



Business and Government Activity Report
For the month ending: August 31st

Activity	2017		2016		Variance	
	MONTH	YTD	MONTH	YTD	Variance	Variance %
Cable/Internet						
# Residential & Bulk Basic Cable	951		969		(18)	-1.9%
# Premium Channel Residential & Bulk Subscribers	516		532		(16)	-3.0%
# Digital Subscribers	265		264		1	0.4%
# Internet Subscribers	1,895		1,674		221	13.2%
Average # Phone Subscribers	103		102		1	1.0%
Village Court Apartments						
Occupancy Rate %	98.64%	96.66%	98.19%	97.62%	-0.96%	-1.0%
# Vacated Units	1	32	6	22	10	45.5%
# Work Orders Completed	120	422	45	287	135	47.0%
# on Waiting List	74		63		11	17.5%
Public Works						
Service Calls	456	2,445	542	3,524	(1,079)	-30.6%
Snow Fall Inches	0	116	0	142	(26)	-18.3%
Snow Removal - Streets & Prkg Lots Hours	0	1,221	0	2,000	(779)	-39.0%
Roadway Maintenance Hours	795	2,156	445	2,184	(28)	-1.3%
Water Billed Consumption Gal.	19,966,000	112,876,000	21,340,000	111,937,000	939,000	0.8%
Sewage Treatment Gal.	6,686,000	61,164,000	8,055,000	71,171,000	(10,007,000)	-14.1%
Child Development Fund						
# Infants & Toddlers Actual Occupancy	20.31	168.54	21.05	173.87	(5.33)	-3.1%
# Preschoolers Actual Occupancy	10.43	113.14	14.30	122.04	(8.90)	-7.3%
Transportation and Parking						
GPG (noon snapshot)	4,625	40,891	4,413	38,641	2,250	5.8%
GPG Parking Utilization (% of total # of spaces occupied)	33.5%	37.0%	32.0%	35.0%	2.0%	5.7%
HPG (noon snapshot)	669	8,809	942	11,178	(2,369)	-21.2%
HPG Parking Utilization (% of total # of spaces occupied)	21.0%	34.6%	29.6%	43.9%	-9.3%	-21.2%
Total Parking (noon snapshot)	8,751	80,224	8,242	78,110	2,114	2.7%
Parking Utilization (% of total # of spaces occupied)	36.1%	41.3%	34.0%	40.2%	1.1%	2.7%
Paid Parking Revenues	\$37,835	\$255,584	\$35,693	\$206,599	\$48,985	23.7%
Bus Routes # of Passengers	8,320	33,609	6,803	29,563	4,046	13.7%
Employee Shuttle # of Passengers	1,337	10,289	1,321	10,689	(400)	-3.7%
Employee Shuttle Utilization Rate %	47.8%	50.4%	62.9%	51.9%	-1.50%	-2.9%
Inbound (Vehicle) Traffic (Entrance) # of Cars	76,845	556,064	71,835	511,106	44,958	8.8%
TEMPORARY: police officers, 1 clerk, 1 planner PART TIME: 7 council, 1 judge, 11 child care SEASONAL: rec, plazas, shop NEW HIRES: 1 police officer, 3 gondola operators, 2 recreation attendants TERMS: 6 gops, 3 child care, 1 town council, 1 gondola mechanic, 2 recreation						
Human Resources						
FT Year Round Head Count	83		79		4	5.1%
Seasonal Head Count (FT & PT)	12		7		5	71.4%
PT Year Round Head Count	18		21		(3)	-14.3%
Gondola FT YR, Seasonal, PT YR Head Count	58		60		(2)	-3.3%
Total Employees	171		167		4	2.4%
Gondola Overtime Paid Hours	225	1537	190	1922	(385)	-20.0%
Other Employee Overtime Paid	145	802	65	757	46	6.0%
# New Hires Total New Hires	6	83	10	72	11	15.3%
# Terminations	13	68	1	63	5	7.9%
# Workmen Comp Claims	0	7	0	11	(4)	-36.4%
Workmen Comp Claims Costs	\$967	\$6,720	\$130	\$8,500	(\$1,780)	-20.9%
Marketing & Business Development						
Town Hosted Meetings	6	36	4	39	(3)	-7.7%
Email Correspondence Sent	12	63	10	62	1	1.6%
E-mail List #	4,616		na		#VALUE!	#VALUE!
Wifi Subscribers	1,432		na		#VALUE!	#VALUE!
Press Releases Sent	4	26	2	22	4	18.2%
Gondola and RETA						
Current RETA revenues are unaudited						
Gondola # of Passengers	311,427	2,128,172	295,768	2,069,622	58,550	2.8%
Chondola # of Passengers	0	92,368	0	85,398	6,970	8.2%
RETA fees collected by TMVOA	\$1,486,680	\$5,126,128	\$97,876	\$3,168,358	\$1,957,770	61.8%

Activity	2017		2016		Variance			
	MONTH	YTD	MONTH	YTD	Variance	Variance %		
Police								
Calls for Service	#	390	3,124	426	3,118	6	0.2%	
Investigations	#	44	225	19	171	54	31.6%	
Alarms	#	23	163	12	185	(22)	-11.9%	
Arrests	#	1	8	0	16	(8)	-50.0%	
Traffic Contacts	#	18	257	8	155	102	65.8%	
Traffic Tickets Written	#	26	84	1	21	63	300.0%	
Parking Tickets Written	#	239	2,347	306	2,545	(198)	-7.8%	
Administrative Dismissals	#	7	36	13	108	(72)	-66.7%	
Building/Planning								
Community Development Revenues		\$104,448	\$933,509	\$117,954	\$793,684	\$139,825	17.6%	
# Permits Issued		8	69	14	73	(4)	-5.5%	
Valuation of Building Permits Issued		\$1,881,790	\$27,212,407	\$3,677,526	\$21,140,940	\$6,071,467	28.7%	
# Inspections Completed		290	1,812	357	1,903	(91)	-4.8%	
# Design Review/Zoning Agenda Items		5	55	7	42	13	31.0%	
# Staff Review Approvals		69	287	29	201	86	42.8%	
Recreation								
Summer - May 1 - October 31								
Mile of Trails Maintained		12.5	38.7	12.5	38.7	0.00	0.0%	
Adventure Rock Registrations		628	1719	245	1387	332	23.9%	
Bike Park Waivers		718	2348	936	2582	(234)	-9.1%	
Bike Park Trips		4216	10420	3359	10393	27	0.3%	
Disc Golf Registrations		704	2687	403	1486	1,201	80.8%	
Platform Tennis Registrations		27	349	10	273	76	27.8%	
Plaza Services								
Due to the timing of the packet, trash diversion rates are for the previous month.								
Snow Removal Plaza	Hours	0	1651	0	1283	369	28.8%	
Plaza Maintenance	Hours	355	2785	266	2206	580	26.3%	
Lawn Care	Hours	361	1632	229	1032	600	58.1%	
Plant Care	Hours	544	2360	486	2026	334	16.5%	
Irrigation	Hours	124	570	108	452	118	26.0%	
TMV Trash Collection	Hours	111	758	136	877	(119)	-13.5%	
Christmas Decorations	Hours	0	601	7	521	80	15.4%	
Residential Trash	Pound	27,600	138,300	24,900	117,300	21,000	17.9%	
Residential Recycle	Pound	34,737	186,312	19,245	88,175	98,137	111.3%	
Diversion Rate	%	55.72%	57.40%	43.59%	42.91%	14.48%	33.7%	
Vehicle Maintenance								
# Preventive Maintenance Performed		25	143	15	141	2	1.4%	
# Repairs Completed		20	179	29	204	(25)	-12.3%	
Special Projects		4	30	3	28	2	7.1%	
# Roadside Assists		0	4	0	1	3	300.0%	
Finance								
# Employee Based Business Licenses Issued		12	776	19	726	50	6.9%	
# Privately Licensed Rentals		2	73	1	79	(6)	-7.6%	
# Property Management Licensed Rentals		5	413	2	351	62	17.7%	
# VRBO Listings for MV		427	3,911	391	3,911	36	9.2%	
# Paperless Billing Accts (YTD is total paperless customers)		11	754	7	584	170	29.1%	
# of TMV AR Bills Processed		2,216	17,123	2,115	16,676	447	2.7%	
Accounts Receivable - Total Bad Debt Reserve/Allowance: \$12,819								
	TMV Operating Receivables (includes Gondola funding)		Utilities - Cable and Water/Sewer		VCA - Village Court Apartments		General Fund Investment Activity	
	Current	\$ 359,624 93.2%	\$ 263,299 77.0%	\$ (37,188) 108.1%	Change in Value	\$4,082		
	30+ Days	217 0.1%	67,623 19.8%	1 0.0%	Ending Balance	\$3,997,281		
	60+ Days	4,494 1.2%	7,240 2.1%	25 -0.1%	Investment Income	\$5,642		
	90+ Days	1,374 0.4%	3,799 1.1%	2,773 -8.1%	Portfolio Yield	1.10%		
	over 120 days	20,143 5.2%	115 0.0%	- 0.0%				
	Total	\$ 385,851 100.0%	\$ 342,076 100.0%	\$ (34,389) 100.0%				
	Other Billings - CDF, Construction Parking		Total All AR		Change Since Last Month - Increase (Decrease) in AR			Other Statistics
	Current	\$ 31,094 69.6%	\$ 616,830 83.6%	\$ (85,652) 165.2%	Population (estimated)	1,393		
	30+ Days	6,343 14.2%	74,183 10.0%	24,758 -47.7%	(Active) Registered Voters	821		
60+ Days	1,075 2.4%	12,833 1.7%	6,931 -13.4%	Property Valuation	294,011,170			
90+ Days	736 1.6%	8,682 1.2%	(2,036) 3.9%					
over 120 days	5,457 12.2%	25,714 3.5%	4,145 -8.0%					
Total	\$ 44,704 100.0%	\$ 738,242 100.0%	\$ (51,853) 100.0%					