



Business and Government Activity Report

For the month ending: October 31st

Activity	2016		2015		Variance	
	MONTH	YTD	MONTH	YTD	Variance	Variance %
Cable/Internet						
# Residential & Bulk Basic Cable	930		887		43	4.8%
# Premium Channel Residential & Bulk Subscribers	573		483		90	18.6%
# Digital Subscribers	246		271		(25)	-9.2%
# Internet Subscribers	1,885		1,644		241	14.7%
Average # Phone Subscribers	107		90		17	18.9%
Village Court Apartments						
Occupancy Rate %	97.10%	98.16%	99.55%	99.28%	-1.12%	-1.1%
# Vacated Units	7	34	5	120	(86)	-71.7%
# Work Orders Completed	43	370	29	370	0	0.0%
# on Waiting List	82		112		(30)	-26.8%
Public Works						
Service Calls	431	3,855	491	3,945	(90)	-2.3%
Snow Fall Inches	0	142	3	107	35	32.7%
Snow Removal - Streets & Prkg Lots Hours	2	2,007	6	1,697	311	18.3%
Roadway Maintenance Hours	372	3,202	344	2,734	468	17.1%
Water Billed Consumption Gal.	7,030,000	132,023,000	7,576,000	128,476,000	3,547,000	2.8%
Sewage Treatment Gal.	4,505,000	82,196,000	4,161,000	76,888,000	5,308,000	6.9%
Child Development Fund						
# Infants & Toddlers Actual Occupancy	13.30	149.85	18.44	191.62	(41.77)	-21.8%
# Preschoolers Actual Occupancy	19.69	213.18	13.95	148.02	65.16	44.0%
Transportation and Parking						
GPG (noon snapshot)	1,602	44,491	1,031	22,738	21,753	95.7%
GPG Parking Utilization (% of total # of spaces occupied)	11.6%	32.2%	7.5%	16.5%	15.7%	95.2%
HPG (noon snapshot)	771	12,848	390	11,081	1,767	15.9%
HPG Parking Utilization (% of total # of spaces occupied)	24.2%	40.4%	12.3%	34.8%	5.6%	16.1%
Total Parking (noon snapshot)	4,399	90,204	2,799	66,369	23,835	35.9%
Parking Utilization (% of total # of spaces occupied)	18.1%	37.2%	11.5%	27.3%	9.9%	36.3%
Paid Parking Revenues	\$3,964	\$223,537	\$8,369	\$304,167	(\$80,630)	-26.5%
Bus Routes # of Passengers	4,366	40,233	4,439	38,641	1,592	4.1%
Employee Shuttle # of Passengers	1,098	13,072	1,522	15,729	(2,657)	-16.9%
Employee Shuttle Utilization Rate %	55.1%	52.9%	57.7%	53.6%	-0.70%	-1.3%
Inbound (Vehicle) Traffic (Entrance) # of Cars	53,259	631,850	55,558	631,867	(17)	0.0%
New hires: 2 gondola operators, 1 planner, 1 police officer Promotions: 2 seasonal gondola operators to full time, year round Terminations: 10 gondola operators, 6 recreation PT/YR ee's: child care, 7 town council, 1 judge Open positions: Director Marketing & Business Development. Reasons for termination: 12 end of season; 1 other job, 1 quit/ no notice; 1 performance						
Human Resources						
FT Year Round Head Count	79		80		(1)	-1.3%
Seasonal Head Count (FT & PT)	4		3		1	33.3%
PT Year Round Head Count	20		19		1	5.3%
Gondola FT YR, Seasonal, PT YR Head Count	44		46		(2)	-4.3%
Total Employees	147		148		(1)	-0.7%
Gondola Overtime Paid Hours	162	2259	103	1968	291	14.8%
Other Employee Overtime Paid	89	980	23	915	65	7.0%
# New Hires Total New Hires	4	20	0	7	13	185.7%
# Terminations	16	22	5	8	14	175.0%
# Workmen Comp Claims	0	11	0	10	1	10.0%
Workmen Comp Claims Costs	\$0	\$19,229	\$0	\$16,925	\$2,304	13.6%
Turnover	10.90%	15.00%	3.40%	34.80%	-19.80%	-56.9%
Marketing & Business Development						
Town Hosted Meetings	6	49	5	45	4	8.9%
Email Correspondence Sent	5	76	6	99	(23)	-23.2%
E-mail List #	3,670		na		#VALUE!	#VALUE!
Wifi Subscribers	15,739		na		#VALUE!	#VALUE!
Press Releases Sent	1	24	1	24	0	0.0%
Gondola and RETA						
<i>Current RETA revenues are unaudited</i>						
Gondola # of Passengers	102,194	2,424,294	86,398	2,265,704	158,590	7.0%
Chondola # of Passengers	0	85,398	0	87,074	(1,676)	-1.9%
RETA fees collected by TMVOA	\$843,722	\$4,202,475	\$392,205	\$4,115,805	\$86,670	2.1%

Activity	2016		2015		Variance		
	MONTH	YTD	MONTH	YTD	Variance	Variance %	
Police							
Calls for Service	#	323	3,871	332	4,675	(804)	-17.2%
Investigations	#	9	190	9	194	(4)	-2.1%
Alarms	#	22	228	22	213	15	7.0%
Arrests	#	0	16	0	21	(5)	-23.8%
Traffic Contacts	#	12	184	12	189	(5)	-2.6%
Traffic Tickets Written	#	3	25	3	38	(13)	-34.2%
Parking Tickets Written	#	96	2,907	231	3,009	(102)	-3.4%
Administrative Dismissals	#	13	123	17	110	13	11.8%
Building/Planning							
Community Development Revenues		\$52,053	\$883,674	\$213,657	\$1,021,081	(\$137,407)	-13.5%
# Permits Issued		12	96	14	79	17	21.5%
Valuation of Building Permits Issued		\$862,908	\$16,671,276	\$2,894,388	\$28,429,791	(\$11,758,515)	-41.4%
# Inspections Completed		402	2,650	220	2,038	612	30.0%
# Design Review/Zoning Agenda Items		9	58	7	62	(4)	-6.5%
# Staff Review Approvals		30	266	35	209	57	27.3%
Recreation							
Mile of Trails Maintained		12.5	63.7	10.7	58.5	5.20	8.9%
Adventure Rock Registrations		281	1916	287	1933	(17)	-0.9%
Bike Park Waivers		42	3170	84	4188	(1,018)	-24.3%
Bike Park Trips		113	12087	388	10420	1,667	16.0%
Disc Golf Registrations		155	2028	82	2380	(352)	-14.8%
Platform Tennis Registrations		15	358	0	498	(140)	-28.1%
Due to the timing of the packet, trash diversion rates are for the previous month.							
Plaza Services							
Snow Removal Plaza	Hours	8	1,290	6.5	826	464	56.2%
Plaza Maintenance	Hours	376	2,825	204.25	2617	208	7.9%
Lawn Care	Hours	123	1,342	81.5	1437	(95)	-6.6%
Plant Care	Hours	333	2,927	493.25	2958	(31)	-1.0%
Irrigation	Hours	109	641	101	590	51	8.6%
TMV Trash Collection	Hours	65	1,060	64.5	1017	43	4.3%
Christmas Decorations	Hours	358	887	188.5	728	160	21.9%
Residential Trash	Pound	21,300	210,000	16,350	156,300	53,700	34.4%
Residential Recycle	Pound	20,439	189,589	22,806	130,558	59,031	45.2%
Diversion Rate	%	48.97%	47.45%	58.24%	45.51%	1.93%	4.2%
Vehicle Maintenance							
# Preventive Maintenance Performed		15	169	16	183	(14)	-7.7%
# Repairs Completed		36	255	23	272	(17)	-6.3%
Special Projects		3	31	3	38	(7)	-18.4%
# Roadside Assists		1	3	0	5	(2)	-40.0%
Finance							
# Employee Based Business Licenses Issued		10	752	10	662	90	13.6%
# Privately Licensed Rentals		1	83	4	66	17	25.8%
# Property Management Licensed Rentals		2	359	0	338	21	6.2%
# VRBO Listings for MV		432		355		77	21.7%
# Paperless Billing Accts (YTD is total paperless customers)		12	604	19	526	78	14.8%
# of TMV AR Bills Processed		2,104	20,846	2,135	20,235	611	3.0%
Accounts Receivable - Total Bad Debt Reserve/Allowance: \$20,034							
Current 30+ Days 60+ Days 90+ Days over 120 days Total	TMV Operating Receivables (includes Gondola funding)		Utilities - Cable and Water/Sewer		VCA - Village Court Apartments		General Fund Investment Activity Change in Value (\$253,277) Ending Balance \$4,000,699 Investment Income \$3,838 Portfolio Yield 1.00%
	\$ 889,459	95.4%	\$ 289,736	90.3%	\$ (25,030)	128.0%	
	2,147	0.2%	20,308	6.3%	172	-0.9%	
	1,867	0.2%	6,470	2.0%	1,022	-5.2%	
	547	0.1%	4,107	1.3%	4,280	-21.9%	
	38,641	4.1%	334	0.1%	-	0.0%	
	\$ 932,661	100.0%	\$ 320,955	100.0%	\$ (19,556)	100.0%	
Current 30+ Days 60+ Days 90+ Days over 120 days Total	Other Billings - CDF, Construction Parking, Commercial Trash		Total All AR		Change Since Last Month - Increase (Decrease) in AR		Other Statistics Population (estimated) 1,395 Registered Voters 1,412 Property Valuation 294,538,840
	\$ 3,053	12.0%	\$ 1,157,217	91.9%	\$ 468,079	105.6%	
	7,668	30.1%	30,296	2.4%	(25,094)	-5.7%	
	6,001	23.6%	15,360	1.2%	(8,908)	-2.0%	
	3,189	12.5%	12,123	1.0%	1,628	0.4%	
	5,536	21.8%	44,511	3.5%	7,530	1.7%	
	\$ 25,447	100.0%	\$ 1,259,507	100.0%	\$ 443,235	100.0%	