

							
Business and Government Activity Report For the month ending: November 30th							
Activity	2017		2016		Variance		
	MONTH	YTD	MONTH	YTD	Variance	Variance %	
Cable/Internet							
# Residential & Bulk Basic Cable	866		884		(18)	-2.0%	
# Premium Channel Residential & Bulk Subscribers	470		520		(50)	-9.6%	
# Digital Subscribers	208		240		(32)	-13.3%	
# Internet Subscribers	1,820		1,866		(46)	-2.5%	
Average # Phone Subscribers	102		104		(2)	-1.9%	
Village Court Apartments							
Occupancy Rate	%	97.74%	97.04%	99.55%	97.86%	-0.82%	-0.8%
# Vacated Units		0	33	2	36	(3)	-8.3%
# Work Orders Completed		31	559	60	430	129	30.0%
# on Waiting List		93		81		12	14.8%
Public Works							
Service Calls		269	3,425	355	4,210	(785)	-18.6%
Snow Fall	Inches	8	124	34	176	(52)	-29.5%
Snow Removal - Streets & Prkg Lots	Hours	28	1,265	238	2,243	(978)	-43.6%
Roadway Maintenance	Hours	107	2,971	86	2,916	56	1.9%
Water Billed Consumption	Gal.	28,522,000	169,452,000	15,116,000	147,139,000	22,313,000	15.2%
Sewage Treatment	Gal.	3,148,000	72,797,000	3,855,000	86,051,000	(13,254,000)	-15.4%
Child Development Fund							
# Infants & Toddlers Actual Occupancy		17.68	191.86	20.37	233.55	(41.69)	-17.8%
# Preschoolers Actual Occupancy		12.71	148.69	14.80	164.65	(15.96)	-9.7%
Transportation and Parking							
GPG (noon snapshot)		2,059	49,920	1,635	46,126	3,794	8.2%
GPG Parking Utilization (% of total # of spaces occupied)		14.9%	32.5%	11.8%	30.4%	2.1%	6.9%
HPG (noon snapshot)		448	10,389	712	13,560	(3,171)	-23.4%
HPG Parking Utilization (% of total # of spaces occupied)		14.1%	29.3%	22.4%	38.8%	-9.5%	-24.5%
Total Parking (noon snapshot)		5,193	99,213	4,742	94,924	4,289	4.5%
Parking Utilization (% of total # of spaces occupied)		21.4%	36.7%	19.5%	35.6%	1.1%	3.1%
Paid Parking Revenues		\$7,314	\$282,970	\$5,534	\$229,071	\$53,899	23.5%
Bus Routes	# of Passengers	6,096	53,149	5,498	45,731	7,418	16.2%
Employee Shuttle	# of Passengers	1,085	13,634	1,073	14,145	(511)	-3.6%
Employee Shuttle Utilization Rate	%	48.3%	50.0%	50.4%	52.7%	-2.70%	-5.1%
Inbound (Vehicle) Traffic (Entrance)	# of Cars	49,749	733,471	46,300	678,150	55,321	8.2%
Human Resources							
FT Year Round Head Count		77		81		(4)	-4.9%
Seasonal Head Count (FT & PT)		2		0		2	#DIV/0!
PT Year Round Head Count		20		19		1	5.3%
Gondola FT YR, Seasonal, PT YR Head Count		61		64		(3)	-4.7%
Total Employees		160		164		(4)	-2.4%
Gondola Overtime Paid	Hours	290	2384	179	2438	(54)	-2.2%
Other Employee Overtime Paid		182	1396	179	1159	237	20.4%
# New Hires	Total New Hires	16	112	18	102	10	9.8%
# Terminations		13	93	3	87	6	6.9%
# Workmen Comp Claims		1	10	2	13	(3)	-23.1%
Workmen Comp Claims Costs		\$0	\$7,535	\$2,556	\$18,590	(\$11,055)	-59.5%
Marketing & Business Development							
Town Hosted Meetings		5	50	5	54	(4)	-7.4%
Email Correspondence Sent		5	88	4	81	7	8.6%
E-mail List	#	4,638		na		#VALUE!	#VALUE!
Wifi Subscribers		0		na		#VALUE!	#VALUE!
Press Releases Sent		4	38	1	24	14	58.3%
Gondola and RETA							
<i>Current RETA revenues are unaudited</i>							
Gondola	# of Passengers	51,309	2,528,173	48,256	2,472,550	55,623	2.2%
Chondola	# of Passengers	0	92,368	0	85,398	6,970	8.2%
RETA fees collected by TMOVA		518,993	7,343,078	691,164	5,270,515	\$2,072,564	39.3%

Activity	2017		2016		Variance				
	MONTH	YTD	MONTH	YTD	Variance	Variance %			
Police									
Calls for Service	#	265	3,927	270	4,141	(214)	-5.2%		
Investigations	#	17	277	10	200	77	38.5%		
Alarms	#	20	227	19	247	(20)	-8.1%		
Arrests	#	1	13	1	17	(4)	-23.5%		
Traffic Contacts	#	22	299	17	201	98	48.8%		
Traffic Tickets Written	#	0	92	3	28	64	228.6%		
Parking Tickets Written	#	359	3,122	305	3,212	(90)	-2.8%		
Administrative Dismissals	#	5	55	7	130	(75)	-57.7%		
Building/Planning									
Community Development Revenues		\$24,931	\$2,006,417	\$28,036	\$911,709	\$1,094,708	120.1%		
# Permits Issued		9	110	6	102	8	7.8%		
Valuation of Building Permits Issued		\$626,370	\$63,965,406	\$223,660	\$22,666,838	\$41,298,568	182.2%		
# Inspections Completed		431	2,694	293	2,943	(249)	-8.5%		
# Design Review/Zoning Agenda Items		7	74	15	73	1	1.4%		
# Staff Review Approvals		26	442	20	286	156	54.5%		
Recreation									
Winter - November 1 - April 30									
Mile of Trails Maintained		8.0	59.1	8.0	59.1	0.00	0.0%		
Platform Tennis Registrations		10	444	15	373	71	19.0%		
Ice Rink Skaters		271	1797	295	2035	(238)	-11.7%		
Snow Cat Hours		0	358	0	243	115	47.2%		
Plaza Services									
Due to the timing of the packet, trash diversion rates are for the previous month.									
Snow Removal Plaza	Hours	33	1684	344	1634	50	3.1%		
Plaza Maintenance	Hours	217	3703	288	3113	590	19.0%		
Lawn Care	Hours	4	1974	4	1346	628	46.7%		
Plant Care	Hours	43	3142	7	2933	208	7.1%		
Irrigation	Hours	8	796	4	644	152	23.5%		
TMV Trash Collection	Hours	73	1023	77	1137	(115)	-10.1%		
Christmas Decorations	Hours	1011	1987	698	1585	402	25.4%		
Residential Trash	Pound	21,300	208,350	20,850	180,750	27,600	15.3%		
Residential Recycle	Pound	24,000	271,372	21,000	150,053	121,319	80.9%		
Diversion Rate	%	52.98%	56.57%	50.18%	45.36%	11.21%	24.7%		
Vehicle Maintenance									
# Preventive Maintenance Performed		14	196	9	178	18	10.1%		
# Repairs Completed		19	256	30	285	(29)	-10.2%		
Special Projects		3	45	2	33	12	36.4%		
# Roadside Assists		0	4	1	4	0	0.0%		
Finance									
# Employee Based Business Licenses Issued		15	830	17	769	61	7.9%		
# Privately Licensed Rentals		0	74	3	86	(12)	-14.0%		
# Property Management Licensed Rentals		1	415	1	360	55	15.3%		
# VRBO Listings for MV		500		457		43	9.4%		
# Paperless Billing Accts (YTD is total paperless customers)		22	789	23	632	157	24.8%		
# of TMV AR Bills Processed		2,133	23,560	2,225	23,071	489	2.1%		
Accounts Receivable - Total Bad Debt Reserve/Allowance: \$12,819									
Current	TMV Operating Receivables (includes Gondola funding)		Utilities - Cable and Water/Sewer		VCA - Village Court Apartments		General Fund Investment Activity		
	\$426,901	92.1%	\$236,245	92.9%	(\$24,898)	110.4%		Change in Value	\$735,247
	3,118	0.7%	9,421	3.7%	(567)	2.5%		Ending Balance	\$5,219,885
	20,202	4.4%	7,015	2.8%	135	-0.6%		Investment Income	\$5,125
	236	0.1%	1,034	0.4%	2,774	-12.3%		Portfolio Yield	1.27%
	13,079	2.8%	509	0.2%	-	0.0%			
	\$ 463,536	100.0%	\$ 254,224	100.0%	\$ (22,556)	100.0%			
30+ Days	Other Billings - CDF, Construction Parking		Total All AR		Change Since Last Month - Increase (Decrease) in AR		Other Statistics		
	\$ 33,450	71.0%	\$ 671,698	90.5%	\$ (76,947)	59.5%		Population (estimated)	1,393
	8,793	18.7%	20,765	2.8%	(56,190)	43.4%		(Active) Registered Voters	821
	659	1.4%	28,011	3.8%	16,104	-12.5%		Property Valuation	294,011,170
	446	0.9%	4,491	0.6%	(9,429)	7.3%			
	3,775	8.0%	17,362	2.3%	(2,883)	2.2%			
	\$ 47,122	100.0%	\$ 742,327	100.0%	\$ (129,345)	100.0%			