

							
Business and Government Activity Report For the month ending: January 31st							
Activity	2016		2015		Variance		
	MONTH	YTD	MONTH	YTD	Variance	Variance %	
Cable/Internet							
# Residential & Bulk Basic Cable	962		897		65	7.2%	
# Premium Channel Residential & Bulk Subscribers	479		488		(9)	-1.8%	
# Digital Subscribers	260		272		(12)	-4.4%	
# Internet Subscribers	1,748		1,671		77	4.6%	
Average # Phone Subscribers	94		99		(5)	-5.1%	
Village Court Apartments							
Occupancy Rate	%	100.00%	100.00%	100.00%	100.00%	0.00%	0.0%
# Vacated Units		1	1	0	0	1	#DIV/0!
# Work Orders Completed		36	36	25	25	11	44.0%
# on Waiting List		76		96		(20)	-20.8%
Public Works							
Service Calls		365	365	408	408	(43)	-10.5%
Snow Fall	Inches	51	51	13	13	38	292.3%
Snow Removal - Streets & Prkg Lots	Hours	1,053	1,053	777	777	276	35.5%
Roadway Maintenance	Hours	12	12	83	83	(72)	-86.1%
Water Billed Consumption	Gal.	24,093,000	24,093,000	29,927,000	29,927,000	(5,834,000)	-19.5%
Sewage Treatment	Gal.	8,693,000	8,693,000	8,122,000	8,122,000	571,000	7.0%
Child Development Fund							
# Infants & Toddlers Actual Occupancy		21.04	21.04	19.90	19.90	1.14	5.7%
# Preschoolers Actual Occupancy		14.80	14.80	15.94	15.94	(1.14)	-7.2%
Transportation and Parking							
GPG (noon snapshot)		7,121	7,121	2,763	2,763	4,358	157.7%
GPG Parking Utilization (% of total # of spaces occupied)		51.6%	51.6%	20.0%	20.0%	31.6%	158.0%
HPG (noon snapshot)		2,476	2,476	2,203	2,203	273	12.4%
HPG Parking Utilization (% of total # of spaces occupied)		77.9%	77.9%	69.3%	69.3%	8.6%	12.4%
Total Parking (noon snapshot)		14,546	14,546	10,370	10,370	4,176	40.3%
Parking Utilization (% of total # of spaces occupied)		59.9%	59.9%	42.7%	42.7%	17.2%	40.3%
Paid Parking Revenues		\$21,069	\$21,069	\$36,391	\$36,211	(\$15,142)	-41.8%
Bus Routes	# of Passengers	0	0	37	37	(37)	-100.0%
Employee Shuttle	# of Passengers	1,577	1,577	1,805	1,805	(228)	-12.6%
Employee Shuttle Utilization Rate	%	50.7%	50.7%	54.2%	54.2%	-3.50%	-6.5%
Inbound (Vehicle) Traffic (Entrance)	# of Cars	67,248	67,248	65,005	65,005	2,243	3.5%
New hires: 9 gondola operators, 2 child care Promotions: 5 seasonal gondola operators to full time, year round Terminations: 5 gondola operators, 1 child care PT/YR ee's: 9 child care, 7 town council, 1 judge Open positions: Asst. Horticulturalist, Police Officer, VCA Maintenance, Child Care Asst., Reasons for termination: 2 other job, 1 quit/ no notice; 1 non-compliance with drug policy; 1 personal/family							
Human Resources							
FT Year Round Head Count		81		78		3	3.8%
Seasonal Head Count (FT & PT)		4		5		(1)	-20.0%
PT Year Round Head Count		22		11		11	100.0%
Gondola FT YR, Seasonal, PT YR Head Count		55		60		(5)	-8.3%
Total Employees		162		154		8	5.2%
Gondola Overtime Paid	Hours	236	236	269	269	(33)	-12.2%
Other Employee Overtime Paid		139	139	84	84	56	66.8%
# New Hires Total New Hires		16	16	7	7	9	128.6%
# Terminations		6	6	3	3	3	100.0%
# Workmen Comp Claims		1	1	0	0	1	#DIV/0!
Workmen Comp Claims Costs		\$183	\$183	\$0	\$0	\$183	#DIV/0!
Marketing & Business Development							
Total Users/Total Sessions		302/432	302/432	1,163/1,349	1,163/1,349	44/98	3.8%/7.3%
Town Hosted Meetings		5	5	5	5	0	0.0%
Email Correspondence Sent		3	3	3	3	0	0.0%
E-mail List	#	2,178		990		1,188	120.0%
Wifi Subscribers		9,249		N/A		#VALUE!	#VALUE!
Press Releases Sent		2	2	0	0	2	#DIV/0!
Gondola and RETA							
<i>Current RETA revenues are unaudited</i>							
Gondola	# of Passengers	316,214	316,314	295,855	295,855	20,459	6.9%
Chondola	# of Passengers	30,894	30,894	29,431	29,431	1,463	5.0%
RETA fees collected by TMVOA		\$376,875	\$376,875	\$361,947	\$361,947	\$14,928	4.1%

Activity	2016		2015		Variance			
	MONTH	YTD	MONTH	YTD	Variance	Variance %		
Police								
Calls for Service	#	436	436	447	447	(11)	-2.5%	
Investigations	#	22	22	10	10	12	120.0%	
Alarms	#	22	22	17	17	5	29.4%	
Arrests	#	4	4	1	1	3	300.0%	
Traffic Contacts	#	10	10	3	3	7	233.3%	
Traffic Tickets Written	#	2	2	0	0	2	#DIV/0!	
Parking Tickets Written	#	311	311	313	313	(2)	-0.6%	
Administrative Dismissals	#	7	7	6	6	1	16.7%	
Building/Planning								
Community Development Revenues		\$30,942	\$30,942	\$13,924	\$13,924	\$17,018	122.2%	
# Permits Issued		5	5	2	2	3	150.0%	
Valuation of Building Permits Issued		\$279,371	\$279,371	\$49,971	\$49,971	\$229,400	459.1%	
# Inspections Completed		135	135	138	138	(3)	-2.2%	
# Design Review/Zoning Agenda Items		1	1	4	4	(3)	-75.0%	
# Staff Review Approvals		16	16	2	2	14	700.0%	
Recreation								
Mile of Trails Maintained		14.7	14.7	14.7	14.7	0	0.0%	
Platform Tennis Registrations		41	41	60	60	(19)	-31.7%	
Ice Rink Skaters		1243	1243	1490	1490	(247)	-16.6%	
Snow Cat Hours		145	145	144	144	1	0.4%	
Plaza Services								
Due to the timing of the packet, trash diversion rates are for the previous month.								
Snow Removal Plaza	Hours	683	683	355.5	356	328	92.1%	
Plaza Maintenance	Hours	183	183	287.5	288	(105)	-36.5%	
Lawn Care	Hours	0	0	0	0	0	#DIV/0!	
Plant Care	Hours	0	0	12	12	(12)	-100.0%	
Irrigation	Hours	0	0	0	0	0	#DIV/0!	
TMV Trash Collection	Hours	111	111	128.5	129	(18)	-13.6%	
Christmas Decorations	Hours	164	164	341.75	342	(178)	-52.0%	
Residential Trash	Pound	19,950	19,950	28,950	28,950	(9,000)	-31.1%	
Residential Recycle	Pound	30,823	30,823	16,726	16,726	14,097	84.3%	
Diversion Rate	%	60.71%	60.71%	36.62%	36.62%	24.09%	65.8%	
Vehicle Maintenance								
# Preventive Maintenance Performed		25	25	24	24	1	4.2%	
# Repairs Completed		43	43	20	20	23	115.0%	
Special Projects		2	2	5	5	(3)	-60.0%	
# Roadside Assists		0	0	0	0	0	#DIV/0!	
Finance								
# Employee Based Business Licenses Issued		587	587	498	498	89	17.9%	
# Privately Licensed Rentals		69	69	54	54	15	27.8%	
# Property Management Licensed Rentals		267	267	248	248	19	7.7%	
# VRBO Listings for MV		387	387	314	314	73	23.2%	
# Paperless Billing Accts (YTD is total paperless customers)		17	553	21	411	142	34.5%	
# of TMV AR Bills Processed		2,078	2,078	2,023	2,023	55	2.7%	
Accounts Receivable - Total Bad Debt Reserve/Allowance: \$5,000								
	TMV Operating Receivables (includes Gondola funding)		Utilities - Cable and Water/Sewer		VCA - Village Court Apartments		General Fund Investment Activity	
	Current	\$ 593,255 93.9%	\$ 201,240 92.1%	\$ (12,650) 110.8%	Change in Value \$21,783			
	30+ Days	2,974 0.5%	14,424 6.6%	(3,070) 26.9%	Ending Balance \$5,252,087			
	60+ Days	3,086 0.5%	1,799 0.8%	36 -0.3%	Investment Income \$22			
	90+ Days	4,287 0.7%	538 0.2%	4,271 -37.4%	Portfolio Yield 1.04%			
	over 120 days	28,210 4.5%	620 0.3%	- 0.0%				
	Total	\$ 631,813 100.0%	\$ 218,621 100.0%	\$ (11,414) 100.0%				
	Other Billings - CDF, Construction Parking, Commercial Trash		Total All AR		Change Since Last Month - Increase (Decrease) in AR			Other Statistics
	Current	\$ 14,426 57.9%	\$ 796,271 92.2%	\$ (53,896) 95.1%	Population (estimated) 1,340			
	30+ Days	4,117 16.5%	18,445 2.1%	(4,177) 7.4%	Registered Voters 1,016			
60+ Days	2,441 9.8%	7,362 0.9%	(2,887) 5.1%	Property Valuation 294,538,840				
90+ Days	3,343 13.4%	12,439 1.4%	1,275 -2.3%					
over 120 days	596 2.4%	29,425 3.4%	3,031 -5.3%					
Total	\$ 24,922 100.0%	\$ 863,941 100.0%	\$ (56,654) 100.0%					