



**Business and Government Activity Report**  
**For the month ending: May 31st**

Activity	2017		2016		Variance	
	MONTH	YTD	MONTH	YTD	Variance	Variance %
<b>Cable/Internet</b>						
# Residential & Bulk Basic Cable	883		970		(87)	-9.0%
# Premium Channel Residential & Bulk Subscribers	504		504		0	0.0%
# Digital Subscribers	237		278		(41)	-14.7%
# Internet Subscribers	1,792		1,768		24	1.4%
Average # Phone Subscribers	99		100		(1)	-1.0%
<b>Village Court Apartments</b>						
Occupancy Rate %	98.19%	95.93%	97.74%	98.28%	-2.35%	-2.4%
# Vacated Units	3	26	2	10	16	160.0%
# Work Orders Completed	39	197	23	157	40	25.5%
# on Waiting List	42		65		(23)	-35.4%
<b>Public Works</b>						
Service Calls	362	1,235	402	2,068	(833)	-40.3%
Snow Fall Inches	11	116	15	142	(26)	-18.3%
Snow Removal - Streets & Prkg Lots Hours	50	1,221	27	2,000	(779)	-39.0%
Roadway Maintenance Hours	178	337	422	923	(587)	-63.5%
Water Billed Consumption Gal.	4,406,000	52,682,000	4,170,000	51,304,000	1,378,000	2.7%
Sewage Treatment Gal.	6,300,000	39,241,000	8,740,000	44,241,000	(5,000,000)	-11.3%
<b>Child Development Fund</b>						
# Infants & Toddlers Actual Occupancy	20.58	107.07	22.29	109.71	(2.64)	-2.4%
# Preschoolers Actual Occupancy	15.64	74.35	15.43	75.40	(1.05)	-1.4%
<b>Transportation and Parking</b>						
GPG (noon snapshot)	1,259	24,286	1,132	24,293	(7)	0.0%
GPG Parking Utilization (% of total # of spaces occupied)	9.1%	35.2%	8.2%	35.2%	0.0%	0.0%
HPG (noon snapshot)	256	6,442	559	8,076	(1,634)	-20.2%
HPG Parking Utilization (% of total # of spaces occupied)	8.1%	40.5%	17.6%	50.8%	-10.3%	-20.3%
Total Parking (noon snapshot)	4,077	49,419	3,606	49,693	(274)	-0.6%
Parking Utilization (% of total # of spaces occupied)	16.8%	40.7%	14.9%	41.0%	-0.3%	-0.7%
Paid Parking Revenues	\$23,745	\$129,464	\$10,922	\$80,885	\$48,579	60.1%
Bus Routes # of Passengers	4,485	7,901	4,339	8,009	(108)	-1.3%
Employee Shuttle # of Passengers	1,186	6,248	1,119	6,904	(656)	-9.5%
Employee Shuttle Utilization Rate %	44.3%	48.5%	49.7%	49.5%	-1.00%	-2.0%
Inbound (Vehicle) Traffic (Entrance) # of Cars	52,788	324,475	48,698	289,394	35,081	12.1%
TEMPORARY: police officers, 1 clerk, 1 planner PART TIME: 13 child care, 7 council, 1 judge, 2 admin, 3 police officer, 1 Planning Director, 1 VCA maintenance SEASONAL: 2 plazas, 5 recreation NEW HIRES: 2 day care, 17 gondola operators, 5 recreation, 1 equipment operator TERMS: 2 gondola operators, 1 Director Plazas & Environment						
<b>Human Resources</b>						
FT Year Round Head Count	82		78		4	5.1%
Seasonal Head Count (FT & PT)	7		6		1	16.7%
PT Year Round Head Count	25		24		1	4.2%
Gondola FT YR, Seasonal, PT YR Head Count	55		57		(2)	-3.5%
Total Employees	169		165		4	2.4%
Gondola Overtime Paid Hours	171	668	174	1275	(607)	-47.6%
Other Employee Overtime Paid	81	339	52	464	(126)	-27.0%
# New Hires Total New Hires	26	51	26	46	5	10.9%
# Terminations	3	44	4	36	8	22.2%
# Workmen Comp Claims	0	2	1	7	(5)	-71.4%
Workmen Comp Claims Costs	\$0	\$5,754	\$0	\$3,003	\$2,751	91.6%
<b>Marketing &amp; Business Development</b>						
Town Hosted Meetings	4	21	7	26	(5)	-19.2%
Email Correspondence Sent	9	27	11	32	(5)	-15.6%
E-mail List #	4,261		2,687		1,574	58.6%
Wifi Subscribers	18,251		10,301		7,950	77.2%
Press Releases Sent	5	8	5	11	(3)	-27.3%
<b>Gondola and RETA</b>						
<i>Current RETA revenues are unaudited</i>						
Gondola # of Passengers	51,804	1,070,713	44,307	1,046,109	24,604	2.4%
Chondola # of Passengers	0	92,368	0	85,398	6,970	8.2%
RETA fees collected by TMVOA	\$309,651	\$3,014,375	236,636	\$1,540,106	\$1,474,269	95.7%

Activity	2017		2016		Variance				
	MONTH	YTD	MONTH	YTD	Variance	Variance %			
<b>Police</b>									
Calls for Service	#	360	1,879	296	1,801	78	4.3%		
Investigations	#	18	111	13	99	12	12.1%		
Alarms	#	18	105	29	141	(36)	-25.5%		
Arrests	#	0	4	1	10	(6)	-60.0%		
Traffic Contacts	#	67	171	20	75	96	128.0%		
Traffic Tickets Written	#	11	34	5	12	22	183.3%		
Parking Tickets Written	#	250	1,472	223	1,657	(185)	-11.2%		
Administrative Dismissals	#	2	19	15	65	(46)	-70.8%		
<b>Building/Planning</b>									
Community Development Revenues		\$165,971	\$416,658	\$46,357	\$455,296	(\$38,638)	-8.5%		
# Permits Issued		9	40	6	35	5	14.3%		
Valuation of Building Permits Issued		\$1,891,150	\$12,413,229	\$4,031,180	\$13,615,184	(\$1,201,955)	-8.8%		
# Inspections Completed		300	1,093	444	978	115	11.8%		
# Design Review/Zoning Agenda Items		2	39	12	19	20	105.3%		
# Staff Review Approvals		51	154	10	95	59	62.1%		
<b>Recreation</b>									
Summer - May 1 - October 31									
Mile of Trails Maintained		6.6	6.6	6.6	6.6	0.00	0.0%		
Adventure Rock Registrations		7	7	7	7	0	0.0%		
Bike Park Waivers		105	105	129	129	(24)	-18.6%		
Bike Park Trips		0	0	0	0	0	#DIV/0!		
Disc Golf Registrations		0	0	0	0	0	#DIV/0!		
Platform Tennis Registrations		238	238	0	0	238	#DIV/0!		
<b>Plaza Services</b>									
Due to the timing of the packet, trash diversion rates are for the previous month.									
Snow Removal Plaza	Hours	30	1,651	23	1283	369	28.8%		
Plaza Maintenance	Hours	360	1,827	244.75	1581	246	15.6%		
Lawn Care	Hours	300	460	166	253	207	82.1%		
Plant Care	Hours	394	708	381.5	610	98	16.1%		
Irrigation	Hours	119	164	70.25	125	40	31.7%		
TMV Trash Collection	Hours	82	423	83.75	498	(75)	-15.0%		
Christmas Decorations	Hours	0	601	1	514	87	16.9%		
Residential Trash	Pound	14,850	73,500	19,050	73,950	(450)	-0.6%		
Residential Recycle	Pound	18,499	95,329	13,468	66,704	28,625	42.9%		
Diversion Rate	%	55.47%	56.46%	41.42%	47.42%	9.04%	19.1%		
<b>Vehicle Maintenance</b>									
# Preventive Maintenance Performed		19	87	10	82	5	6.1%		
# Repairs Completed		26	107	18	128	(21)	-16.4%		
Special Projects		4	13	3	18	(5)	-27.8%		
# Roadside Assists		1	4	0	1	3	300.0%		
<b>Finance</b>									
# Employee Based Business Licenses Issued		18	731	14	675	56	8.3%		
# Privately Licensed Rentals		1	68	0	72	(4)	-5.6%		
# Property Management Licensed Rentals		0	403	2	343	60	17.5%		
# VRBO Listings for MV		455	388	388	67	17.3%			
# Paperless Billing Accts (YTD is total paperless customers)		17	720	3	585	135	23.1%		
# of TMV AR Bills Processed		2,043	10,571	1,996	10,305	266	2.6%		
<b>Accounts Receivable - Total Bad Debt Reserve/Allowance: \$12,819</b>									
Current	TMV Operating Receivables (includes Gondola funding)		Utilities - Cable and Water/Sewer		VCA - Village Court Apartments		<b>General Fund Investment Activity</b>		
	\$ 783,379	93.8%	\$ 127,460	75.5%	\$ (48,064)	103.1%		Change in Value	\$499,821
	4,521	0.5%	30,617	18.1%	59	-0.1%		Ending Balance	\$4,245,024
	13,875	1.7%	5,886	3.5%	1,040	-2.2%		Investment Income	\$5,125
	1,764	0.2%	4,957	2.9%	337	-0.7%		Portfolio Yield	1.03%
	31,786	3.8%	10	0.0%	-	0.0%			
	\$ 835,325	100.0%	\$ 168,931	100.0%	\$ (46,628)	100.0%			
30+ Days	Other Billings - CDF, Construction Parking		Total All AR		Change Since Last Month - Increase (Decrease) in AR		<b>Other Statistics</b>		
	\$ 14,647	52.8%	\$ 877,423	89.0%	\$ (9,292)	-126.8%		Population (estimated)	1,393
	1,567	5.6%	36,764	3.7%	3,140	42.9%		(Active) Registered Voters	821
	2,396	8.6%	23,197	2.4%	12,843	175.3%		Property Valuation	294,011,170
	800	2.9%	7,858	0.8%	5,291	72.2%			
	8,340	30.1%	40,136	4.1%	(4,654)	-63.5%			
	\$ 27,750	100.0%	\$ 985,378	100.0%	\$ 7,328	100.0%			