



Business and Government Activity Report
For the month ending: March 31st

Activity	2017		2016		Variance	
	MONTH	YTD	MONTH	YTD	Variance	Variance %
Cable/Internet						
# Residential & Bulk Basic Cable	957		971		(14)	-1.4%
# Premium Channel Residential & Bulk Subscribers	550		496		54	10.9%
# Digital Subscribers	265		296		(31)	-10.5%
# Internet Subscribers	1,835		1,767		68	3.8%
Average # Phone Subscribers	109		96		13	13.5%
Village Court Apartments						
Occupancy Rate %	96.00%	97.33%	99.00%	99.20%	-1.87%	-1.9%
# Vacated Units	9	15	2	5	10	200.0%
# Work Orders Completed	45	115	36	104	11	10.6%
# on Waiting List	66		70		(4)	-5.7%
Public Works						
Service Calls	362	977	449	1,227	(250)	-20.4%
Snow Fall Inches	60	191	44	117	74	63.2%
Snow Removal - Streets & Prkg Lots Hours	512	2,401	303	1,947	454	23.3%
Roadway Maintenance Hours	101	189	76	177	13	7.1%
Water Billed Consumption Gal.	9,251,000	52,194,000	8,345,000	41,426,000	10,768,000	26.0%
Sewage Treatment Gal.	10,908,000	26,529,000	11,209,000	29,029,000	(2,500,000)	-8.6%
Child Development Fund						
# Infants & Toddlers Actual Occupancy	21.92	66.60	21.53	65.01	1.59	2.4%
# Preschoolers Actual Occupancy	14.46	43.09	14.90	44.56	(1.47)	-3.3%
Transportation and Parking						
GPG (noon snapshot)	8,161	22,068	7,210	21,660	408	1.9%
GPG Parking Utilization (% of total # of spaces occupied)	59.1%	53.3%	52.2%	52.3%	1.0%	1.9%
HPG (noon snapshot)	2,022	5,826	2,234	6,982	(1,156)	-16.6%
HPG Parking Utilization (% of total # of spaces occupied)	63.6%	61.1%	70.3%	73.2%	-12.1%	-16.5%
Total Parking (noon snapshot)	15,168	42,184	13,773	42,425	(241)	-0.6%
Parking Utilization (% of total # of spaces occupied)	62.5%	57.9%	56.7%	58.3%	-0.4%	-0.7%
Paid Parking Revenues	\$36,822	\$101,654	\$23,222	\$67,518	\$34,136	50.6%
Bus Routes # of Passengers	0	0	0	860	(860)	-100.0%
Employee Shuttle # of Passengers	1,462	4,211	1,624	4,652	(441)	-9.5%
Employee Shuttle Utilization Rate %	50.2%	51.2%	48.0%	49.1%	2.10%	4.3%
Inbound (Vehicle) Traffic (Entrance) # of Cars	71,516	200,977	70,886	203,358	(2,381)	-1.2%
TEMPORARY: police officers, 1 clerk, 1 planner PART TIME: 7 council, 1 judge, 12 child care SEASONAL: 1 rec, 1 plazas, 1 shop NEW HIRES: 1 child care, 1 driver, 2 gondola ops TERMS: 5 gops, 1 police officer, 1 child care, 1 gond maint						
Human Resources						
FT Year Round Head Count	81		74		7	9.5%
Seasonal Head Count (FT & PT)	3		3		0	0.0%
PT Year Round Head Count	24		24		0	0.0%
Gondola FT YR, Seasonal, PT YR Head Count	60		55		5	9.1%
Total Employees	168		156		12	7.7%
Gondola Overtime Paid Hours	85	406	394	715	(309)	-43.2%
Other Employee Overtime Paid	76	191	75	333	(142)	-42.6%
# New Hires Total New Hires	4	4	3	3	1	33.3%
# Terminations	8	14	2	8	6	75.0%
# Workmen Comp Claims	0	3	2	2	1	50.0%
Workmen Comp Claims Costs	\$884	\$5,549	\$2,030	\$6,897	(\$1,348)	-19.5%
Marketing & Business Development						
Town Hosted Meetings	5	13	5	18	(5)	-27.8%
Email Correspondence Sent	6	16	6	15	1	6.7%
E-mail List #	4,011		na		#VALUE!	#VALUE!
Wifi Subscribers	15,543		na		#VALUE!	#VALUE!
Press Releases Sent	1	2	0	3	(1)	-33.3%
Gondola and RETA						
<i>Current RETA revenues are unaudited</i>						
Gondola # of Passengers	355,350	998,025	342,632	975,219	22,806	2.3%

Activity		2017		2016		Variance	
		MONTH	YTD	MONTH	YTD	Variance	Variance %
Chondola	# of Passengers	31,168	90,837	27,840	83,499	7,338	8.8%
RETA fees collected by TMVOA		\$ 647,540	\$ 2,066,992	\$ 130,227	\$ 1,060,974	\$1,006,018	94.8%

Police							
Calls for Service	#	495	1,232	466	1,298	(66)	-5.1%
Investigations	#	35	75	39	74	1	1.4%
Alarms	#	26	68	41	97	(29)	-29.9%
Arrests	#	1	3	1	7	(4)	-57.1%
Traffic Contacts	#	38	55	10	33	22	66.7%
Traffic Tickets Written	#	13	20	0	3	17	566.7%
Parking Tickets Written	#	340	1,087	508	1,281	(194)	-15.1%
Administrative Dismissals	#	5	12	23	42	(30)	-71.4%

Building/Planning							
Community Development Revenues		\$40,733	\$96,446	\$56,378	\$105,141	(\$8,695)	-8.3%
# Permits Issued		7	15	7	17	(2)	-11.8%
Valuation of Building Permits Issued		\$1,065,000	\$2,301,225	\$1,724,610	\$2,202,741	\$98,484	4.5%
# Inspections Completed		107	609	132	394	215	54.6%
# Design Review/Zoning Agenda Items		10	33	6	7	26	371.4%
# Staff Review Approvals		22	55	29	55	0	0.0%

Plaza Services							
Due to the timing of the packet, trash diversion rates are for the previous month.							
Snow Removal Plaza	Hours	277	1,583	98	1231	352	28.6%
Plaza Maintenance	Hours	660	1,197	523.5	1078	119	11.0%
Lawn Care	Hours	18	20	45	58	(38)	-65.5%
Plant Care	Hours	130	165	64	82	83	101.2%
Irrigation	Hours	4	4	17	18	(14)	-77.8%
TMV Trash Collection	Hours	116	303	133	354	(51)	-14.4%
Christmas Decorations	Hours	94	530	8	338	192	56.8%

Vehicle Maintenance							
# Preventive Maintenance Performed		18	62	17	63	(1)	-1.6%
# Repairs Completed		25	82	24	91	(9)	-9.9%
Special Projects		0	4	2	8	(4)	-50.0%
# Roadside Assists		0	3	0	1	2	200.0%

Finance							
# Employee Based Business Licenses Issued		31	696	26	647	49	7.6%
# Privately Licensed Rentals		1	67	1	72	(5)	-6.9%
# Property Management Licensed Rentals		20	398	-3	338	60	17.8%
# VRBO Listings for MV		445		376		69	18.4%
# Paperless Billing Accts (YTD is total paperless customers)		13	710	13	573	137	23.9%
# of TMV AR Bills Processed		2,130	6,414	2,106	6,298	116	1.8%

Accounts Receivable - Total Bad Debt Reserve/Allowance: \$12,819							General Fund Investment Activity	
	TMV Operating Receivables (includes Gondola funding)		Utilities - Cable and Water/Sewer		VCA - Village Court Apartments			
Current	\$ 663,381	94.3%	\$ 177,399	86.2%	\$ (49,072)	101.2%	Change in Value	(\$249,028)
30+ Days	7,211	1.0%	21,799	10.6%	39	-0.1%	Ending Balance	\$3,993,109
60+ Days	927	0.1%	4,670	2.3%	89	-0.2%	Investment Income	\$7,660
90+ Days	19,524	2.8%	1,623	0.8%	433	-0.9%	Portfolio Yield	1.03%
over 120 days	12,783	1.8%	320	0.2%	-	0.0%		
Total	\$ 703,827	100.0%	\$ 205,811	100.0%	\$ (48,512)	100.0%		
	Other Billings - CDF, Construction Parking, Commercial Trash		Total All AR		Change Since Last Month - Increase (Decrease) in AR		Other Statistics	
Current	\$ 24,539	47.8%	\$ 816,246	89.5%	\$ (111,922)	91.5%	Population (estimated)	1,393
30+ Days	9,655	18.8%	38,704	4.2%	16,062	-13.1%	(Active) Registered Voters	821
60+ Days	3,530	6.9%	9,216	1.0%	(18,643)	15.2%	Property Valuation	294,011,170
90+ Days	2,408	4.7%	23,988	2.6%	16,798	-13.7%		
over 120 days	11,166	21.8%	24,270	2.7%	(24,647)	20.1%		
Total	\$ 51,298	100.0%	\$ 912,424	100.0%	\$ (122,352)	100.0%		