

							
Business and Government Activity Report For the month ending: October 31st							
Activity	2015		2014		Variance		
	MONTH	YTD	MONTH	YTD	Variance	Variance %	
Cable/Internet							
# Residential & Bulk Basic Cable	887		862		25	2.9%	
# Premium Channel Residential & Bulk Subscribers	483		480		3	0.6%	
# Digital Subscribers	271		290		(19)	-6.6%	
# Internet Subscribers	1,644		1,527		117	7.7%	
Average # Phone Subscribers	90		94		(4)	-4.3%	
Village Court Apartments							
Occupancy Rate	%	99.55%	99.28%	98.20%	94.82%	4.46%	4.7%
# Vacated Units		3	26	5	120	(94)	-78.3%
# Work Orders Completed		45	374	29	370	4	1.1%
# on Waiting List		152		112		40	35.7%
Public Works							
Service Calls		491	3,945	465	4,170	(225)	-5.4%
Snow Fall	Inches	3	107	0	191	(84)	-44.0%
Snow Removal - Streets & Prkg Lots	Hours	6	1,697	0	2,239	(543)	-24.2%
Roadway Maintenance	Hours	344	2,734	199	3,023	(289)	-9.6%
Water Billed Consumption	Gal.	7,576,000	128,476,000	5,804,000	123,532,000	4,944,000	4.0%
Sewage Treatment	Gal.	4,161,000	76,888,000	4,245,000	73,833,000	3,055,000	4.1%
Child Development Fund							
# Infants & Toddlers Actual Occupancy		18.44	191.62	18.91	183.50	8.12	4.4%
# Preschoolers Actual Occupancy		13.95	148.02	13.41	137.27	10.75	7.8%
Transportation and Parking							
GPG (noon snapshot)		1,031	22,738	725	20,165	2,573	12.8%
GPG Parking Utilization (% of total # of spaces occupied)		7.5%	16.5%	5.3%	14.6%	1.9%	13.0%
HPG (noon snapshot)		390	11,081	334	11,436	(355)	-3.1%
HPG Parking Utilization (% of total # of spaces occupied)		12.3%	34.8%	10.5%	36.0%	-1.2%	-3.3%
Total Parking (noon snapshot)		2,799	66,369	2,920	64,224	2,145	3.3%
Parking Utilization (% of total # of spaces occupied)		11.5%	27.3%	12.0%	26.5%	0.8%	3.0%
Paid Parking Revenues		\$8,369	\$304,167	\$6,504	\$294,822	\$9,345	3.2%
Bus Routes	# of Passengers	4,439	38,641	3,273	34,267	4,374	12.8%
Employee Shuttle	# of Passengers	1,522	15,729	1,058	13,624	2,105	15.5%
Employee Shuttle Utilization Rate	%	57.7%	53.6%	54.4%	59.3%	-5.70%	-9.6%
Inbound (Vehicle) Traffic (Entrance)	# of Cars	55,558	631,867	54,989	600,361	31,506	5.2%
Human Resources							
FT Year Round Head Count		80		76		4	5.3%
Seasonal Head Count (FT & PT)		3		3		0	0.0%
PT Year Round Head Count		19		8		11	137.5%
Gondola FT YR, Seasonal, PT YR Head Count		46		48		(2)	-4.2%
Total Employees		148		135		13	9.6%
Gondola Overtime Paid	Hours	103	1968	86	1932	36	1.9%
Other Employee Overtime Paid		23	915	53	594	321	54.1%
# New Hires Total New Hires		0	66	5	71	(5)	-7.0%
# Terminations		15	67	10	63	4	6.3%
# Workmen Comp Claims		1	8	0	9	(1)	-11.1%
Workmen Comp Claims Costs		\$927	\$35,480	\$0	\$21,898	\$13,582	62.0%
Marketing & Business Development							
Total Users/Total Sessions		585/839	10,855/15,460	920/1,150	4,966/7,043	5,889/8,417	118%/119%
Town Hosted Meetings		5	45	6	53	(8)	-15.1%
Email Correspondence Sent		6	99	7	72	27	37.5%
E-mail List	#	2,097		990		1,107	111.8%
Wifi Subscribers		7,883		0		7,883	#DIV/0!
Press Releases Sent		0	23	1	23	0	0.0%
Gondola and RETA <i>Current RETA revenues are unaudited</i>							
Gondola	# of Passengers	86,398	2,265,704	86,714	2,083,118	182,586	8.8%
Chondola	# of Passengers	0	87,074	0	83,048	4,026	4.8%
RETA fees collected by TMVOA		\$392,205	\$4,115,805	\$787,200	\$5,535,927	(\$1,420,122)	-25.7%

Activity	2015		2014		Variance			
	MONTH	YTD	MONTH	YTD	Variance	Variance %		
Police								
Calls for Service	#	332	4,675	237	3,226	1,449	44.9%	
Investigations	#	9	194	9	161	33	20.5%	
Alarms	#	22	213	10	117	96	82.1%	
Arrests	#	0	21	2	12	9	75.0%	
Traffic Contacts	#	12	189	3	69	120	173.9%	
Traffic Tickets Written	#	3	38	1	24	14	58.3%	
Parking Tickets Written	#	231	3,009	76	1,643	1,366	83.1%	
Administrative Dismissals	#	17	110	16	163	(53)	-32.5%	
Building/Planning								
Community Development Revenues		\$213,657	\$1,021,079	\$147,830	\$669,293	\$351,786	52.6%	
# Permits Issued		14	79	17	76	3	3.9%	
Valuation of Building Permits Issued		\$2,894,388	\$28,429,790	\$4,564,896	\$12,885,329	\$15,544,461	120.6%	
# Inspections Completed		220	2,038	175	1,280	758	59.2%	
# Design Review/Zoning Agenda Items		7	62	1	26	36	138.5%	
# Staff Review Approvals		35	215	17	109	106	97.2%	
Recreation								
Mile of Trails Maintained		10.7	58.5	11.0	62.7	(4)	-6.7%	
Adventure Rock Registrations		287	1933	0	805	1,128	140.1%	
Bike Park Waivers		84	4188	56	2734	1,454	53.2%	
Bike Park Trips		388	10420	407	9804	616	6.3%	
Disc Golf Registrations		82	2380	71	2128	252	11.8%	
Platform Tennis Registrations		0	498	15	389	109	28.0%	
Plaza Services Due to the timing of the packet, trash diversion rates are for the previous month.								
Snow Removal Plaza	Hours	7	826	0	1063	(237)	-22.3%	
Plaza Maintenance	Hours	204	2,617	215.75	2166	451	20.8%	
Lawn Care	Hours	82	1,437	79.5	1353	85	6.3%	
Plant Care	Hours	493	2,958	252.75	2587	371	14.3%	
Irrigation	Hours	101	590	118	767	(177)	-23.1%	
TMV Trash Collection	Hours	65	1,017	85.25	951	67	7.0%	
Christmas Decorations	Hours	189	728	245.5	704	24	3.3%	
Residential Trash	Pound	16,350	162,375	19,950	143,850	18,525	12.9%	
Residential Recycle	Pound	22,806	200,659	7,830	91,190	109,469	120.0%	
Diversion Rate	%	58.24%	55.27%	28.19%	38.80%	16.48%	42.5%	
Vehicle Maintenance								
# Preventive Maintenance Performed		16	183	18	177	6	3.4%	
# Repairs Completed		23	272	29	271	1	0.4%	
Special Projects		3	38	3	63	(25)	-39.7%	
# Roadside Assists		0	5	0	11	(6)	-54.5%	
Finance								
# Employee Based Business Licenses Issued		10	662	8	621	41	6.6%	
# Privately Licensed Rentals		4	66	1	61	5	8.2%	
# Property Management Licensed Rentals		0	338	0	322	16	5.0%	
# VRBO Listings for MV		355	302	302	53	17.5%		
# Paperless Billing Accts (YTD is total paperless customers)		19	526	4	364	162	44.5%	
# of TMV AR Bills Processed		2,135	20,235	1,978	19,720	515	2.6%	
Accounts Receivable - Total Bad Debt Reserve/Allowance: \$19,279								
	TMV Operating Receivables (includes Gondola funding)		Utilities - Cable and Water/Sewer		VCA - Village Court Apartments		General Fund Investment Activity	
	Current	\$ 341,540 90.1%	\$ 157,808 89.0%	\$ (30,387) 111.1%	Change in Value (\$753,449)			
	30+ Days	8,321 2.2%	13,984 7.9%	(6,609) 24.2%	Ending Balance \$5,504,708			
	60+ Days	3,023 0.8%	3,270 1.8%	(845) 3.1%	Investment Income \$3,010			
	90+ Days	340 0.1%	2,255 1.3%	10,479 -38.3%	Portfolio Yield 1.03%			
	over 120 days	25,934 6.8%	9 0.0%	- 0.0%				
	Total	\$ 379,158 100.0%	\$ 177,326 100.0%	\$ (27,362) 100.0%				
	Other Billings - CDF, Construction Parking, Commercial Trash		Total All AR		Change Since Last Month - Increase (Decrease) in AR			Other Statistics
	Current	\$ 33,276 58.6%	\$ 502,237 85.7%	\$ (87,118) 97.3%	Population (estimated) 1,340			
	30+ Days	14,827 26.1%	30,522 5.2%	(4,688) 5.2%	Registered Voters 1,016			
60+ Days	7,317 12.9%	12,765 2.2%	8,124 -9.1%	Property Valuation 266,407,970				
90+ Days	1,268 2.2%	14,343 2.4%	(7,429) 8.3%					
over 120 days	75 0.1%	26,018 4.4%	1,547 -1.7%					
Total	\$ 56,763 100.0%	\$ 585,885 100.0%	\$ (89,564) 100.0%					