



**Business and Government Activity Report
For the month ending: September 30th**

Activity	2017		2016		Variance	
	MONTH	YTD	MONTH	YTD	Variance	Variance %
Cable/Internet						
# Residential & Bulk Basic Cable	907		931		(24)	-2.6%
# Premium Channel Residential & Bulk Subscribers	475		538		(63)	-11.7%
# Digital Subscribers	222		263		(41)	-15.6%
# Internet Subscribers	1,867		1,795		72	4.0%
Average # Phone Subscribers	103		110		(7)	-6.4%
Village Court Apartments						
Occupancy Rate %	98.19%	96.83%	97.74%	97.64%	-0.81%	-0.8%
# Vacated Units	0	32	5	27	5	18.5%
# Work Orders Completed	67	489	40	327	162	49.5%
# on Waiting List	90		115		(25)	-21.7%
Public Works						
Service Calls	319	2,764	346	3,870	(1,106)	-28.6%
Snow Fall Inches	0	116	0	142	(26)	-18.3%
Snow Removal - Streets & Prkg Lots Hours	0	1,221	5	2,005	(784)	-39.1%
Roadway Maintenance Hours	440	2,596	646	2,830	(234)	-8.3%
Water Billed Consumption Gal.	19,223,000	132,099,000	13,056,000	124,993,000	7,106,000	5.7%
Sewage Treatment Gal.	5,364,000	66,528,000	6,520,000	77,691,000	(11,163,000)	-14.4%
Child Development Fund						
# Infants & Toddlers Actual Occupancy	19.62	188.16	20.33	193.59	(5.43)	-2.8%
# Preschoolers Actual Occupancy	11.50	124.56	14.61	136.64	(12.08)	-8.8%
Transportation and Parking						
GPG (noon snapshot)	4,920	45,811	4,248	42,889	2,922	6.8%
GPG Parking Utilization (% of total # of spaces occupied)	35.7%	36.9%	30.8%	31.1%	5.8%	18.6%
HPG (noon snapshot)	725	9,534	899	12,077	(2,543)	-21.1%
HPG Parking Utilization (% of total # of spaces occupied)	22.8%	33.3%	28.3%	38.0%	-4.7%	-12.4%
Total Parking (noon snapshot)	8,924	89,148	7,695	85,805	3,343	3.9%
Parking Utilization (% of total # of spaces occupied)	36.8%	40.8%	31.7%	35.4%	5.4%	15.3%
Paid Parking Revenues	\$24,765	\$267,279	\$12,974	\$219,573	\$47,706	21.7%
Bus Routes # of Passengers	7,413	41,022	6,304	35,867	5,155	14.4%
Employee Shuttle # of Passengers	1,124	11,413	1,285	11,974	(561)	-4.7%
Employee Shuttle Utilization Rate %	49.5%	50.3%	60.8%	52.7%	-2.40%	-4.6%
Inbound (Vehicle) Traffic (Entrance) # of Cars	70,277	626,341	67,485	578,591	47,750	8.3%
PART TIME: 7 council, 12 child care, 1 building admin, 1 VCA maint SEASONAL: rec, plazas NEW HIRES: 2 gondola operator, 2 recreation attendants, 1 child care, 1 marketing coordinator, 1 town council TERMS: 2 recreation attendants, 1 police officer, 1 groundskeeper						
Human Resources						
FT Year Round Head Count	80		80		0	0.0%
Seasonal Head Count (FT & PT)	10		3		7	233.3%
PT Year Round Head Count	21		19		2	10.5%
Gondola FT YR, Seasonal, PT YR Head Count	57		61		(4)	-6.6%
Total Employees	168		163		5	3.1%
Gondola Overtime Paid Hours	357	1894	175	2098	(204)	-9.7%
Other Employee Overtime Paid	200	1002	135	891	111	12.4%
# New Hires Total New Hires	7	90	5	80	10	12.5%
# Terminations	5	73	11	62	11	17.7%
# Workmen Comp Claims	0	7	0	11	(4)	-36.4%
Workmen Comp Claims Costs	\$0	\$6,720	\$0	\$15,257	(\$8,537)	-56.0%
Marketing & Business Development						
Town Hosted Meetings	4	40	4	43	(3)	-7.0%
Email Correspondence Sent	12	75	9	71	4	5.6%
E-mail List #	4,588		na		#VALUE!	#VALUE!
Wifi Subscribers	1,066		na		#VALUE!	#VALUE!
Press Releases Sent	7	33	2	22	11	50.0%
Gondola and RETA <i>Current RETA revenues are unaudited</i>						
Gondola # of Passengers	258,171	2,386,343	252,478	2,322,100	64,243	2.8%
Chondola # of Passengers	0	92,368	0	85,398	6,970	8.2%
RETA fees collected by TMVOA	1,159,412	6,285,720	567,270	\$3,735,628	\$2,550,092	68.3%

Activity	2017		2016		Variance			
	MONTH	YTD	MONTH	YTD	Variance	Variance %		
Police								
Calls for Service	#	292	3,416	430	3,548	(132)	-3.7%	
Investigations	#	20	245	10	181	64	35.4%	
Alarms	#	22	185	21	206	(21)	-10.2%	
Arrests	#	1	9	0	16	(7)	-43.8%	
Traffic Contacts	#	11	268	17	172	96	55.8%	
Traffic Tickets Written	#	7	91	1	22	69	313.6%	
Parking Tickets Written	#	246	2,593	266	2,811	(218)	-7.8%	
Administrative Dismissals	#	10	46	2	110	(64)	-58.2%	
Building/Planning								
Community Development Revenues		\$842,284	\$1,775,793	\$37,936	\$831,620	\$944,173	113.5%	
# Permits Issued		16	85	11	84	1	1.2%	
Valuation of Building Permits Issued		\$30,179,281	\$57,391,688	\$439,330	\$21,580,270	\$35,811,418	165.9%	
# Inspections Completed		107	1,919	385	2,288	(369)	-16.1%	
# Design Review/Zoning Agenda Items		7	62	7	49	13	26.5%	
# Staff Review Approvals		58	345	29	230	115	50.0%	
Recreation								
Summer - May 1 - October 31								
Mile of Trails Maintained		12.5	51.2	12.5	51.2	0.00	0.0%	
Adventure Rock Registrations		400	2119	248	1635	484	29.6%	
Bike Park Waivers		531	2879	546	3128	(249)	-8.0%	
Bike Park Trips		3059	13479	1581	11974	1,505	12.6%	
Disc Golf Registrations		350	3037	387	1873	1,164	62.1%	
Platform Tennis Registrations		73	422	70	353	69	19.5%	
Plaza Services								
Due to the timing of the packet, trash diversion rates are for the previous month.								
Snow Removal Plaza	Hours	0	1651	0	1283	369	28.8%	
Plaza Maintenance	Hours	414	3199	244	2450	749	30.6%	
Lawn Care	Hours	260	1892	187	1219	672	55.1%	
Plant Care	Hours	433	2793	568	2594	199	7.7%	
Irrigation	Hours	124	694	80	532	162	30.5%	
TMV Trash Collection	Hours	111	869	119	996	(127)	-12.8%	
Christmas Decorations	Hours	16	616	9	529	87	16.4%	
Residential Trash	Pound	23,550	161,850	21,300	138,600	23,250	16.8%	
Residential Recycle	Pound	29,499	215,811	20,439	108,614	107,197	98.7%	
Diversion Rate	%	55.61%	57.14%	48.97%	43.94%	13.21%	30.1%	
Vehicle Maintenance								
# Preventive Maintenance Performed		13	156	18	159	(3)	-1.9%	
# Repairs Completed		13	192	27	221	(29)	-13.1%	
Special Projects		3	33	1	29	4	13.8%	
# Roadside Assists		0	4	1	2	2	100.0%	
Finance								
# Employee Based Business Licenses Issued		21	797	13	742	55	7.4%	
# Privately Licensed Rentals		0	73	3	82	(9)	-11.0%	
# Property Management Licensed Rentals		1	414	6	357	57	16.0%	
# VRBO Listings for MV		427	396	396	31	31	7.8%	
# Paperless Billing Accts (YTD is total paperless customers)		16	766	5	586	180	30.7%	
# of TMV AR Bills Processed		2,190	19,313	2,066	18,742	571	3.0%	
Accounts Receivable - Total Bad Debt Reserve/Allowance: \$12,819								
	TMV Operating Receivables (includes Gondola funding)		Utilities - Cable and Water/Sewer		VCA - Village Court Apartments		General Fund Investment Activity	
	Current	\$ 341,916 95.0%	\$ 270,965 80.2%	\$ (31,699) 109.6%	Change in Value	(S8,489)		
	30+ Days	235 0.1%	22,994 6.8%	1 0.0%	Ending Balance	\$3,988,791		
	60+ Days	217 0.1%	43,087 12.8%	- 0.0%	Investment Income	\$7,094		
	90+ Days	2,076 0.6%	732 0.2%	2,773 -9.6%	Portfolio Yield	1.10%		
	over 120 days	15,622 4.3%	37 0.0%	- 0.0%				
	Total	\$ 360,066 100.0%	\$ 337,815 100.0%	\$ (28,925) 100.0%				
	Other Billings - CDF, Construction Parking		Total All AR		Change Since Last Month - Increase (Decrease) in AR			Other Statistics
	Current	\$ 35,350 70.9%	\$ 616,532 85.8%	\$ (297) 1.5%	Population (estimated)	1,393		
	30+ Days	8,105 16.2%	31,335 4.4%	(42,848) 220.8%	(Active) Registered Voters	821		
60+ Days	1,333 2.7%	44,637 6.2%	31,804 -163.9%	Property Valuation	294,011,170			
90+ Days	736 1.5%	6,318 0.9%	(2,365) 12.2%					
over 120 days	4,357 8.7%	20,015 2.8%	(5,699) 29.4%					
Total	\$ 49,881 100.0%	\$ 718,837 100.0%	\$ (19,406) 100.0%					