



Business and Government Activity Report

For the month ending: July 31st

Activity	2016		2015		Variance	
	MONTH	YTD	MONTH	YTD	Variance	Variance %
Cable/Internet						
# Residential & Bulk Basic Cable	991		935		56	6.0%
# Premium Channel Residential & Bulk Subscribers	551		490		61	12.4%
# Digital Subscribers	271		300		(29)	-9.7%
# Internet Subscribers	1,768		1,663		105	6.3%
Average # Phone Subscribers	104		92		12	13.0%
Village Court Apartments						
Occupancy Rate %	98.65%	98.91%	100.00%	99.23%	-0.32%	-0.3%
# Vacated Units	3	16	0	17	(1)	-5.9%
# Work Orders Completed	43	242	49	248	(6)	-2.4%
# on Waiting List	60		126		(66)	-52.4%
Public Works						
Service Calls	417	2,982	398	2,562	420	16.4%
Snow Fall Inches	0	142	0	104	38	36.5%
Snow Removal - Streets & Prkg Lots Hours	0	2,000	0	1,691	309	18.3%
Roadway Maintenance Hours	611	2,184	396	1,876	308	16.4%
Water Billed Consumption Gal.	24,301,000	90,597,000	17,925,000	84,202,000	6,395,000	7.6%
Sewage Treatment Gal.	9,111,000	63,116,000	10,485,000	57,340,000	5,776,000	10.1%
Child Development Fund						
# Infants & Toddlers Actual Occupancy	21.70	152.81	20.91	137.06	15.75	11.5%
# Preschoolers Actual Occupancy	16.39	107.74	15.14	106.17	1.57	1.5%
Transportation and Parking						
GPG (noon snapshot)	5,290	34,228	3,216	16,307	17,921	109.9%
GPG Parking Utilization (% of total # of spaces occupied)	38.3%	35.4%	23.3%	16.9%	18.5%	109.5%
HPG (noon snapshot)	1,262	10,236	1,110	9,323	913	9.8%
HPG Parking Utilization (% of total # of spaces occupied)	39.7%	46.0%	34.9%	41.9%	4.1%	9.8%
Total Parking (noon snapshot)	9,852	69,868	7,257	52,376	17,492	33.4%
Parking Utilization (% of total # of spaces occupied)	40.6%	41.1%	29.9%	30.8%	10.3%	33.4%
Paid Parking Revenues	\$50,672	\$170,906	\$48,080	\$224,856	(\$53,950)	-24.0%
Bus Routes # of Passengers	8,151	22,760	8,118	22,569	191	0.8%
Employee Shuttle # of Passengers	1,170	9,368	1,775	11,026	(1,658)	-15.0%
Employee Shuttle Utilization Rate %	58.4%	50.7%	55.5%	52.6%	-1.90%	-3.6%
Inbound (Vehicle) Traffic (Entrance) # of Cars	80,092	439,271	83,660	436,885	2,386	0.5%
Human Resources						
FT Year Round Head Count	79		79		0	0.0%
Seasonal Head Count (FT & PT)	11		7		4	57.1%
PT Year Round Head Count	20		19		1	5.3%
Gondola FT YR, Seasonal, PT YR Head Count	58		53		5	9.4%
Total Employees	168		158		10	6.3%
Gondola Overtime Paid Hours	170	1732	165	1119	613	54.8%
Other Employee Overtime Paid	116	692	176	709	(17)	-2.4%
# New Hires Total New Hires	9	78	7	43	35	81.4%
# Terminations	9	48	7	43	5	11.6%
# Workmen Comp Claims	0	8	0	5	3	60.0%
Workmen Comp Claims Costs	\$0	\$8,240	\$0	\$2,635	\$5,605	212.7%
Turnover	5.40%	28.60%	4.40%	27.20%	1.40%	5.1%
Gondola Recruiting Costs	\$0	\$6,129	\$138	\$2,881	\$3,248	112.7%
Other Recruiting Costs	\$0	\$5,188	\$809	\$7,589	(\$2,401)	-31.6%
Marketing & Business Development						
Total Users/Total Sessions	167/247	1,951/3,208	1,265/1,616	8,547/11,915	-6596/-8707	-77%/-73%
Town Hosted Meetings	4	35	4	31	4	12.9%
Email Correspondence Sent	10	52	10	78	(26)	-33.3%
E-mail List #	3,297		na		#VALUE!	#VALUE!
Wifi Subscribers	12,052		na		#VALUE!	#VALUE!
Press Releases Sent	1	20	3	21	(1)	-4.8%
Gondola and RETA						
<i>Current RETA revenues are unaudited</i>						
Gondola # of Passengers	434,043	1,773,854	398,988	1,656,356	117,498	7.1%
Chondola # of Passengers	0	85,398	0	87,074	(1,676)	-1.9%

Activity	2016		2015		Variance	
	MONTH	YTD	MONTH	YTD	Variance	Variance %
RETA fees collected by TMVOA	\$379,650	\$2,570,483	\$331,989	\$2,530,611	\$39,872	1.6%

Police							
Calls for Service	#	476	2,692	601	3,399	(707)	-20.8%
Investigations	#	24	151	23	147	4	2.7%
Alarms	#	15	173	24	150	23	15.3%
Arrests	#	3	16	4	12	4	33.3%
Traffic Contacts	#	38	147	22	153	(6)	-3.9%
Traffic Tickets Written	#	4	20	6	27	(7)	-25.9%
Parking Tickets Written	#	286	2,239	355	2,209	30	1.4%
Administrative Dismissals	#	5	95	10	81	14	17.3%

Building/Planning							
Community Development Revenues		\$69,337	\$675,730	\$25,142	\$701,013	(\$25,283)	-3.6%
# Permits Issued		7	59	9	53	6	11.3%
Valuation of Building Permits Issued		\$84,150	\$11,689,412	\$287,829	\$20,797,440	(\$9,108,028)	-43.8%
# Inspections Completed		262	1,506	234	1,370	136	9.9%
# Design Review/Zoning Agenda Items		11	35	9	37	(2)	-5.4%
# Staff Review Approvals		34	178	19	104	74	71.2%

Recreation							
Mile of Trails Maintained		9.8	26.2	10.7	26.4	(0.20)	-0.8%
Adventure Rock Registrations		670	1142	472	1014	128	12.6%
Bike Park Waivers		1156	1646	1447	2502	(856)	-34.2%
Bike Park Trips		5248	7034	3343	5583	1,451	26.0%
Disc Golf Registrations		813	1083	543	1437	(354)	-24.6%
Platform Tennis Registrations		42	263	4	198	65	32.8%

Plaza Services							
Due to the timing of the packet, trash diversion rates are for the previous month.							
Snow Removal Plaza	Hours	0	1,283	0	820	463	56.5%
Plaza Maintenance	Hours	186	1,940	181.25	1959	(19)	-1.0%
Lawn Care	Hours	227	803	235.5	859	(56)	-6.5%
Plant Care	Hours	384	1,540	580	1687	(148)	-8.7%
Irrigation	Hours	88	344	59.25	361	(17)	-4.7%
TMV Trash Collection	Hours	129	741	97	720	21	3.0%
Christmas Decorations	Hours	0	514	0	539	(25)	-4.7%

Vehicle Maintenance							
# Preventive Maintenance Performed		23	126	20	138	(12)	-8.7%
# Repairs Completed		21	175	36	189	(14)	-7.4%
Special Projects		4	25	7	30	(5)	-16.7%
# Roadside Assists		0	1	0	2	(1)	-50.0%

Finance							
# Employee Based Business Licenses Issued		15	707	9	624	83	13.3%
# Privately Licensed Rentals		3	78	1	57	21	36.8%
# Property Management Licensed Rentals		4	349	5	335	14	4.2%
# VRBO Listings for MV		449	3,313	359	2,511	90	25.1%
# Paperless Billing Accts (YTD is total paperless customers)		72	593	11	521	72	13.8%
# of TMV AR Bills Processed		2,103	14,561	2,038	13,976	585	4.2%

Accounts Receivable - Total Bad Debt Reserve/Allowance: \$20,034							
	TMV Operating Receivables (includes Gondola funding)		Utilities - Cable and Water/Sewer		VCA - Village Court Apartments		General Fund Investment Activity
	Current	\$ 1,099,719	96.2%	\$ 305,676	82.7%	\$ (34,626)	
30+ Days	2,970	0.3%	36,414	9.8%	1,273	-4.4%	Ending Balance \$4,507,076
60+ Days	4	0.0%	22,566	6.1%	-	0.0%	Investment Income \$1,250
90+ Days	1,315	0.1%	4,875	1.3%	4,280	-14.7%	Portfolio Yield 1.04%
over 120 days	39,520	3.5%	216	0.1%	-	0.0%	
Total	\$ 1,143,527	100.0%	\$ 369,747	100.0%	\$ (29,073)	100.0%	
	Other Billings - CDF, Construction Parking, Commercial Trash		Total All AR		Change Since Last Month - Increase (Decrease) in AR		Other Statistics
	Current	\$ 9,611	41.3%	\$ 1,380,380	91.6%	\$ 156,219	
30+ Days	5,882	25.3%	46,539	3.1%	(9,116)	-5.7%	Registered Voters 1,412
60+ Days	2,560	11.0%	25,130	1.7%	13,481	8.5%	Property Valuation 294,538,840
90+ Days	828	3.6%	11,299	0.7%	(3,313)	-2.1%	
over 120 days	4,408	18.9%	44,143	2.9%	1,822	1.1%	
Total	\$ 23,291	100.0%	\$ 1,507,491	100.0%	\$ 159,094	100.0%	