



**Business and Government Activity Report  
For the month ending: March 31st**

Activity	2016		2015		Variance	
	MONTH	YTD	MONTH	YTD	Variance	Variance %
<b>Cable/Internet</b>						
# Residential & Bulk Basic Cable	971		931		40	4.3%
# Premium Channel Residential & Bulk Subscribers	496		489		7	1.4%
# Digital Subscribers	296		319		(23)	-7.2%
# Internet Subscribers	1,767		1,621		146	9.0%
Average # Phone Subscribers	96		94		2	2.1%
<b>Village Court Apartments</b>						
Occupancy Rate %	100.00%	100.00%	100.00%	100.00%	0.00%	0.0%
# Vacated Units	2	5	0	2	3	150.0%
# Work Orders Completed	36	104	40	102	2	2.0%
# on Waiting List	70		128		(58)	-45.3%
<b>Public Works</b>						
Service Calls	449	1,227	387	1,138	89	7.8%
Snow Fall Inches	44	117	20	82	35	42.7%
Snow Removal - Streets & Prkg Lots Hours	303	1,947	382	1,637	310	18.9%
Roadway Maintenance Hours	76	177	150	315	(139)	-44.0%
Water Billed Consumption Gal.	8,345,000	41,426,000	8,640,000	47,098,000	(5,672,000)	-12.0%
Sewage Treatment Gal.	11,209,000	29,029,000	10,265,000	25,953,000	3,076,000	11.9%
<b>Child Development Fund</b>						
# Infants & Toddlers Actual Occupancy	21.53	65.01	20.02	56.51	8.50	15.0%
# Preschoolers Actual Occupancy	14.90	44.56	14.93	45.03	(0.47)	-1.0%
<b>Transportation and Parking</b>						
Bus passengers are up significantly due to the power outage and high winds, shutting gondola down and increasing bus service.						
GPG (noon snapshot)	7,210	21,660	3,354	8,600	13,060	151.9%
GPG Parking Utilization (% of total # of spaces occupied)	52.2%	52.3%	24.3%	20.8%	31.5%	151.4%
HPG (noon snapshot)	2,234	6,982	2,376	6,611	371	5.6%
HPG Parking Utilization (% of total # of spaces occupied)	70.3%	73.2%	74.7%	73.4%	-0.2%	-0.3%
Total Parking (noon snapshot)	13,773	42,425	11,244	30,994	11,431	36.9%
Parking Utilization (% of total # of spaces occupied)	56.7%	58.3%	46.3%	42.6%	15.7%	36.9%
Paid Parking Revenues	\$23,222	\$167,518	\$69,053	\$142,620	\$24,898	17.5%
Bus Routes # of Passengers	0	860	31	88	772	877.3%
Employee Shuttle # of Passengers	1,624	4,652	1,672	5,174	(522)	-10.1%
Employee Shuttle Utilization Rate %	48.0%	49.1%	49.0%	52.5%	-3.40%	-6.5%
Inbound (Vehicle) Traffic (Entrance) # of Cars	70,886	203,358	69,618	194,210	9,148	4.7%
New hires: bldg maint tech, water tech, gondola operator PT/YR ee's: 14 child care, 7 town council, 1 judge, 1 police officer, 1 vca maintenance, 1 admin Open positions: Child Care Asst., Groundskeeper, Gondola Operators, Gondola Maintenance, Gondola Supervisor, Child Care substitute						
<b>Human Resources</b>						
FT Year Round Head Count	74		76		(2)	-2.6%
Seasonal Head Count (FT & PT)	3		2		1	50.0%
PT Year Round Head Count	24		21		3	14.3%
Gondola FT YR, Seasonal, PT YR Head Count	55		60		(5)	-8.3%
Total Employees	156		159		(3)	-1.9%
Gondola Overtime Paid Hours	394	715	56	351	364	103.6%
Other Employee Overtime Paid	75	333	51	241	92	37.9%
# New Hires Total New Hires	3	22	3	10	12	120.0%
# Terminations	0	10	4	7	3	42.9%
# Workmen Comp Claims	1	5	2	2	3	150.0%
Workmen Comp Claims Costs	\$2,435	\$3,408	\$1,981	\$1,981	\$1,427	72.0%
Turnover	0.00%	0.00%	2.52%	4.40%	-4.40%	-100.0%
Gondola Recruiting Costs	\$708	\$1,925	\$301	\$1,331	\$594	44.6%
Other Recruiting Costs	\$847	\$1,315	\$1,351	\$3,670	(\$2,355)	-64.2%
<b>Marketing &amp; Business Development</b>						
Total Users/Total Sessions	456/589	1,291/2,046	1,675/2,242	4,223/5,923	-2932/-3877	-69%/-65%
Town Hosted Meetings	5	18	4	13	5	38.5%
Email Correspondence Sent	6	15	14	26	(11)	-42.3%
E-mail List #	2,616		na		#VALUE!	#VALUE!
Wifi Subscribers	10,360		na		#VALUE!	#VALUE!
Press Releases Sent	1	4	3	6	(2)	-33.3%
<b>Gondola and RETA</b>						
Current RETA revenues are unaudited						
Gondola # of Passengers	342,632	975,219	333,699	905,213	70,006	7.7%
Chondola # of Passengers	27,840	83,499	29,384	83,615	(116)	-0.1%
RETA fees collected by TMVOA	\$128,427	\$1,059,174	\$394,092	\$1,105,209	(\$46,035)	-4.2%

Activity	2016		2015		Variance			
	MONTH	YTD	MONTH	YTD	Variance	Variance %		
<b>Police</b>								
Calls for Service	#	466	1,298	571	1,521	(223)	-14.7%	
Investigations	#	39	74	30	59	15	25.4%	
Alarms	#	41	97	26	62	35	56.5%	
Arrests	#	1	8	1	4	4	100.0%	
Traffic Contacts	#	10	32	40	58	(26)	-44.8%	
Traffic Tickets Written	#	0	3	9	9	(6)	-66.7%	
Parking Tickets Written	#	508	1,281	439	1,090	191	17.5%	
Administrative Dismissals	#	23	42	13	41	1	2.4%	
<b>Building/Planning</b>								
Community Development Revenues		\$56,378	\$105,141	\$21,301	\$67,693	\$37,448	55.3%	
# Permits Issued		7	17	4	9	8	88.9%	
Valuation of Building Permits Issued		\$1,724,610	\$2,202,741	\$111,500	\$661,471	\$1,541,270	233.0%	
# Inspections Completed		132	394	177	481	(87)	-18.1%	
# Design Review/Zoning Agenda Items		6	7	3	12	(5)	-41.7%	
# Staff Review Approvals		29	55	8	13	42	323.1%	
<b>Recreation</b>								
Mile of Trails Maintained		14.7	44.1	14.7	44.1	0	0.0%	
Platform Tennis Registrations		60	161	65	182	(21)	-11.5%	
Ice Rink Skaters		0	1740	239	2813	(1,073)	-38.1%	
Snow Cat Hours		12	243	58	295	(52)	-17.7%	
<b>Plaza Services</b> <span style="float:right">Due to the timing of the packet, trash diversion rates are for the previous month.</span>								
Snow Removal Plaza	Hours	98	1,231	188.5	788	443	56.2%	
Plaza Maintenance	Hours	524	1,078	459.25	1204	(126)	-10.5%	
Lawn Care	Hours	45	58	102	102	(44)	-43.1%	
Plant Care	Hours	64	82	38.75	88	(7)	-7.4%	
Irrigation	Hours	17	18	1	1	17	1650.0%	
TMV Trash Collection	Hours	133	354	145.75	387	(33)	-8.5%	
Christmas Decorations	Hours	8	338	18.25	384	(46)	-12.1%	
Residential Trash	Pound	22,050	61,350	14,250	33,450	27,900	83.4%	
Residential Recycle	Pound	11,744	58,813	27,000	36,490	22,323	61.2%	
Diversion Rate	%	34.75%	48.94%	65.45%	52.17%	-3.23%	-6.2%	
<b>Vehicle Maintenance</b>								
# Preventive Maintenance Performed		17	63	25	61	2	3.3%	
# Repairs Completed		24	91	23	77	14	18.2%	
Special Projects		2	8	0	7	1	14.3%	
# Roadside Assists		0	1	2	2	(1)	-50.0%	
<b>Finance</b>								
# Employee Based Business Licenses Issued		26	647	21	550	97	17.6%	
# Privately Licensed Rentals		1	72	1	52	20	38.5%	
# Property Management Licensed Rentals		-3	338	29	320	18	5.6%	
# VRBO Listings for MV		376		362		14	3.9%	
# Paperless Billing Accts (YTD is total paperless customers)		13	573	6	507	66	13.0%	
# of TMV AR Bills Processed		2,106	6,298	1,985	6,035	263	4.4%	
<b>Accounts Receivable - Total Bad Debt Reserve/Allowance: \$20,034</b>								
Current	<b>TMV Operating Receivables (includes Gondola funding)</b>		<b>Utilities - Cable and Water/Sewer</b>		<b>VCA - Village Court Apartments</b>		<b>General Fund Investment Activity</b>	
	\$ 804,612	95.6%	\$ 175,503	78.3%	\$ (39,329)	112.3%		Change in Value (\$248,260)
	632	0.1%	35,117	15.7%	-	0.0%		Ending Balance \$4,502,885
	2,377	0.3%	10,884	4.9%	-	0.0%		Investment Income \$8,588
	2,355	0.3%	2,497	1.1%	4,317	-12.3%		Portfolio Yield 0.87%
	31,449	3.7%	177	0.1%	-	0.0%		
	\$ 841,425	100.0%	\$ 224,179	100.0%	\$ (35,012)	100.0%		
30+ Days	<b>Other Billings - CDF, Construction Parking, Commercial Trash</b>		<b>Total All AR</b>		<b>Change Since Last Month - Increase (Decrease) in AR</b>		<b>Other Statistics</b>	
	\$ 12,370	47.2%	\$ 953,156	90.2%	\$ (400,126)	105.5%		Population (estimated) 1,395
	4,961	18.9%	40,711	3.9%	10,282	-2.7%		Registered Voters 1,412
	3,645	13.9%	16,906	1.6%	8,893	-2.3%		Property Valuation 294,538,840
	3,417	13.0%	12,586	1.2%	3,756	-1.0%		
	1,794	6.8%	33,420	3.2%	(1,898)	0.5%		
	\$ 26,186	100.0%	\$ 1,056,778	100.0%	\$ (379,094)	100.0%		