



Business and Government Activity Report
For the month ending: June 30th

Activity	2017		2016		Variance	
	MONTH	YTD	MONTH	YTD	Variance	Variance %
Cable/Internet						
# Residential & Bulk Basic Cable	911		949		(38)	-4.0%
# Premium Channel Residential & Bulk Subscribers	510		530		(20)	-3.8%
# Digital Subscribers	244		260		(16)	-6.2%
# Internet Subscribers	1,792		1,717		75	4.4%
Average # Phone Subscribers	100		94		6	6.4%
Village Court Apartments						
Occupancy Rate %	97.94%	96.23%	97.29%	98.11%	-1.88%	-1.9%
# Vacated Units	4	30	3	13	17	130.8%
# Work Orders Completed	47	244	42	199	45	22.6%
# on Waiting List	39		63		(24)	-38.1%
Public Works						
Service Calls	408	1,643	497	2,565	(922)	-35.9%
Snow Fall Inches	0	116	0	142	(26)	-18.3%
Snow Removal - Streets & Prkg Lots Hours	0	1,221	0	2,000	(779)	-39.0%
Roadway Maintenance Hours	402	739	650	1,573	(834)	-53.0%
Water Billed Consumption Gal.	14,582,000	67,264,000	14,992,000	66,296,000	968,000	1.5%
Sewage Treatment Gal.	6,186,000	45,427,000	9,764,000	54,005,000	(8,578,000)	-15.9%
Child Development Fund						
# Infants & Toddlers Actual Occupancy	20.62	127.69	21.41	131.12	(3.43)	-2.6%
# Preschoolers Actual Occupancy	15.37	89.71	15.94	91.34	(1.63)	-1.8%
Transportation and Parking						
GPG (noon snapshot)	5,686	29,972	4,645	28,938	1,034	3.6%
GPG Parking Utilization (% of total # of spaces occupied)	41.2%	36.2%	33.7%	34.9%	1.3%	3.7%
HPG (noon snapshot)	771	7,213	898	8,974	(1,761)	-19.6%
HPG Parking Utilization (% of total # of spaces occupied)	24.2%	37.8%	28.2%	47.0%	-9.2%	-19.6%
Total Parking (noon snapshot)	11,356	60,775	10,323	60,016	759	1.3%
Parking Utilization (% of total # of spaces occupied)	46.8%	41.7%	42.5%	41.2%	0.5%	1.2%
Paid Parking Revenues	\$38,782	\$168,246	\$39,349	\$120,234	\$48,012	39.9%
Bus Routes # of Passengers	8,400	16,301	6,600	14,609	1,692	11.6%
Employee Shuttle # of Passengers	1,403	7,651	1,294	8,198	(547)	-6.7%
Employee Shuttle Utilization Rate %	56.0%	49.7%	50.8%	49.7%	0.00%	0.0%
Inbound (Vehicle) Traffic (Entrance) # of Cars	71,792	396,267	69,785	359,129	37,138	10.3%
Temp: police officers, 1 clerk, 1 bldg admin, 1 vca maint PT: 7 council, 1 judge, 16 child care, 1 building admin Seasonal: 10 rec, 2 plazas New Hires: 4 child care, 5 gondola, 5 recreation attendants, 1 equip op Term: 3 gops, 1 police officer, 1 child care						
Human Resources						
FT Year Round Head Count	81		80		1	1.3%
Seasonal Head Count (FT & PT)	10		3		7	233.3%
PT Year Round Head Count	27		19		8	42.1%
Gondola FT YR, Seasonal, PT YR Head Count	58		61		(3)	-4.9%
Total Employees	176		163		13	8.0%
Gondola Overtime Paid Hours	349	1017	288	1563	(546)	-34.9%
Other Employee Overtime Paid	202	540	111	576	(36)	-6.3%
# New Hires Total New Hires	15	65	9	56	9	16.1%
# Terminations	6	50	5	40	10	25.0%
# Workmen Comp Claims	1	7	0	15	(8)	-53.3%
Workmen Comp Claims Costs	\$660	\$6,413	\$2,073	\$36,156	(\$29,743)	-82.3%
Marketing & Business Development						
Town Hosted Meetings	4	25	4	31	(6)	-19.4%
Email Correspondence Sent	13	40	11	42	(2)	-4.8%
E-mail List #	4,394		11,185		(6,791)	-60.7%
Wifi Subscribers	19,313		10,301		9,012	87.5%
Press Releases Sent	7	15	8	19	(4)	-21.1%
Gondola and RETA						
<i>Current RETA revenues are unaudited</i>						
Gondola # of Passengers	302,982	1,373,695	293,702	1,339,811	33,884	2.5%
Chondola # of Passengers	0	92,368	0	85,398	6,970	8.2%
RETA fees collected by TMVOA	\$372,773	\$3,387,148	650,726	\$2,190,833	\$1,196,315	54.6%

Activity	2017		2016		Variance				
	MONTH	YTD	MONTH	YTD	Variance	Variance %			
Police									
Calls for Service	#	444	2,323	415	2,216	107	4.8%		
Investigations	#	34	145	28	127	18	14.2%		
Alarms	#	13	118	17	158	(40)	-25.3%		
Arrests	#	1	5	3	13	(8)	-61.5%		
Traffic Contacts	#	38	209	34	109	100	91.7%		
Traffic Tickets Written	#	8	42	4	16	26	162.5%		
Parking Tickets Written	#	266	1,738	296	1,953	(215)	-11.0%		
Administrative Dismissals	#	6	25	25	90	(65)	-72.2%		
Building/Planning									
Community Development Revenues		\$154,241	\$250,687	\$303,798	\$408,939	(\$158,252)	-38.7%		
# Permits Issued		16	31	12	29	2	6.9%		
Valuation of Building Permits Issued		\$8,220,854	\$10,522,079	\$10,167,934	\$12,779,757	(\$2,257,678)	-17.7%		
# Inspections Completed		184	793	140	534	259	48.5%		
# Design Review/Zoning Agenda Items		4	37	0	7	30	428.6%		
# Staff Review Approvals		48	103	30	85	18	21.2%		
Recreation									
Summer - May 1 - October 31									
Mile of Trails Maintained		9.8	16.4	9.8	16.4	0.00	0.0%		
Adventure Rock Registrations		484	589	343	472	117	24.8%		
Bike Park Waivers		511	511	490	490	21	4.3%		
Bike Park Trips		1447	1447	1786	1786	(339)	-19.0%		
Disc Golf Registrations		906	1144	270	270	874	323.7%		
Platform Tennis Registrations		32	289	27	221	68	30.8%		
Plaza Services									
Due to the timing of the packet, trash diversion rates are for the previous month.									
Snow Removal Plaza	Hours	0	1,651	0	1283	369	28.8%		
Plaza Maintenance	Hours	276	2,103	172.75	1754	349	19.9%		
Lawn Care	Hours	465	925	323.25	576	349	60.6%		
Plant Care	Hours	567	1,275	546	1156	119	10.3%		
Irrigation	Hours	156	320	131.75	257	64	24.8%		
TMV Trash Collection	Hours	124	547	114	612	(65)	-10.6%		
Christmas Decorations	Hours	0	601	0	514	87	16.9%		
Residential Trash	Pound	18,750	92,250	20,250	94,200	(1,950)	-2.1%		
Residential Recycle	Pound	23,000	118,329	20,000	86,704	31,625	36.5%		
Diversion Rate	%	55.09%	56.19%	49.69%	47.93%	8.26%	17.2%		
Vehicle Maintenance									
# Preventive Maintenance Performed		17	104	21	103	1	1.0%		
# Repairs Completed		22	129	26	154	(25)	-16.2%		
Special Projects		7	20	3	21	(1)	-4.8%		
# Roadside Assists		0	4	0	1	3	300.0%		
Finance									
# Employee Based Business Licenses Issued		14	745	17	692	53	7.7%		
# Privately Licensed Rentals		2	70	3	75	(5)	-6.7%		
# Property Management Licensed Rentals		2	405	1	344	61	17.7%		
# VRBO Listings for MV		421	449	449	(28)	-6.2%			
# Paperless Billing Accts (YTD is total paperless customers)		20	745	53	630	115	18.3%		
# of TMV AR Bills Processed		2,155	12,726	2,032	11,938	788	6.6%		
Accounts Receivable - Total Bad Debt Reserve/Allowance: \$12,819									
Current	TMV Operating Receivables (includes Gondola funding)		Utilities - Cable and Water/Sewer		VCA - Village Court Apartments		General Fund Investment Activity		
	\$ 192,299	75.2%	\$ 214,845	89.5%	\$ (41,327)	110.0%		Change in Value	(\$4,865)
	21,386	8.4%	15,060	6.3%	2,336	-6.2%		Ending Balance	\$4,240,158
	4,521	1.8%	5,077	2.1%	49	-0.1%		Investment Income	\$8,375
	4,181	1.6%	5,110	2.1%	1,357	-3.6%		Portfolio Yield	1.10%
	33,300	13.0%	10	0.0%	-	0.0%			
	\$ 255,688	100.0%	\$ 240,101	100.0%	\$ (37,585)	100.0%			
30+ Days	Other Billings - CDF, Construction Parking		Total All AR		Change Since Last Month - Increase (Decrease) in AR		Other Statistics		
	\$ 9,027	41.5%	\$ 374,844	78.1%	\$ (502,579)	99.4%		Population (estimated)	1,393
	1,784	8.2%	40,566	8.5%	3,801	-0.8%		(Active) Registered Voters	821
	645	3.0%	10,292	2.1%	(12,906)	2.6%		Property Valuation	294,011,170
	2,066	9.5%	12,715	2.6%	4,857	-1.0%			
	8,226	37.8%	41,536	8.7%	1,400	-0.3%			
	\$ 21,749	100.0%	\$ 479,953	100.0%	\$ (505,426)	100.0%			