

							
<b>Business and Government Activity Report</b> <b>For the month ending: October 31st</b>							
Activity	2017		2016		Variance		
	MONTH	YTD	MONTH	YTD	Variance	Variance %	
<b>Cable/Internet</b>							
# Residential & Bulk Basic Cable	875		895		(20)	-2.2%	
# Premium Channel Residential & Bulk Subscribers	475		475		0	0.0%	
# Digital Subscribers	211		222		(11)	-5.0%	
# Internet Subscribers	1,867		1,867		0	0.0%	
Average # Phone Subscribers	102		103		(1)	-1.0%	
<b>Village Court Apartments</b>							
Occupancy Rate	%	98.19%	96.97%	98.19%	97.69%	-0.72%	-0.7%
# Vacated Units		1	33	7	34	(1)	-2.9%
# Work Orders Completed		39	528	43	370	158	42.7%
# on Waiting List		86		82		4	4.9%
<b>Public Works</b>							
Service Calls		392	3,156	431	3,855	(699)	-18.1%
Snow Fall	Inches	0	116	0	142	(26)	-18.3%
Snow Removal - Streets & Prkg Lots	Hours	16	1,237	2	2,007	(770)	-38.4%
Roadway Maintenance	Hours	268	2,864	372	3,202	(338)	-10.6%
Water Billed Consumption	Gal.	8,831,000	140,930,000	7,030,000	132,023,000	8,907,000	6.7%
Sewage Treatment	Gal.	3,121,000	69,649,000	4,505,000	82,196,000	(12,547,000)	-15.3%
<b>Child Development Fund</b>							
# Infants & Toddlers Actual Occupancy		19.35	207.51	19.69	213.18	(5.67)	-2.7%
# Preschoolers Actual Occupancy		11.41	135.97	13.30	149.85	(13.88)	-9.3%
<b>Transportation and Parking</b>							
GPG (noon snapshot)		2,050	47,861	1,602	44,491	3,370	7.6%
GPG Parking Utilization (% of total # of spaces occupied)		14.9%	34.7%	11.6%	32.2%	2.5%	7.8%
HPG (noon snapshot)		407	9,941	771	12,848	(2,907)	-22.6%
HPG Parking Utilization (% of total # of spaces occupied)		12.8%	31.3%	24.2%	40.4%	-9.1%	-22.5%
Total Parking (noon snapshot)		4,872	94,020	4,399	90,204	3,816	4.2%
Parking Utilization (% of total # of spaces occupied)		20.1%	38.7%	18.1%	37.2%	1.5%	4.0%
Paid Parking Revenues		\$8,377	\$275,656	\$3,964	\$223,537	\$52,119	23.3%
Bus Routes	# of Passengers	6,031	47,053	4,366	40,233	6,820	17.0%
Employee Shuttle	# of Passengers	1,136	12,549	1,098	13,072	(523)	-4.0%
Employee Shuttle Utilization Rate	%	48.4%	50.1%	55.1%	52.9%	-2.80%	-5.3%
Inbound (Vehicle) Traffic (Entrance)	# of Cars	57,381	683,722	53,259	631,850	51,872	8.2%
TEMPORARY: police officers, 1 clerk PART TIME: 7 council, 1 judge, 13 child care, 1 building dept admin SEASONAL: rec, plazas, shop NEW HIRES: gm cabin tech, 4 gops, 2 temp police TERMS: 3 gops, 1 police officer, 1 child care							
<b>Human Resources</b>							
FT Year Round Head Count		82		79		3	3.8%
Seasonal Head Count (FT & PT)		4		4		0	0.0%
PT Year Round Head Count		21		20		1	5.0%
Gondola FT YR, Seasonal, PT YR Head Count		48		44		4	9.1%
Total Employees		155		147		8	5.4%
Gondola Overtime Paid	Hours	200	2094	162	2259	(165)	-7.3%
Other Employee Overtime Paid		212	1214	89	980	234	23.9%
# New Hires	Total New Hires	6	96	4	84	12	14.3%
# Terminations		7	80	16	78	2	2.6%
# Workmen Comp Claims		2	9	2	13	(4)	-30.8%
Workmen Comp Claims Costs		\$815	\$7,535	\$778	\$16,035	(\$8,500)	-53.0%
<b>Marketing &amp; Business Development</b>							
Town Hosted Meetings		5	45	6	49	(4)	-8.2%
Email Correspondence Sent		8	83	5	76	7	9.2%
E-mail List	#	4,612		na		#VALUE!	#VALUE!
Wifi Subscribers		432		na		#VALUE!	#VALUE!
Press Releases Sent		4	37	1	23	14	60.9%
<b>Gondola and RETA</b>							
<i>Current RETA revenues are unaudited</i>							
Gondola	# of Passengers	90,521	2,476,864	102,194	2,424,294	52,570	2.2%
Chondola	# of Passengers	0	92,368	0	85,398	6,970	8.2%
RETA fees collected by TMOVA		\$538,986	\$6,824,086	\$843,722	\$4,579,351	\$2,244,735	49.0%

Activity	2017		2016		Variance				
	MONTH	YTD	MONTH	YTD	Variance	Variance %			
<b>Police</b>									
Calls for Service	#	243	3,662	323	3,871	(209)	-5.4%		
Investigations	#	15	260	9	190	70	36.8%		
Alarms	#	22	207	22	228	(21)	-9.2%		
Arrests	#	3	12	0	16	(4)	-25.0%		
Traffic Contacts	#	6	277	12	184	93	50.5%		
Traffic Tickets Written	#	1	92	3	25	67	268.0%		
Parking Tickets Written	#	170	2,763	96	2,907	(144)	-5.0%		
Administrative Dismissals	#	4	50	13	123	(73)	-59.3%		
<b>Building/Planning</b>									
Community Development Revenues		\$205,693	\$1,981,486	\$52,053	\$883,673	\$1,097,813	124.2%		
# Permits Issued		16	101	12	96	5	5.2%		
Valuation of Building Permits Issued		\$5,961,348	\$63,353,036	\$862,908	\$22,443,178	\$40,909,858	182.3%		
# Inspections Completed		344	2,263	402	2,690	(427)	-15.9%		
# Design Review/Zoning Agenda Items		5	67	9	58	9	15.5%		
# Staff Review Approvals		71	416	30	260	156	60.0%		
<b>Recreation</b>									
Summer - May 1 - October 31									
Mile of Trails Maintained		12.5	63.7	12.5	63.7	0.00	0.0%		
Adventure Rock Registrations		120	2239	281	1916	323	16.9%		
Bike Park Waivers		198	3077	42	3170	(93)	-2.9%		
Bike Park Trips		851	14330	113	12087	2,243	18.6%		
Disc Golf Registrations		155	3192	155	2028	1,164	57.4%		
Platform Tennis Registrations		12	434	15	358	76	21.2%		
<b>Plaza Services</b>									
Due to the timing of the packet, trash diversion rates are for the previous month.									
Snow Removal Plaza	Hours	0	1651	8	1290	361	28.0%		
Plaza Maintenance	Hours	287	3486	376	2825	661	23.4%		
Lawn Care	Hours	78	1970	123	1342	628	46.8%		
Plant Care	Hours	307	3099	333	2927	172	5.9%		
Irrigation	Hours	94	788	109	641	147	22.9%		
TMV Trash Collection	Hours	82	950	65	1060	(110)	-10.4%		
Christmas Decorations	Hours	359	976	358	887	89	10.0%		
Residential Trash	Pound	25,200	187,050	21,300	159,900	27,150	17.0%		
Residential Recycle	Pound	31,561	247,372	20,439	129,053	118,319	91.7%		
Diversion Rate	%	55.60%	56.94%	48.97%	44.66%	12.28%	27.5%		
<b>Vehicle Maintenance</b>									
# Preventive Maintenance Performed		26	182	15	169	13	7.7%		
# Repairs Completed		45	237	36	255	(18)	-7.1%		
Special Projects		9	42	3	31	11	35.5%		
# Roadside Assists		0	4	1	3	1	33.3%		
<b>Finance</b>									
# Employee Based Business Licenses Issued		18	815	10	752	63	8.4%		
# Privately Licensed Rentals		1	74	1	83	(9)	-10.8%		
# Property Management Licensed Rentals		0	414	2	359	55	15.3%		
# VRBO Listings for MV		499		432		67	15.5%		
# Paperless Billing Accts (YTD is total paperless customers)		10	768	12	604	164	27.2%		
# of TMV AR Bills Processed		2,114	21,427	2,104	20,846	581	2.8%		
<b>Accounts Receivable - Total Bad Debt Reserve/Allowance: \$12,819</b>									
Current	TMV Operating Receivables (includes Gondola funding)		Utilities - Cable and Water/Sewer		VCA - Village Court Apartments		<b>General Fund Investment Activity</b>		
	\$612,623	94.5%	\$152,473	69.1%	(\$51,378)	106.0%		Change in Value	\$495,847
	20,330	3.1%	49,705	22.5%	135	-0.3%		Ending Balance	\$4,484,638
	236	0.0%	7,598	3.4%	1	0.0%		Investment Income	\$1,688
	217	0.0%	10,371	4.7%	2,773	-5.7%		Portfolio Yield	1.17%
	15,010	2.3%	454	0.2%	-	0.0%			
Total	\$ 648,416	100.0%	\$ 220,601	100.0%	\$ (48,469)	100.0%			
30+ Days	Other Billings - CDF, Construction Parking		Total All AR		Change Since Last Month - Increase (Decrease) in AR		<b>Other Statistics</b>		
	\$ 34,927	68.3%	\$ 748,645	85.9%	\$ 132,113	86.4%		Population (estimated)	1,393
	6,785	13.3%	76,955	8.8%	45,620	29.8%		(Active) Registered Voters	821
	4,072	8.0%	11,907	1.4%	(32,730)	-21.4%		Property Valuation	294,011,170
	559	1.1%	13,920	1.6%	7,602	5.0%			
	4,781	9.4%	20,245	2.3%	230	0.2%			
Total	\$ 51,124	100.0%	\$ 871,672	100.0%	\$ 152,835	100.0%			