



**Business and Government Activity Report  
For the month ending: May 31st**

Activity	2016		2015		Variance	
	MONTH	YTD	MONTH	YTD	Variance	Variance %
<b>Cable/Internet</b>						
# Residential & Bulk Basic Cable	970		852		118	13.8%
# Premium Channel Residential & Bulk Subscribers	504		487		17	3.5%
# Digital Subscribers	278		281		(3)	-1.1%
# Internet Subscribers	1,768		1,529		239	15.6%
Average # Phone Subscribers	100		90		10	11.1%
<b>Village Court Apartments</b>						
Occupancy Rate %	98.65%	99.01%	96.85%	99.37%	-0.36%	-0.4%
# Vacated Units	2	10	9	10	0	0.0%
# Work Orders Completed	23	157	20	153	4	2.6%
# on Waiting List	65		96		(31)	-32.3%
<b>Public Works</b>						
Service Calls	402	2,068	295	1,838	230	12.5%
Snow Fall Inches	15	142	18	104	38	36.5%
Snow Removal - Streets & Prkg Lots Hours	27	2,000	25	1,691	309	18.3%
Roadway Maintenance Hours	422	923	324	1,036	(113)	-10.9%
Water Billed Consumption Gal.	4,170,000	51,304,000	3,874,000	56,858,000	(5,554,000)	-9.8%
Sewage Treatment Gal.	8,740,000	44,241,000	7,834,000	39,768,000	4,473,000	11.2%
<b>Child Development Fund</b>						
# Infants & Toddlers Actual Occupancy	22.29	109.71	19.55	96.61	13.10	13.6%
# Preschoolers Actual Occupancy	15.43	75.40	15.09	76.06	(0.66)	-0.9%
<b>Transportation and Parking</b>						
Bus passengers are up significantly due to the power outage and high winds, shutting gondola down and increasing bus service.						
GPG (noon snapshot)	1,132	24,293	712	9,889	14,404	145.7%
GPG Parking Utilization (% of total # of spaces occupied)	8.2%	35.2%	5.2%	14.3%	20.9%	146.2%
HPG (noon snapshot)	559	8,076	426	7,410	666	9.0%
HPG Parking Utilization (% of total # of spaces occupied)	17.6%	50.8%	13.4%	46.6%	4.2%	9.0%
Total Parking (noon snapshot)	3,606	49,693	3,013	36,656	13,037	35.6%
Parking Utilization (% of total # of spaces occupied)	14.9%	41.0%	12.4%	30.2%	10.8%	35.7%
Paid Parking Revenues	\$10,922	\$80,885	\$10,046	\$157,169	(\$76,284)	-48.5%
Bus Routes # of Passengers	4,339	8,009	4,674	7,437	572	7.7%
Employee Shuttle # of Passengers	1,119	6,904	1,308	7,669	(765)	-10.0%
Employee Shuttle Utilization Rate %	49.7%	49.5%	50.0%	51.0%	-1.50%	-2.9%
Inbound (Vehicle) Traffic (Entrance) # of Cars	48,698	289,394	49,414	284,395	4,999	1.8%
<b>Human Resources</b>						
FT Year Round Head Count	78		80		(2)	-2.5%
Seasonal Head Count (FT & PT)	6		10		(4)	-40.0%
PT Year Round Head Count	24		22		2	9.1%
Gondola FT YR, Seasonal, PT YR Head Count	57		53		4	7.5%
Total Employees	165		165		0	0.0%
Gondola Overtime Paid Hours	174	1275	301	777	498	64.1%
Other Employee Overtime Paid	52	464	26	356	108	30.4%
# New Hires Total New Hires	26	46	14	32	14	43.8%
# Terminations	4	26	3	31	(5)	-16.1%
# Workmen Comp Claims	1	7	0	3	4	133.3%
Workmen Comp Claims Costs	\$0	\$3,003	\$0	\$2,005	\$998	49.8%
Turnover	2.40%	2.40%	1.80%	3.60%	-1.20%	-33.3%
Gondola Recruiting Costs	\$822	\$5,574	\$629	\$2,424	\$3,150	130.0%
Other Recruiting Costs	\$675	\$3,675	\$1,602	\$5,673	(\$1,998)	-35.2%
<b>Marketing &amp; Business Development</b>						
Total Users/Total Sessions	196/283	1,601/2,613	1,179/1,450	6,388/8,738	-4787/-6125	-74%/-70%
Town Hosted Meetings	4	27	6	23	4	17.4%
Email Correspondence Sent	10	31	12	49	(18)	-36.7%
E-mail List #	2,687		na		#VALUE!	#VALUE!
Wifi Subscribers	10,301		na		#VALUE!	#VALUE!
Press Releases Sent	4	10	1	8	2	25.0%
<b>Gondola and RETA</b>						
Current RETA revenues are unaudited						
Gondola # of Passengers	44,307	1,046,109	52,702	992,497	53,612	5.4%
Chondola # of Passengers	0	85,398	0	87,074	(1,676)	-1.9%
RETA fees collected by TMVOA	\$236,636	\$1,532,306	\$223,928	\$1,917,000	(\$384,694)	-20.1%

Police

Activity	2016		2015		Variance		
	MONTH	YTD	MONTH	YTD	Variance	Variance %	
Calls for Service	#	296	1,801	376	2,214	(413)	-18.7%
Investigations	#	13	99	19	99	0	0.0%
Alarms	#	29	141	18	101	40	39.6%
Arrests	#	1	10	0	6	4	66.7%
Traffic Contacts	#	20	75	31	110	(35)	-31.8%
Traffic Tickets Written	#	5	12	6	18	(6)	-33.3%
Parking Tickets Written	#	223	1,657	266	1,523	134	8.8%
Administrative Dismissals	#	15	65	5	58	7	12.1%
<b>Building/Planning</b>							
Community Development Revenues		\$46,357	\$455,297	\$228,511	\$336,286	\$119,011	35.4%
# Permits Issued		6	35	14	31	4	12.9%
Valuation of Building Permits Issued		\$4,031,180	\$11,039,035	\$7,114,188	\$8,657,079	\$2,381,956	27.5%
# Inspections Completed		444	938	195	858	80	9.3%
# Design Review/Zoning Agenda Items		12	19	8	24	(5)	-20.8%
# Staff Review Approvals		10	101	28	53	48	90.6%
<b>Recreation</b>							
Mile of Trails Maintained		6.6	6.6	6.1	6.1	1	8.2%
Adventure Rock Registrations		129	129	183	183	(54)	-29.5%
Bike Park Waivers		0	0	0	0	0	#DIV/0!
Bike Park Trips		0	0	0	0	0	#DIV/0!
Disc Golf Registrations		0	0	387	387	(387)	-100.0%
Platform Tennis Registrations		25	194	0	194	0	0.0%
Due to the timing of the packet, trash diversion rates are for the previous month.							
<b>Plaza Services</b>							
Snow Removal Plaza	Hours	23	1,283	26.5	820	463	56.5%
Plaza Maintenance	Hours	245	1,581	144.25	1571	10	0.6%
Lawn Care	Hours	166	253	134	349	(96)	-27.6%
Plant Care	Hours	382	610	263.5	469	140	29.9%
Irrigation	Hours	70	125	72	143	(18)	-12.5%
TMV Trash Collection	Hours	84	498	74.5	508	(11)	-2.1%
Christmas Decorations	Hours	1	514	0	539	(25)	-4.7%
Residential Trash	Pound	19,050	101,850	9,825	62,775	39,075	62.2%
Residential Recycle	Pound	13,468	89,027	15,555	67,643	21,384	31.6%
Diversion Rate	%	41.42%	46.64%	61.29%	51.87%	-5.23%	-10.1%
<b>Vehicle Maintenance</b>							
# Preventive Maintenance Performed		10	82	18	95	(13)	-13.7%
# Repairs Completed		18	128	27	125	3	2.4%
Special Projects		3	18	2	14	4	28.6%
# Roadside Assists		0	1	0	2	(1)	-50.0%
<b>Finance</b>							
# Employee Based Business Licenses Issued		14	675	9	585	90	15.4%
# Privately Licensed Rentals		0	72	0	53	19	35.8%
# Property Management Licensed Rentals		2	343	0	333	10	3.0%
# VRBO Listings for MV		388		353		35	9.9%
# Paperless Billing Accts (YTD is total paperless customers)		3	585	6	500	85	17.0%
# of TMV AR Bills Processed		1,996	10,305	1,922	9,906	399	4.0%
<b>Accounts Receivable - Total Bad Debt Reserve/Allowance: \$20,034</b>							
Current 30+ Days 60+ Days 90+ Days over 120 days Total	TMV Operating Receivables (includes Gondola funding)		Utilities - Cable and Water/Sewer		VCA - Village Court Apartments		<b>General Fund Investment Activity</b> Change in Value \$244,106 Ending Balance \$4,744,779 Investment Income \$9,312 Portfolio Yield 0.94%
	\$ 374,885	89.6%	\$ 160,681	84.6%	\$ (38,440)	133.0%	
	1,411	0.3%	23,335	12.3%	5,226	-18.1%	
	3,573	0.9%	4,250	2.2%	-	0.0%	
	629	0.2%	1,680	0.9%	4,317	-14.9%	
	37,805	9.0%	-	0.0%	-	0.0%	
	\$ 418,302	100.0%	\$ 189,946	100.0%	\$ (28,897)	100.0%	
Current 30+ Days 60+ Days 90+ Days over 120 days Total	Other Billings - CDF, Construction Parking, Commercial Trash		Total All AR		Change Since Last Month - Increase (Decrease) in AR		<b>Other Statistics</b> Population (estimated) 1,395 Registered Voters 1,412 Property Valuation 294,538,840
	\$ 11,228	44.6%	\$ 508,355	84.1%	\$ 87,505	98.2%	
	2,973	11.8%	32,945	5.4%	52	0.1%	
	3,319	13.2%	11,142	1.8%	852	1.0%	
	2,254	8.9%	8,880	1.5%	(3,275)	-3.7%	
	5,415	21.5%	43,220	7.1%	3,978	4.5%	
	\$ 25,190	100.0%	\$ 604,541	100.0%	\$ 89,113	100.0%	