



**Business and Government Activity Report
For the month ending: September 30th**

Activity	2015		2014		Variance	
	MONTH	YTD	MONTH	YTD	Variance	Variance %
Cable/Internet						
# Residential & Bulk Basic Cable	917		890		27	3.0%
# Premium Channel Residential & Bulk Subscribers	477		474		3	0.6%
# Digital Subscribers	285		284		1	0.4%
# Internet Subscribers	1,653		1,539		114	7.4%
Average # Phone Subscribers	90		93		(3)	-3.2%
Village Court Apartments						
Occupancy Rate %	99.55%	99.25%	95.95%	94.44%	4.81%	5.1%
# Vacated Units	2	23	9	115	(92)	-80.0%
# Work Orders Completed	41	329	44	341	(12)	-3.5%
# on Waiting List	170		88		82	93.2%
Public Works						
Service Calls	574	3,454	440	3,705	(251)	-6.8%
Snow Fall Inches	0	104	0	191	(87)	-45.5%
Snow Removal - Streets & Prkg Lots Hours	0	1,691	8	2,239	(548)	-24.5%
Roadway Maintenance Hours	227	2,390	410	2,824	(435)	-15.4%
Water Billed Consumption Gal.	16,776,000	120,900,000	15,347,000	117,728,000	3,172,000	2.7%
Sewage Treatment Gal.	5,954,000	72,727,000	6,337,000	69,588,000	3,139,000	4.5%
Child Development Fund						
# Infants & Toddlers Actual Occupancy	17.67	173.16	19.58	165.23	7.93	4.8%
# Preschoolers Actual Occupancy	12.64	132.18	12.92	124.21	7.97	6.4%
Transportation and Parking						
GPG (noon snapshot)	2,888	21,707	2,026	19,440	2,267	11.7%
GPG Parking Utilization (% of total # of spaces occupied)	20.9%	20.9%	14.7%	15.7%	5.2%	33.1%
HPG (noon snapshot)	662	10,691	718	11,102	(411)	-3.7%
HPG Parking Utilization (% of total # of spaces occupied)	20.8%	37.4%	22.6%	38.8%	-1.4%	-3.6%
Total Parking (noon snapshot)	5,522	63,570	4,954	61,304	2,266	3.7%
Parking Utilization (% of total # of spaces occupied)	22.8%	29.1%	20.4%	28.1%	1.0%	3.6%
Paid Parking Revenues	\$37,559	\$295,798	\$21,497	\$287,393	\$8,405	2.9%
Bus Routes # of Passengers	5,506	34,202	4,633	30,994	3,208	10.4%
Employee Shuttle # of Passengers	1,573	14,207	1,321	12,493	1,714	13.7%
Employee Shuttle Utilization Rate %	53.0%	53.2%	57.1%	58.7%	-5.50%	-9.4%
Inbound (Vehicle) Traffic (Entrance) # of Cars	68,780	576,309	61,743	545,372	30,937	5.7%
Human Resources						
FT Year Round Head Count	82		76		6	7.9%
Seasonal Head Count (FT & PT)	6		7		(1)	-14.3%
PT Year Round Head Count	19		11		8	72.7%
Gondola FT YR, Seasonal, PT YR Head Count	56		59		(3)	-5.1%
Total Employees	163		153		10	6.5%
Gondola Overtime Paid Hours	494	1866	359	1846	20	1.1%
Other Employee Overtime Paid	100	893	30	541	352	64.9%
# New Hires Total New Hires	10	66	6	71	(5)	-7.0%
# Terminations	3	52	5	63	(11)	-17.5%
# Workmen Comp Claims	0	7	0	9	(2)	-22.2%
Workmen Comp Claims Costs	\$0	\$34,553	\$0	\$21,898	\$12,655	57.8%
Marketing & Business Development						
Total Users/Total Sessions	10,403/14,621	9,521/13,268	964/1,168	4,142/5,893	5,379/7,375	129%/125%
Town Hosted Meetings	5	40	5	47	(7)	-14.9%
Email Correspondence Sent	8	93	11	65	28	43.1%
E-mail List #	2135		990		1,145	115.7%
Wifi Subscribers	7752		NA		#VALUE!	#VALUE!
Press Releases Sent	2	23	2	22	1	4.5%
Gondola and RETA						
<i>Current RETA revenues are unaudited</i>						
Gondola # of Passengers	231,004	2,179,306	202,676	1,996,404	182,902	9.2%
Chondola # of Passengers	0	87,074	0	83,048	4,026	4.8%
RETA fees collected by TMVOA	\$626,931	\$3,721,641	\$703,205	\$4,748,727	(\$1,027,086)	-21.6%

Activity	2015		2014		Variance		
	MONTH	YTD	MONTH	YTD	Variance	Variance %	
Police							
Calls for Service	#	436	4,343	311	2,989	1,354	45.3%
Investigations	#	20	185	13	152	33	21.7%
Alarms	#	17	191	6	107	84	78.5%
Arrests	#	4	21	1	10	11	110.0%
Traffic Contacts	#	8	177	4	66	111	168.2%
Traffic Tickets Written	#	7	35	2	23	12	52.2%
Parking Tickets Written	#	293	2,778	198	1,567	1,211	77.3%
Administrative Dismissals	#	9	93	11	147	(54)	-36.7%
Building/Planning							
Community Development Revenues		\$49,874	\$807,422	\$31,102	\$521,463	\$285,959	54.8%
# Permits Issued		8	65	6	59	6	10.2%
Valuation of Building Permits Issued		\$3,327,638	\$25,535,402	\$190,000	\$8,320,433	\$17,214,969	206.9%
# Inspections Completed		217	1,818	180	1,105	713	64.5%
# Design Review/Zoning Agenda Items		9	55	2	25	30	120.0%
# Staff Review Approvals		37	180	18	92	88	95.7%
Recreation							
Mile of Trails Maintained		10.7	47.8	11.0	51.7	(4)	-7.5%
Adventure Rock Registrations		300	1646	139	805	841	104.5%
Bike Park Waivers		535	4104	279	2678	1,426	53.2%
Bike Park Trips		1821	10032	1596	9397	635	6.8%
Disc Golf Registrations		372	2298	187	2057	241	11.7%
Platform Tennis Registrations		252	498	105	374	124	33.2%
Due to the timing of the packet, trash diversion rates are for the previous month.							
Plaza Services							
Snow Removal Plaza	Hours	0	820	0	1063	(244)	-22.9%
Plaza Maintenance	Hours	274	2,413	235.25	1950	463	23.7%
Lawn Care	Hours	231	1,356	170.75	1273	83	6.5%
Plant Care	Hours	369	2,465	362.25	2334	130	5.6%
Irrigation	Hours	81	489	82.5	649	(160)	-24.6%
TMV Trash Collection	Hours	114	953	105.25	865	87	10.1%
Christmas Decorations	Hours	0	539	15.5	459	81	17.6%
Residential Trash	Pound	27,750	146,025	16,050	123,900	22,125	17.9%
Residential Recycle	Pound	18,576	177,853	7,200	83,360	94,493	113.4%
Diversion Rate	%	40.10%	54.91%	30.97%	40.22%	14.69%	36.5%
Vehicle Maintenance							
# Preventive Maintenance Performed		10	167	5	159	8	5.0%
# Repairs Completed		32	249	8	242	7	2.9%
Special Projects		2	35	9	60	(25)	-41.7%
# Roadside Assists		2	5	0	11	(6)	-54.5%
Finance							
# Employee Based Business Licenses Issued		16	652	10	613	39	6.4%
# Privately Licensed Rentals		3	62	1	60	2	3.3%
# Property Management Licensed Rentals		3	338	0	322	16	5.0%
# VRBO Listings for MV		355		292		63	21.6%
# Paperless Billing Accts (YTD is total paperless customers)		11	508	13	362	146	40.3%
# of TMV AR Bills Processed		2,049	18,100	1,921	17,742	358	2.0%
Accounts Receivable - Total Bad Debt Reserve/Allowance: \$19,856							
Current 30+ Days 60+ Days 90+ Days over 120 days Total	TMV Operating Receivables (includes Gondola funding)		Utilities - Cable and Water/Sewer		VCA - Village Court Apartments		General Fund Investment Activity Change in Value (\$735,918) Ending Balance \$6,258,158 Investment Income \$10,081 Portfolio Yield 1.03%
	\$ 387,903	93.0%	\$ 206,752	83.2%	\$ (18,910)	152.3%	
	3,023	0.7%	30,489	12.3%	(3,998)	32.2%	
	340	0.1%	2,203	0.9%	10	-0.1%	
	1,468	0.4%	9,102	3.7%	10,479	-84.4%	
	24,466	5.9%	5	0.0%	-	0.0%	
	\$ 417,201	100.0%	\$ 248,552	100.0%	\$ (12,419)	100.0%	
	Other Billings - CDF, Construction Parking, Commercial Trash		Total All AR		Change Since Last Month - Increase (Decrease) in AR		
\$ 13,611	61.5%	\$ 589,355	87.3%	\$ (64,194)	143.6%		
5,695	25.7%	35,209	5.2%	14,943	-33.4%		
2,089	9.4%	4,642	0.7%	(2,463)	5.5%		
722	3.3%	21,772	3.2%	(12,251)	27.4%		
-	0.0%	24,471	3.6%	19,262	-43.1%		
\$ 22,116	100.0%	\$ 675,449	100.0%	\$ (44,702)	100.0%		
						Other Statistics Population (estimated) 1,340 Registered Voters 1,016 Property Valuation 266,407,970	