



**Business and Government Activity Report**  
**For the month ending: December 31st**

Activity	2017		2016		Variance	
	MONTH	YTD	MONTH	YTD	Variance	Variance %
<b>Cable/Internet</b>						
# Residential & Bulk Basic Cable	900		929		(29)	-3.1%
# Premium Channel Residential & Bulk Subscribers	481		533		(52)	-9.8%
# Digital Subscribers	216		255		(39)	-15.3%
# Internet Subscribers	1,746		1,723		23	1.3%
Average # Phone Subscribers	102		107		(5)	-4.7%
<b>Village Court Apartments</b>						
Occupancy Rate %	98.19%	97.13%	99.10%	97.96%	-0.83%	-0.8%
# Vacated Units	2	35	2	38	(3)	-7.9%
# Work Orders Completed	32	591	37	467	124	26.6%
# on Waiting List	101		78		23	29.5%
<b>Public Works</b>						
Service Calls	373	3,798	381	4,591	(793)	-17.3%
Snow Fall Inches	6	130	54	196	(66)	-33.7%
Snow Removal - Streets & Prkg Lots Hours	197	1,462	904	3,147	(1,685)	-53.5%
Roadway Maintenance Hours	161	3,132	0	2,916	217	7.4%
Water Billed Consumption Gal.	47,167,000	216,619,000	42,996,000	190,135,000	26,484,000	13.9%
Sewage Treatment Gal.	6,101,000	78,898,000	8,174,000	94,225,000	(15,327,000)	-16.3%
<b>Child Development Fund</b>						
# Infants & Toddlers Actual Occupancy	20.14	248.43	21.58	255.48	(7.05)	-2.8%
# Preschoolers Actual Occupancy	13.79	162.21	15.20	179.85	(17.64)	-9.8%
<b>Transportation and Parking</b>						
GPG (noon snapshot)	7,736	57,656	8,447	54,573	3,083	5.6%
GPG Parking Utilization (% of total # of spaces occupied)	56.1%	34.3%	61.2%	32.5%	1.8%	5.5%
HPG (noon snapshot)	1,550	11,939	1,976	15,536	(3,597)	-23.2%
HPG Parking Utilization (% of total # of spaces occupied)	48.7%	30.9%	62.1%	40.2%	-9.3%	-23.1%
Total Parking (noon snapshot)	14,541	113,754	15,536	110,460	3,294	3.0%
Parking Utilization (% of total # of spaces occupied)	59.9%	38.5%	64.0%	37.4%	1.1%	2.9%
Paid Parking Revenues	\$28,090	\$311,060	\$40,265	\$269,756	\$41,304	15.3%
Bus Routes # of Passengers	2,786	55,935	490	46,221	9,714	21.0%
Employee Shuttle # of Passengers	1,253	14,887	1,385	15,530	(643)	-4.1%
Employee Shuttle Utilization Rate %	51.1%	50.1%	53.5%	52.8%	-2.70%	-5.1%
Inbound (Vehicle) Traffic (Entrance) # of Cars	69,975	803,446	69,772	747,922	55,524	7.4%
PART TIME: 7 council, 1 judge, 12 child care SEASONAL: rec, plazas, shop NEW HIRES: 2 gondola operators TERMS: 5 gops, 1 gond maint supervisor, VCA property attendant						
<b>Human Resources</b>						
FT Year Round Head Count	79		80		(1)	-1.3%
Seasonal Head Count (FT & PT)	3		3		0	0.0%
PT Year Round Head Count	28		19		9	47.4%
Gondola FT YR, Seasonal, PT YR Head Count	61		61		0	0.0%
Total Employees	171		163		8	4.9%
Gondola Overtime Paid Hours	375	2759	251	2689	71	2.6%
Other Employee Overtime Paid	89	1485	67	1226	259	21.2%
# New Hires Total New Hires	2	114	5	123	(9)	-7.3%
# Terminations	7	100	11	98	2	2.0%
# Workmen Comp Claims	8	18	0	13	5	38.5%
Workmen Comp Claims Costs	\$0	\$7,535	\$2,556	\$21,146	(\$13,611)	-64.4%
<b>Marketing &amp; Business Development</b>						
Town Hosted Meetings	6	56	4	58	(2)	-3.4%
Email Correspondence Sent	8	96	10	1	95	9500.0%
E-mail List #	4,674		na		#VALUE!	#VALUE!
Wifi Subscribers	0		na		#VALUE!	#VALUE!
Press Releases Sent	3	41	2	26	15	57.7%
<b>Gondola and RETA</b> <i>Current RETA revenues are unaudited</i>						
Gondola # of Passengers	285,081	2,813,254	306,360	2,778,910	34,344	1.2%
Chondola # of Passengers	25,889	118,257	25,858	111,256	7,001	6.3%
RETA fees collected by TMOVA	\$1,135,419	\$8,478,497	\$429,530	\$5,700,044	\$2,778,453	48.7%

Activity	2017		2016		Variance		
	MONTH	YTD	MONTH	YTD	Variance	Variance %	
<b>Police</b>							
Calls for Service	#	371	4,298	390	4,531	(233)	-5.1%
Investigations	#	27	304	23	223	81	36.3%
Alarms	#	30	257	41	288	(31)	-10.8%
Arrests	#	3	16	3	20	(4)	-20.0%
Traffic Contacts	#	16	315	14	215	100	46.5%
Traffic Tickets Written	#	1	93	3	31	62	200.0%
Parking Tickets Written	#	507	3,629	422	3,634	(5)	-0.1%
Administrative Dismissals	#	12	67	5	135	(68)	-50.4%
<b>Building/Planning</b>							
Community Development Revenues		\$30,131	\$2,036,548	\$16,725	\$928,434	\$1,108,114	119.4%
# Permits Issued		5	115	5	107	8	7.5%
Valuation of Building Permits Issued		\$38,000	\$64,003,406	\$189,160	\$22,855,998	\$41,147,408	180.0%
# Inspections Completed		301	2,995	340	3,283	(288)	-8.8%
# Design Review/Zoning Agenda Items		10	84	4	77	7	9.1%
# Staff Review Approvals		20	462	7	293	169	57.7%
<b>Recreation</b> <span style="float: right;">Winter - November 1 - April 30</span>							
Mile of Trails Maintained		8.0	67.1	14.7	73.8	(6.70)	-9.1%
Platform Tennis Registrations		40	484	60	433	51	11.8%
Ice Rink Skaters		4731	6528	1688	3723	2,805	75.3%
Snow Cat Hours		0	358	41	284	74	25.9%
<b>Plaza Services</b> <span style="float: right;">Due to the timing of the packet, trash diversion rates are for the previous month.</span>							
Snow Removal Plaza	Hours	84	1768	738	2372	(604)	-25.5%
Plaza Maintenance	Hours	564	4266	252	3365	902	26.8%
Lawn Care	Hours	19	1993	0	1346	647	48.1%
Plant Care	Hours	20	3162	0	2933	228	7.8%
Irrigation	Hours	0	796	0	644	152	23.5%
TMV Trash Collection	Hours	134	1156	101	1238	(82)	-6.6%
Christmas Decorations	Hours	407	2393	277	1862	532	28.6%
Residential Trash	Pound	19,050	227,400	15,900	196,650	30,750	15.6%
Residential Recycle	Pound	20,000	291,372	18,499	168,552	122,820	72.9%
Diversion Rate	%	51.22%	56.17%	53.78%	46.15%	10.01%	21.7%
<b>Vehicle Maintenance</b>							
# Preventive Maintenance Performed		23	219	22	200	19	9.5%
# Repairs Completed		17	273	33	318	(45)	-14.2%
Special Projects		3	48	2	35	13	37.1%
# Roadside Assists		0	4	0	4	0	0.0%
<b>Finance</b>							
# Employee Based Business Licenses Issued		6	836	14	695	141	20.3%
# Privately Licensed Rentals		0	74	0	68	6	8.8%
# Property Management Licensed Rentals		0	415	0	338	77	22.8%
# VRBO Listings for MV		394		458		(64)	-14.0%
# Paperless Billing Accts (YTD is total paperless customers)		28	811	41	666	145	21.8%
# of TMV AR Bills Processed		2,162	25,722	2,138	25,209	513	2.0%
<b>Accounts Receivable - Total Bad Debt Reserve/Allowance: \$</b>							
					<b>General Fund Investment Activity</b>		
		<b>TMV Operating Receivables (includes Gondola funding)</b>	<b>Utilities - Cable and Water/Sewer</b>		<b>VCA - Village Court Apartments</b>		
	Current	\$637,780	93.7%	\$459,196	78.7%	(\$20,013)	131.1%
	30+ Days	5,093	0.7%	115,728	19.8%	2,160	-14.2%
	60+ Days	4,750	0.7%	5,730	1.0%	-	0.0%
	90+ Days	20,089	3.0%	2,669	0.5%	-	0.0%
	over 120 days	13,234	1.9%	514	0.1%	2,592	-17.0%
	Total	\$ 680,946	100.0%	\$ 583,837	100.0%	\$ (15,261)	100.0%
		<b>Other Billings - CDF, Construction Parking</b>	<b>Total All AR</b>		<b>Change Since Last Month - Increase (Decrease) in AR</b>		
	Current	\$ 41,211	75.0%	\$ 1,118,174	85.7%	\$ 446,476	79.4%
30+ Days	6,448	11.7%	129,429	9.9%	108,665	19.3%	
60+ Days	2,816	5.1%	13,295	1.0%	(14,716)	-2.6%	
90+ Days	464	0.8%	23,222	1.8%	18,732	3.3%	
over 120 days	4,001	7.3%	20,340	1.6%	2,978	0.5%	
Total	\$ 54,939	100.0%	\$ 1,304,461	100.0%	\$ 562,134	100.0%	
						<b>Other Statistics</b>	
						Population (estimated)	1,393
						(Active) Registered Voters	821
						Property Valuation	294,011,170