

 Business and Government Activity Report For the month ending: January 31st							
Activity	2017		2016		Variance		
	MONTH	YTD	MONTH	YTD	Variance	Variance %	
Cable/Internet							
# Residential & Bulk Basic Cable	957		962		(5)	-0.5%	
# Premium Channel Residential & Bulk Subscribers	552		479		73	15.2%	
# Digital Subscribers	266		260		6	2.3%	
# Internet Subscribers	1,883		1,748		135	7.7%	
Average # Phone Subscribers	108		94		14	14.9%	
Village Court Apartments							
Occupancy Rate %	98.00%	98.00%	100.00%	100.00%	-2.00%	-2.0%	
# Vacated Units	3	3	1	1	2	200.0%	
# Work Orders Completed	34	34	36	36	(2)	-5.6%	
# on Waiting List	77		76		1	1.3%	
Public Works							
Service Calls	315	315	365	365	(50)	-13.7%	
Snow Fall Inches	92	92	51	51	41	80.4%	
Snow Removal - Streets & Prkg Lots Hours	1,097	1,097	1,053	1,053	44	4.2%	
Roadway Maintenance Hours	6	6	12	12	(6)	-47.8%	
Water Billed Consumption Gal.	33,728,000	33,728,000	24,093,000	24,093,000	9,635,000	40.0%	
Sewage Treatment Gal.	7,802,000	7,802,000	8,693,000	8,693,000	(891,000)	-10.2%	
Child Development Fund							
# Infants & Toddlers Actual Occupancy	22.96	22.96	21.01	21.01	1.95	9.3%	
# Preschoolers Actual Occupancy	14.18	14.18	14.80	14.80	(0.62)	-4.2%	
Transportation and Parking							
GPG (noon snapshot)	7,480	7,480	7,121	7,121	359	5.0%	
GPG Parking Utilization (% of total # of spaces occupied)	54.2%	54.2%	51.6%	51.6%	2.6%	5.0%	
HPG (noon snapshot)	1,987	1,987	2,476	2,476	(489)	-19.7%	
HPG Parking Utilization (% of total # of spaces occupied)	62.5%	62.5%	77.9%	77.9%	-15.4%	-19.8%	
Total Parking (noon snapshot)	14,334	14,334	14,546	14,546	(212)	-1.5%	
Parking Utilization (% of total # of spaces occupied)	59.1%	59.1%	59.9%	59.9%	-0.8%	-1.3%	
Paid Parking Revenues	\$33,375	\$33,375	\$21,069	\$21,069	\$12,306	58.4%	
Bus Routes # of Passengers	0	0	0	0	0	#DIV/0!	
Employee Shuttle # of Passengers	1,491	1,491	1,577	1,577	(86)	-5.5%	
Employee Shuttle Utilization Rate %	52.4%	52.4%	50.7%	50.7%	1.70%	3.4%	
Inbound (Vehicle) Traffic (Entrance) # of Cars	66,150	66,150	67,248	67,248	(1,098)	-1.6%	
TEMPORARY: police officers, 1 clerk, 1 planner PT: 7 council, 1 judge, 11 child care SEAS: rec, plazas, shop NEW HIRES: gm cabin tech, 4 gops, 2 temp police TERMS: 3 gops, 1 police officer, 1 child care							
Human Resources							
FT Year Round Head Count	78		81		(3)	-3.7%	
Seasonal Head Count (FT & PT)	3		4		(1)	-25.0%	
PT Year Round Head Count	21		22		(1)	-4.5%	
Gondola FT YR, Seasonal, PT YR Head Count	62		55		7	12.7%	
Total Employees	164		162		2	1.2%	
Gondola Overtime Paid Hours	165	165	236	236	(71)	-30.2%	
Other Employee Overtime Paid	73	73	139	139	(66)	-47.6%	
# New Hires Total New Hires	7	7	16	16	(9)	-56.3%	
# Terminations	5	5	6	6	(1)	-16.7%	
# Workmen Comp Claims	2	2	3	3	(1)	-33.3%	
Workmen Comp Claims Costs	\$0	\$0	\$973	\$973	(\$973)	-100.0%	
Marketing & Business Development							
Town Hosted Meetings	4	4	5	5	(1)	-20.0%	
Email Correspondence Sent	na	na	na	na	#VALUE!	#VALUE!	
E-mail List #	na		na		#VALUE!	#VALUE!	
Wifi Subscribers	na		na		#VALUE!	#VALUE!	
Press Releases Sent	na	na	na	na	#VALUE!	#VALUE!	
Gondola and RETA							
<i>Current RETA revenues are unaudited</i>							
Gondola # of Passengers	327,788	327,788	316,214	316,214	11,574	3.7%	
Chondola # of Passengers	31,372	31,372	30,894	30,894	478	1.5%	
RETA fees collected by TMVOA	\$667,802	\$667,802	\$376,875	\$376,875	\$290,927	77.2%	

Activity	2017		2016		Variance					
	MONTH	YTD	MONTH	YTD	Variance	Variance %				
Police										
Calls for Service	#	402	402	436	436	(34)	-7.8%			
Investigations	#	19	19	22	22	(3)	-13.6%			
Alarms	#	27	27	22	22	5	22.7%			
Arrests	#	2	2	4	4	(2)	-50.0%			
Traffic Contacts	#	7	7	11	11	(4)	-36.4%			
Traffic Tickets Written	#	3	3	2	2	1	50.0%			
Parking Tickets Written	#	370	370	311	311	59	19.0%			
Administrative Dismissals	#	2	2	7	7	(5)	-71.4%			
Building/Planning										
Community Development Revenues		\$22,095	\$22,095	\$30,942	\$30,942	(\$8,847)	-28.6%			
# Permits Issued		5	5	5	5	0	0.0%			
Valuation of Building Permits Issued		\$1,202,752	\$1,202,752	\$279,371	\$279,371	\$923,381	330.5%			
# Inspections Completed		299	299	135	135	164	121.5%			
# Design Review/Zoning Agenda Items		11	11	1	1	10	1000.0%			
# Staff Review Approvals		19	19	16	16	3	18.8%			
Recreation										
Mile of Trails Maintained		14.7	14.7	14.7	14.7	0.00	0.0%			
Platform Tennis Registrations		93	93	41	41	52	126.8%			
Ice Rink Skaters		786	786	1243	1243	(457)	-36.8%			
Snow Cat Hours		176	176	145	145	31	21.5%			
Plaza Services Due to the timing of the packet, trash diversion rates are for the previous month.										
Snow Removal Plaza	Hours	899	899	683	683	216	31.6%			
Plaza Maintenance	Hours	182	182	183	183	(1)	-0.5%			
Lawn Care	Hours	0	0	0	0	0	#DIV/0!			
Plant Care	Hours	0	0	0	0	0	#DIV/0!			
Irrigation	Hours	0	0	0	0	0	#DIV/0!			
TMV Trash Collection	Hours	86	86	111	111	(26)	-23.0%			
Christmas Decorations	Hours	147	147	164	164	(18)	-10.7%			
Residential Trash	Pound	18,750	18,750	19,950	19,950	(1,200)	-6.0%			
Residential Recycle	Pound	28,331	28,331	30,823	30,823	(2,492)	-8.1%			
Diversion Rate	%	60.18%	60.18%	60.71%	60.71%	-0.53%	-0.9%			
Vehicle Maintenance										
# Preventive Maintenance Performed		18	18	25	25	(7)	-28.0%			
# Repairs Completed		24	24	43	43	(19)	-44.2%			
Special Projects		4	4	2	2	2	100.0%			
# Roadside Assists		2	2	0	0	2	#DIV/0!			
Finance										
# Employee Based Business Licenses Issued		636	636	587	587	49	8.3%			
# Privately Licensed Rentals		67	67	69	69	(2)	-2.9%			
# Property Management Licensed Rentals		373	373	267	267	106	39.7%			
# VRBO Listings for MV		442	442	387	387	55	14.2%			
# Paperless Billing Accts (YTD is total paperless customers)		24	673	17	553	120	21.7%			
# of TMV AR Bills Processed		2,109	2,109	2,078	2,078	31	1.5%			
Accounts Receivable - Total Bad Debt Reserve/Allowance: \$12,819										
		TMV Operating Receivables (includes Gondola funding)		Utilities - Cable and Water/Sewer		VCA - Village Court Apartments		General Fund Investment Activity		
		Current	\$ 1,085,489	94.9%	\$ 238,989	89.4%	\$ (13,169)	122.8%	Change in Value	\$3,959
		30+ Days	20,012	1.8%	11,951	4.5%	1,965	-18.3%	Ending Balance	\$4,240,955
		60+ Days	493	0.0%	11,642	4.4%	163	-1.5%	Investment Income	\$2,375
		90+ Days	1,331	0.1%	2,295	0.9%	317	-3.0%	Portfolio Yield	0.96%
		over 120 days	36,016	3.2%	2,326	0.9%	-	0.0%		
		Total	\$ 1,143,341	100.0%	\$ 267,204	100.0%	\$ (10,724)	100.0%		
		Other Billings - CDF, Construction Parking, Commercial Trash		Total All AR		Change Since Last Month - Increase (Decrease) in AR		Other Statistics		
		Current	\$ 7,540	30.6%	\$ 1,318,849	92.6%	\$ 708,904	99.7%	Population (estimated)	1,393
		30+ Days	4,389	17.8%	38,317	2.7%	(2,414)	-0.3%	(Active) Registered Voters	821
		60+ Days	3,535	14.4%	15,833	1.1%	5,177	0.7%	Property Valuation	294,011,170
		90+ Days	2,303	9.4%	6,246	0.4%	(1,886)	-0.3%		
		over 120 days	6,845	27.8%	45,187	3.2%	1,010	0.1%		
		Total	\$ 24,612	100.0%	\$ 1,424,433	100.0%	\$ 710,791	100.0%		