



Business and Government Activity Report
For the month ending: July 31st

| Activity | 2017 | | 2016 | | Variance | |
|--|------------|-------------|------------|-------------|-------------|------------|
| | MONTH | YTD | MONTH | YTD | Variance | Variance % |
| Cable/Internet | | | | | | |
| # Residential & Bulk Basic Cable | 953 | | 991 | | (38) | -3.8% |
| # Premium Channel Residential & Bulk Subscribers | 518 | | 551 | | (33) | -6.0% |
| # Digital Subscribers | 261 | | 271 | | (10) | -3.7% |
| # Internet Subscribers | 1,859 | | 1,768 | | 91 | 5.1% |
| Average # Phone Subscribers | 102 | | 104 | | (2) | -1.9% |
| Village Court Apartments | | | | | | |
| Occupancy Rate % | 97.29% | 96.38% | 94.12% | 97.54% | -1.16% | -1.2% |
| # Vacated Units | 1 | 31 | 3 | 16 | 15 | 93.8% |
| # Work Orders Completed | 58 | 302 | 43 | 242 | 60 | 24.8% |
| # on Waiting List | 36 | | 60 | | (24) | -40.0% |
| Public Works | | | | | | |
| Service Calls | 346 | 1,989 | 417 | 2,982 | (993) | -33.3% |
| Snow Fall Inches | 0 | 116 | 0 | 142 | (26) | -18.3% |
| Snow Removal - Streets & Prkg Lots Hours | 0 | 1,221 | 0 | 2,000 | (779) | -39.0% |
| Roadway Maintenance Hours | 622 | 1,361 | 611 | 2,184 | (823) | -37.7% |
| Water Billed Consumption Gal. | 25,646,000 | 92,910,000 | 24,301,000 | 90,597,000 | 2,313,000 | 2.6% |
| Sewage Treatment Gal. | 9,051,000 | 54,478,000 | 9,111,000 | 63,116,000 | (8,638,000) | -13.7% |
| Child Development Fund | | | | | | |
| # Infants & Toddlers Actual Occupancy | 20.80 | 148.28 | 21.70 | 152.81 | (4.53) | -3.0% |
| # Preschoolers Actual Occupancy | 13.10 | 102.68 | 16.39 | 107.74 | (5.06) | -4.7% |
| Transportation and Parking | | | | | | |
| GPG (noon snapshot) | 6,294 | 36,266 | 5,290 | 34,228 | 2,038 | 6.0% |
| GPG Parking Utilization (% of total # of spaces occupied) | 45.6% | 37.5% | 38.3% | 35.4% | 2.1% | 5.9% |
| HPG (noon snapshot) | 927 | 8,140 | 1,262 | 10,236 | (2,096) | -20.5% |
| HPG Parking Utilization (% of total # of spaces occupied) | 29.2% | 36.6% | 39.7% | 46.0% | -9.4% | -20.4% |
| Total Parking (noon snapshot) | 10,698 | 71,473 | 9,852 | 69,868 | 1,605 | 2.3% |
| Parking Utilization (% of total # of spaces occupied) | 44.1% | 42.1% | 40.6% | 41.1% | 1.0% | 2.4% |
| Paid Parking Revenues | \$49,503 | \$217,749 | \$50,672 | \$170,906 | \$46,843 | 27.4% |
| Bus Routes # of Passengers | 8,988 | 25,289 | 8,151 | 22,760 | 2,529 | 11.1% |
| Employee Shuttle # of Passengers | 1,301 | 8,952 | 1,170 | 9,368 | (416) | -4.4% |
| Employee Shuttle Utilization Rate % | 51.1% | 50.8% | 58.4% | 50.7% | 0.10% | 0.2% |
| Inbound (Vehicle) Traffic (Entrance) # of Cars | 82,952 | 479,219 | 80,092 | 439,271 | 39,948 | 9.1% |
| TEMPORARY: police officers, 1 clerk, 1 planner PART TIME: 7 council, 1 judge, 15 child care, 1 admin-building, 1 admin-clerk SEASONAL: 10 recreation, 1 plazas NEW HIRES: Planning Director, 5 gondola operators, 2 recreation TERMS: 1 gondola operator, 1 child care, 1 recreation attendant | | | | | | |
| Human Resources | | | | | | |
| FT Year Round Head Count | 82 | | 79 | | 3 | 3.8% |
| Seasonal Head Count (FT & PT) | 11 | | 11 | | 0 | 0.0% |
| PT Year Round Head Count | 25 | | 20 | | 5 | 25.0% |
| Gondola FT YR, Seasonal, PT YR Head Count | 60 | | 58 | | 2 | 3.4% |
| Total Employees | 178 | | 168 | | 10 | 6.0% |
| Gondola Overtime Paid Hours | 296 | 1313 | 170 | 1732 | (420) | -24.2% |
| Other Employee Overtime Paid | 118 | 658 | 116 | 692 | (34) | -4.9% |
| # New Hires Total New Hires | 8 | 77 | 9 | 78 | (1) | -1.3% |
| # Terminations | 3 | 55 | 9 | 48 | 7 | 14.6% |
| # Workmen Comp Claims | 0 | 7 | 0 | 8 | (1) | -12.5% |
| Workmen Comp Claims Costs | \$0 | \$5,754 | \$0 | \$8,240 | (\$2,486) | -30.2% |
| Marketing & Business Development | | | | | | |
| Town Hosted Meetings | 5 | 30 | 4 | 35 | (5) | -14.3% |
| Email Correspondence Sent | 14 | 53 | 11 | 54 | (1) | -1.9% |
| E-mail List # | 4,482 | | 3,297 | | 1,185 | 35.9% |
| Wifi Subscribers | 20,375 | | 12,052 | | 8,323 | 69.1% |
| Press Releases Sent | 9 | 22 | 1 | 20 | 2 | 10.0% |
| Gondola and RETA | | | | | | |
| <i>Current RETA revenues are unaudited</i> | | | | | | |
| Gondola # of Passengers | 442,784 | 1,816,479 | 434,043 | 1,773,854 | 42,625 | 2.4% |
| Chondola # of Passengers | 0 | 92,368 | 0 | 85,398 | 6,970 | 8.2% |
| RETA fees collected by TMVOA | \$249,360 | \$3,639,448 | 379,650 | \$2,570,483 | \$1,068,965 | 41.6% |

| Activity | 2017 | | 2016 | | Variance | | | |
|--|---|-------------------|--|--------------------|--|-------------|---|-------------------------|
| | MONTH | YTD | MONTH | YTD | Variance | Variance % | | |
| Police | | | | | | | | |
| Calls for Service | # | 411 | 2,734 | 476 | 2,692 | 42 | 1.6% | |
| Investigations | # | 36 | 181 | 25 | 152 | 29 | 19.1% | |
| Alarms | # | 22 | 140 | 15 | 173 | (33) | -19.1% | |
| Arrests | # | 2 | 7 | 3 | 16 | (9) | -56.3% | |
| Traffic Contacts | # | 30 | 239 | 38 | 147 | 92 | 62.6% | |
| Traffic Tickets Written | # | 16 | 58 | 4 | 20 | 38 | 190.0% | |
| Parking Tickets Written | # | 370 | 2,108 | 286 | 2,239 | (131) | -5.9% | |
| Administrative Dismissals | # | 4 | 29 | 5 | 95 | (66) | -69.5% | |
| Building/Planning | | | | | | | | |
| Community Development Revenues | | \$266,790 | \$829,061 | \$69,337 | \$675,730 | \$153,331 | 22.7% | |
| # Permits Issued | | 13 | 61 | 7 | 59 | 2 | 3.4% | |
| Valuation of Building Permits Issued | | \$2,317,379 | \$25,330,617 | \$86,250 | \$17,463,414 | \$7,867,203 | 45.0% | |
| # Inspections Completed | | 204 | 1,522 | 262 | 1,546 | (24) | -1.6% | |
| # Design Review/Zoning Agenda Items | | 6 | 50 | 11 | 35 | 15 | 42.9% | |
| # Staff Review Approvals | | 24 | 218 | 34 | 172 | 46 | 26.7% | |
| Recreation | | | | | | | | |
| Summer - May 1 - October 31 | | | | | | | | |
| Mile of Trails Maintained | | 9.8 | 26.2 | 9.8 | 26.2 | 0.00 | 0.0% | |
| Adventure Rock Registrations | | 502 | 1091 | 670 | 1142 | (51) | -4.5% | |
| Bike Park Waivers | | 1119 | 1630 | 1156 | 1646 | (16) | -1.0% | |
| Bike Park Trips | | 4757 | 6204 | 5248 | 7034 | (830) | -11.8% | |
| Disc Golf Registrations | | 839 | 1983 | 813 | 1083 | 900 | 83.1% | |
| Platform Tennis Registrations | | 33 | 322 | 42 | 263 | 59 | 22.4% | |
| Plaza Services | | | | | | | | |
| Due to the timing of the packet, trash diversion rates are for the previous month. | | | | | | | | |
| Snow Removal Plaza | Hours | 0 | 1,651 | 0 | 1283 | 369 | 28.8% | |
| Plaza Maintenance | Hours | 327 | 2,430 | 186 | 1940 | 490 | 25.3% | |
| Lawn Care | Hours | 347 | 1,271 | 227.25 | 803 | 468 | 58.3% | |
| Plant Care | Hours | 541 | 1,816 | 384.25 | 1540 | 276 | 17.9% | |
| Irrigation | Hours | 127 | 447 | 87.75 | 344 | 102 | 29.7% | |
| TMV Trash Collection | Hours | 100 | 647 | 129.25 | 741 | (94) | -12.7% | |
| Christmas Decorations | Hours | 0 | 601 | 0 | 514 | 87 | 16.9% | |
| Vehicle Maintenance | | | | | | | | |
| # Preventive Maintenance Performed | | 14 | 118 | 23 | 126 | (8) | -6.3% | |
| # Repairs Completed | | 30 | 159 | 21 | 175 | (16) | -9.1% | |
| Special Projects | | 6 | 26 | 4 | 25 | 1 | 4.0% | |
| # Roadside Assists | | 0 | 4 | 0 | 1 | 3 | 300.0% | |
| Finance | | | | | | | | |
| # Employee Based Business Licenses Issued | | 19 | 764 | 15 | 707 | 57 | 8.1% | |
| # Privately Licensed Rentals | | 2 | 72 | 3 | 78 | (6) | -7.7% | |
| # Property Management Licensed Rentals | | 3 | 408 | 4 | 349 | 59 | 16.9% | |
| # VRBO Listings for MV | | 443 | | 449 | | (6) | -1.3% | |
| # Paperless Billing Accts (YTD is total paperless customers) | | 13 | 743 | 72 | 593 | 150 | 25.3% | |
| # of TMV AR Bills Processed | | 2,181 | 14,907 | 2,103 | 14,561 | 346 | 2.4% | |
| Accounts Receivable - Total Bad Debt Reserve/Allowance: \$12,819 | | | | | | | | |
| | TMV Operating Receivables (includes Gondola funding) | | Utilities - Cable and Water/Sewer | | VCA - Village Court Apartments | | General Fund Investment Activity | |
| | Current | \$ 542,689 95.4% | \$ 193,434 80.6% | \$ (40,789) 107.3% | Change in Value | (\$246,959) | | |
| | 30+ Days | 4,643 0.8% | 39,979 16.7% | 19 -0.1% | Ending Balance | \$3,993,198 | | |
| | 60+ Days | 1,378 0.2% | 1,820 0.8% | 1,397 -3.7% | Investment Income | \$2,375 | | |
| | 90+ Days | 4,234 0.7% | 4,508 1.9% | 1,376 -3.6% | Portfolio Yield | 1.10% | | |
| | over 120 days | 16,159 2.8% | 295 0.1% | - 0.0% | | | | |
| | Total | \$ 569,103 100.0% | \$ 240,036 100.0% | \$ (37,997) 100.0% | | | | |
| | Other Billings - CDF, Construction Parking | | Total All AR | | Change Since Last Month - Increase (Decrease) in AR | | | Other Statistics |
| | Current | \$ 7,146 37.7% | \$ 702,481 88.9% | \$ 327,637 105.6% | Population (estimated) | 1,393 | | |
| | 30+ Days | 4,785 25.2% | 49,425 6.3% | 8,859 2.9% | (Active) Registered Voters | 821 | | |
| 60+ Days | 1,307 6.9% | 5,902 0.7% | (4,390) -1.4% | Property Valuation | 294,011,170 | | | |
| 90+ Days | 600 3.2% | 10,719 1.4% | (1,997) -0.6% | | | | | |
| over 120 days | 5,116 27.0% | 21,569 2.7% | (19,967) -6.4% | | | | | |
| Total | \$ 18,954 100.0% | \$ 790,096 100.0% | \$ 310,143 100.0% | | | | | |