



**Business and Government Activity Report**  
**For the month ending: November 30th**

Activity	2016		2015		Variance	
	MONTH	YTD	MONTH	YTD	Variance	Variance %
<b>Cable/Internet</b>						
# Residential & Bulk Basic Cable	919		876		43	4.9%
# Premium Channel Residential & Bulk Subscribers	520		478		42	8.8%
# Digital Subscribers	240		261		(21)	-8.0%
# Internet Subscribers	1,866		1,622		244	15.0%
Average # Phone Subscribers	104		91		13	14.3%
<b>Village Court Apartments</b>						
Occupancy Rate %	99.55%	98.17%	100.00%	99.34%	-1.17%	-1.2%
# Vacated Units	2	36	2	28	8	28.6%
# Work Orders Completed	60	430	29	403	27	6.7%
# on Waiting List	81		85		(4)	-4.7%
<b>Public Works</b>						
Service Calls	355	4,210	489	4,434	(224)	-5.1%
Snow Fall Inches	34	176	59	166	10	6.0%
Snow Removal - Streets & Prkg Lots Hours	238	2,243	673	2,370	(127)	-5.4%
Roadway Maintenance Hours	86	2,916	35	2,769	147	5.3%
Water Billed Consumption Gal.	15,116,000	147,139,000	36,911,000	165,387,000	(18,248,000)	-11.0%
Sewage Treatment Gal.	3,855,000	86,051,000	4,225,000	76,888,000	9,163,000	11.9%
<b>Child Development Fund</b>						
# Infants & Toddlers Actual Occupancy	20.37	233.55	19.54	211.18	22.37	10.6%
# Preschoolers Actual Occupancy	14.80	164.65	14.47	162.50	2.15	1.3%
<b>Transportation and Parking</b>						
GPG (noon snapshot)	1,635	46,126	1,446	24,184	21,942	90.7%
GPG Parking Utilization (% of total # of spaces occupied)	11.8%	30.4%	10.5%	15.9%	14.5%	91.2%
HPG (noon snapshot)	712	13,560	705	11,786	1,774	15.1%
HPG Parking Utilization (% of total # of spaces occupied)	22.4%	38.8%	22.2%	33.7%	5.1%	15.1%
Total Parking (noon snapshot)	4,742	94,924	4,331	70,700	24,224	34.3%
Parking Utilization (% of total # of spaces occupied)	19.5%	35.6%	17.8%	29.1%	6.5%	22.3%
Paid Parking Revenues	\$5,534	\$229,071	\$7,373	\$311,540	(\$82,469)	-26.5%
Bus Routes # of Passengers	5,498	45,731	4,763	43,404	2,327	5.4%
Employee Shuttle # of Passengers	1,073	14,145	1,317	17,046	(2,901)	-17.0%
Employee Shuttle Utilization Rate %	50.4%	52.7%	54.3%	53.7%	-1.00%	-1.9%
Inbound (Vehicle) Traffic (Entrance) # of Cars	46,300	678,150	49,392	681,259	(3,109)	-0.5%
<b>Human Resources</b>						
FT Year Round Head Count	81		80		1	1.3%
Seasonal Head Count (FT & PT)	0		2		(2)	-100.0%
PT Year Round Head Count	19		17		2	11.8%
Gondola FT YR, Seasonal, PT YR Head Count	64		54		10	18.5%
Total Employees	164		153		11	7.2%
Gondola Overtime Paid Hours	179	2438	227	2195	243	11.1%
Other Employee Overtime Paid	179	1159	108	1024	135	13.2%
# New Hires Total New Hires	19	73	9	73	0	0.0%
# Terminations	3	87	10	68	19	27.9%
# Workmen Comp Claims	1	11	0	6	5	83.3%
Workmen Comp Claims Costs	\$0	\$8,986	\$0	\$6,188	\$2,798	45.2%
<b>Marketing &amp; Business Development</b>						
Town Hosted Meetings	5	54	5	50	4	8.0%
Email Correspondence Sent	4	80	6	105	(25)	-23.8%
E-mail List #	3,751		na		#VALUE!	#VALUE!
Wifi Subscribers	15,838		na		#VALUE!	#VALUE!
Press Releases Sent	2	26	1	25	1	4.0%
<b>Gondola and RETA</b>						
<i>Current RETA revenues are unaudited</i>						
Gondola # of Passengers	48,256	2,472,550	56,394	2,322,638	149,912	6.5%
Chondola # of Passengers	0	85,398	4,071	91,145	(5,747)	-6.3%
RETA fees collected by TMVOA	\$707,664	\$5,287,065	\$497,703	\$4,635,078	\$651,986	14.1%

Activity	2016		2015		Variance		
	MONTH	YTD	MONTH	YTD	Variance	Variance %	
<b>Police</b>							
Calls for Service	#	270	4,141	288	4,963	(822)	-16.6%
Investigations	#	10	200	6	200	0	0.0%
Alarms	#	19	247	34	247	0	0.0%
Arrests	#	1	17	0	21	(4)	-19.0%
Traffic Contacts	#	17	201	10	199	2	1.0%
Traffic Tickets Written	#	3	28	1	39	(11)	-28.2%
Parking Tickets Written	#	305	3,212	358	3,367	(155)	-4.6%
Administrative Dismissals	#	7	130	6	116	14	12.1%
<b>Building/Planning</b>							
Community Development Revenues		\$28,036	\$911,710	\$18,430	\$1,039,511	(\$127,801)	-12.3%
# Permits Issued		6	102	2	81	21	25.9%
Valuation of Building Permits Issued		\$223,660	\$16,894,936	\$19,675	\$28,449,466	(\$11,554,530)	-40.6%
# Inspections Completed		293	2,943	191	2,229	714	32.0%
# Design Review/Zoning Agenda Items		15	73	0	62	11	17.7%
# Staff Review Approvals		20	286	12	221	65	29.4%
<b>Recreation</b>							
Mile of Trails Maintained		8.0	59.1	8.0	58.7	0.40	0.7%
Platform Tennis Registrations		15	373	8	506	(133)	-26.3%
Ice Rink Skaters		295	2035	87	2900	(865)	-29.8%
Snow Cat Hours		0	243	10	305	(62)	-20.4%
<b>Plaza Services</b>							
Due to the timing of the packet, trash diversion rates are for the previous month.							
Snow Removal Plaza	Hours	344	1,634	306	1132	502	44.4%
Plaza Maintenance	Hours	288	3,113	117.5	2735	378	13.8%
Lawn Care	Hours	4	1,346	16	1453	(108)	-7.4%
Plant Care	Hours	7	2,933	0	2958	(25)	-0.8%
Irrigation	Hours	4	644	0	590	54	9.2%
TMV Trash Collection	Hours	77	1,137	65	1082	55	5.1%
Christmas Decorations	Hours	698	1,585	676.5	1404	181	12.9%
Residential Trash	Pound	20,850	230,850	16,350	172,650	58,200	33.7%
Residential Recycle	Pound	21,000	210,589	22,806	153,364	57,225	37.3%
Diversion Rate	%	50.18%	47.71%	58.24%	47.04%	0.66%	1.4%
<b>Vehicle Maintenance</b>							
# Preventive Maintenance Performed		9	178	17	200	(22)	-11.0%
# Repairs Completed		30	285	36	308	(23)	-7.5%
Special Projects		2	33	7	45	(12)	-26.7%
# Roadside Assists		1	4	0	5	(1)	-20.0%
<b>Finance</b>							
# Employee Based Business Licenses Issued		17	769	19	681	88	12.9%
# Privately Licensed Rentals		3	86	2	68	18	26.5%
# Property Management Licensed Rentals		1	360	0	338	22	6.5%
# VRBO Listings for MV		457		355		102	28.7%
# Paperless Billing Accts (YTD is total paperless customers)		23	632	10	535	97	18.1%
# of TMV AR Bills Processed		2,225	23,071	2,037	22,272	799	3.6%
<b>Accounts Receivable - Total Bad Debt Reserve/Allowance: \$20,034</b>							
Current 30+ Days 60+ Days 90+ Days over 120 days Total	<b>TMV Operating Receivables (includes Gondola funding)</b>		<b>Utilities - Cable and Water/Sewer</b>		<b>VCA - Village Court Apartments</b>		<b>General Fund Investment Activity</b> Change in Value (\$8,880) Ending Balance \$3,991,820 Investment Income \$6,798 Portfolio Yield 0.95%
	\$ 65,581	60.2%	\$ 187,365	82.9%	\$ (8,657)	-383.0%	
	1,593	1.5%	20,870	9.2%	5,373	237.7%	
	1,815	1.7%	9,141	4.0%	981	43.4%	
	761	0.7%	6,592	2.9%	4,564	201.9%	
	39,172	36.0%	2,115	0.9%	-	0.0%	
	\$ 108,923	100.0%	\$ 226,083	100.0%	\$ 2,261	100.0%	
Current 30+ Days 60+ Days 90+ Days over 120 days Total	<b>Other Billings - CDF, Construction Parking, Commercial Trash</b>		<b>Total All AR</b>		<b>Change Since Last Month - Increase (Decrease) in AR</b>		<b>Other Statistics</b> Population (estimated) 1,395 Registered Voters 1,412 Property Valuation 294,538,840
	\$ 11,490	39.3%	\$ 255,778	69.8%	\$ (901,439)	100.9%	
	4,253	14.5%	32,089	8.8%	1,793	-0.2%	
	3,776	12.9%	15,713	4.3%	353	0.0%	
	3,633	12.4%	15,551	4.2%	3,428	-0.4%	
	6,118	20.9%	47,405	12.9%	2,894	-0.3%	
	\$ 29,270	100.0%	\$ 366,536	100.0%	\$ (892,971)	100.0%	