen Comp Claims	0	0	2	2	(2)	-100.0%
Workmen Comp Claims Costs	\$0	\$0	\$2	\$1,858	-\$1,858	-100.0%
<b>Community Relations</b>						
Total Users/Total Sessions	1,675/2,242	4,223/5,923	897/1,441	1,170/2,009	3053/3914	260%/194%
Town Hosted Meetings	4	13	4	13	0	0.0%
Email Correspondence Sent	14	26	6	16	10	62.5%
E-mail List #	6174		990		5,184	523.6%
Press Releases Sent	3	6	1	2	4	200.0%
<b>Gondola and RETA</b>						
<i>RETA revenues are unaudited</i>						
Gondola # of Passengers	333,699	905,213	312,115	841,480	63,733	7.6%
Chondola # of Passengers	29,384	83,615	27,707	79,663	3,952	5.0%
RETA fees collected by TMVOA	\$394,092	\$1,105,209	\$713,415	\$1,099,989	\$5,220	0.5%

Activity	2015		2014		Variance									
	MONTH	YTD	MONTH	YTD	Variance	Variance %								
<b>Police</b>														
Calls for Service	#	571	1,521	342	1,035	486	47.0%							
Investigations	#	30	59	15	77	(18)	-23.4%							
Alarms	#	26	62	13	37	25	67.6%							
Arrests	#	1	4	2	6	(2)	-33.3%							
Traffic Contacts	#	40	58	9	25	33	132.0%							
Traffic Tickets Written	#	9	9	1	10	(1)	-10.0%							
Parking Tickets Written	#	439	1,090	153	437	653	149.4%							
Administrative Dismissals	#	13	41	25	81	(40)	-49.4%							
<b>Building/Planning</b>														
Community Development Revenues		\$21,301	\$67,692	\$47,192	\$103,414	(\$35,722)	-34.5%							
# Permits Issued		4	9	4	8	1	12.5%							
Valuation of Building Permits Issued		\$111,500	\$661,471	\$783,780	\$1,492,119	(\$830,648)	-55.7%							
# Inspections Completed		177	481	56	227	254	111.9%							
# Design Review/Zoning Agenda Items		3	12	0	8	4	50.0%							
# Staff Review Approvals		8	13	3	16	(3)	-18.8%							
<b>Recreation</b>														
Mile of Trails Maintained		14.7	44.1	14.7	44.1	0	0.0%							
Platform Tennis Registrations		65	182	37	127	55	43.3%							
Ice Rink Skaters		239	2813	220	2855	(42)	-1.5%							
Snow Cat Hours		58	295	95	248	47	19.1%							
<b>Plaza Services</b> <span style="float:right">Due to the timing of the packet, trash diversion rates are for the previous month.</span>														
Snow Removal Plaza	Hours	189	788	130.25	942	(154)	-16.3%							
Plaza Maintenance	Hours	459	1,204	352	775	429	55.4%							
Lawn Care	Hours	102	102	32	32	70	218.8%							
Plant Care	Hours	39	88	18.75	48	41	84.8%							
Irrigation	Hours	1	1	0	0	1	#DIV/0!							
TMV Trash Collection	Hours	146	387	107	292	94	32.2%							
Christmas Decorations	Hours	18	384	21.5	369	15	3.9%							
Residential Trash	Pound	14,250	32,400	17,100	33,450	(1,050)	-3.1%							
Residential Recycle	Pound	27,000	50,246	11,310	36,490	13,756	37.7%							
Diversion Rate	%	65.45%	60.80%	39.81%	52.17%	8.62%	16.5%							
<b>Vehicle Maintenance</b>														
# Preventive Maintenance Performed		25	61	13	54	7	13.0%							
# Repairs Completed		23	77	29	107	(30)	-28.0%							
Special Projects		0	7	7	13	(6)	-46.2%							
# Roadside Assists		2	2	3	5	(3)	-60.0%							
<b>Finance</b>														
# Employee Based Business Licenses Issued		21	550	16	530	20	3.8%							
# Privately Licensed Rentals		1	52	1	54	(2)	-3.7%							
# Property Management Licensed Rentals		29	320	6	312	8	2.6%							
# VRBO Listings for MV		362		257		105	40.9%							
# Paperless Billing Accts (YTD is total paperless customers)		6	507	13	295	212	71.9%							
# of TMV AR Bills Processed		1,985	6,035	1,955	5,831	204	3.5%							
<b>Accounts Receivable - Total Bad Debt Reserve/Allowance: \$8,692</b>														
	<b>TMV Operating Receivables (includes Gondola funding)</b> Current 30+ Days 60+ Days 90+ Days over 120 days Total	\$ 435,595 426 36,399 579 2,454 \$ 475,452	91.6% 0.1% 7.7% 0.1% 0.5% 100.0%	<b>Utilities - Cable and Water/Sewer</b>		82.7% 15.8% 0.6% 0.8% 0.0% 100.0%	<b>VCA - Village Court Apartments</b> \$ (43,773) 265 285 6,792 - \$ (36,430)	<b>General Fund Investment Activity</b> Change in Value \$259,699 Ending Balance \$5,921,199 Investment Income \$6,951 Portfolio Yield 0.957						
				<b>Total All AR</b>					<b>Change Since Last Month - Increase (Decrease) in AR</b> 120.2% -0.7% -0.8% -18.6% 0.0% 100.0%					
				<b>Other Billings - CDF, Construction Parking, Commercial Trash</b>						<b>Other Statistics</b> Population (estimated) 1,340 Registered Voters 1,016 Property Valuation 266,407,970				
				Current 30+ Days 60+ Days 90+ Days over 120 days Total	28,768 13,218 4,258 1,459 936 \$ 48,639						59.1% 27.2% 8.8% 3.0% 1.9% 100.0%	\$ 552,555 39,098 41,978 10,134 3,390 \$ 647,154	85.4% 6.0% 6.5% 1.6% 0.5% 100.0%	\$ (388,224) \$ (19,786) \$ 38,103 \$ 2,068 \$ (1,425) \$ (369,264)