

 Business and Government Activity Report For the month ending: September 30th									
Activity	2020			2019			YTD or MTD Variance		
	MONTH	Monthly Change	YTD	MONTH	Monthly Change	YTD	Variance	Variance %	
Cable/Internet									
<i>Reporting criteria is changing, prior period data not comparable.</i>									
TV Residential Subscribers	636	0		NA	NA		NA	NA	
TV Bulk Subscribers	508	0		NA	NA		NA	NA	
TV Inactive Digital Subscribers	88	6		NA	NA		NA	NA	
Cable Modem Residential Cable Modem Subscribers	958	0		NA	NA		NA	NA	
Cable Modem Business Net Service Subscribers	37	0		NA	NA		NA	NA	
Cable Modem Hospitality Subscribers	278	2		NA	NA		NA	NA	
Dark Fiber Transport	7	0		NA	NA		NA	NA	
Fiber Hospitality Subscribers	8	0		NA	NA		NA	NA	
Fiber Residential Subscribers	181	45		NA	NA		NA	NA	
Phone Subscribers	78	(1)		94	(3)		(16)	-17.02%	
Village Court Apartments									
Occupancy Rate	%	100.00%	0.00%	99.49%	98.18%	-0.91%	99.14%	0.35%	0.4%
# Vacated Units		2	0	19	3	2	14	5	35.7%
# Work Orders Completed		12	(17)	205	15	(8)	282	(77)	-27.3%
# on Waiting List		252	27		205	13		14	6.8%
Public Works									
<i>The increase in service calls is due to an increase in number of UNCC line locates we have due to the fiber project</i>									
Service Calls		1,550	60	6,863	513	(56)	3,342	3,521	105.4%
Truck Rolls		889	65	2,531	na	NA	na	NA	NA
Snow Fall	Inches	3	3	142	0	0	272	(130)	-47.8%
Snow Removal - Streets & Prkg Lots	Hours	43	43	2,528	0	0	3,473	(945)	-27.2%
Roadway Maintenance	Hours	185	78	633	309	(512)	1,211	(578)	-47.7%
Water Billed Consumption	Gal.	20,611,000	(2,001,000)	112,696,000	23,660,000	(570,000)	178,255,000	(65,559,000)	-36.8%
Sewage Treatment	Gal.	11,722,000	3,800,000	83,998,000	7,516,000	(1,919,000)	81,567,000	2,431,000	3.0%
Child Development Fund									
# Infants Actual Occupancy		4.53	0.82		5.65	0.60		(1.12)	-19.8%
# Toddlers Actual Occupancy		11.18	(0.11)		16.18	1.46		(5.00)	-30.9%
# Preschoolers Actual Occupancy		13.11	(0.65)		16.53	0.49		(3.42)	-20.7%
Transportation and Parking									
<i>2019 special event parking was \$135,833</i>									
GPG (noon snapshot)		5,531	(539)	49,133	5,647	(909)	63,109	(13,976)	-22.1%
GPG Parking Utilization (% of total # of spaces occupied)		40.1%	-2.50%	39.0%	40.90%	-5.10%	50.3%	-11.3%	-22.5%
HPG (noon snapshot)		1,325	(99)	10,476	793	(234)	12,109	(1,633)	-13.5%
HPG Parking Utilization (% of total # of spaces occupied)		41.7%	-1.60%	36.1%	24.90%	-6.40%	41.8%	-5.7%	-13.6%
Total Parking (noon snapshot)		9,758	(959)	85,630	9,393	(1,440)	107,245	(21,615)	-20.2%
Parking Utilization (% of total # of spaces occupied)		40.2%	-2.50%	38.6%	38.70%	-4.50%	48.6%	-10.0%	-20.6%
Paid Parking Revenues		\$45,118	(\$16,170)	\$290,037	\$49,831	\$8,612	\$451,923	(\$161,886)	-35.8%
Bus Routes # of Passengers		2,734	181	12,281	8,050	(2,763)	54,710	(42,429)	-77.6%
Employee Shuttle # of Passengers		0	0	3,598	1,420	10	12,726	(9,128)	-71.7%
Employee Shuttle Utilization Rate	%	0.00%	0.00%	47.0%	55.10%	2.20%	53.3%	-6.30%	-11.8%
Inbound (Vehicle) Traffic (Entrance) # of Cars		0	(86,786)	502,403	67,667	(12,323)	606,968	(104,565)	-17.2%
<small>Part Time EEs: Council (7), Judge (1), Child Care (6) Seasonal EEs: Gondola Ops New Hires: 2 Police Officers, 1 childcare assistant, 1 broadband tech Terms: 1 Police Officer, 1 seasonal Gondola Ops, 1 broadband tech Reason for Terms: 1 moved, 1 took other job, 1 moved for education</small>									
Human Resources									
FT Year Round Head Count		79	1		83	0		(4)	-4.8%
Seasonal Head Count (FT & PT)		0	0		5	0		(5)	-100.0%
PT Year Round Head Count		14	1		19	0		(5)	-26.3%
Gondola FT YR, Seasonal, PT YR Head Count		56	(3)		54	0		2	3.7%
Total Employees		149	(1)		161	0		(12)	-7.5%
Gondola Overtime Paid	Hours	71	(179)	1,868	410	(83)	3361	(1,493)	-44.4%
Other Employee Overtime Paid		64	(19)	618	68	(46)	825	(207)	-25.1%
# New Hires Total New Hires		4	(6)	59	12	0	79	(20)	-25.3%
# Terminations		3	(4)	62	14	0	78	(16)	-20.5%
# Workmen Comp Claims		0	(1)	4	2	0	15	(11)	-73.3%
Workmen Comp Claims Costs		\$0	\$0	\$5,839	\$994	\$0	\$11,006	(\$5,167)	-46.9%
Number of Reported Injuries		0	(1)	5	2	0	17	(12)	-70.6%
Marketing & Business Development									
<i>Town hosted meetings include Zoom meetings due to COVID-19</i>									
Town Hosted Meetings		5	(5)	95	4	0	39	56	143.6%
Email Correspondence Sent		12	(11)	142	29	0	142	0	0.0%
E-mail List	#	7,936	NA		6,856	(42)		NA	NA
Ready-Op Subscribers		1,939	0		na	NA		NA	NA
News Articles		25	8	184	15	(5)	99	85	85.9%
Press Releases Sent		2	1	23	6	3	48	(25)	-52.1%
Gondola and RETA									
<i>Current RETA revenues are unaudited, the gondola/chondola was shut down about Mid-March through Mid-June</i>									
Gondola # of Passengers		258,254	(57,074)	1,994,544	268,231	(87,154)	2,649,776	(655,232)	-24.7%
Chondola # of Passengers		0	0	80,532	0	0	102,140	(21,608)	-21.2%
RETA fees collected by TMVOA		\$ 1,798,010	\$ 117,812	\$ 6,307,238	\$ 455,843	\$ (299,873)	\$ 3,704,062	\$2,603,176	70.3%
Recreation									
<i>Summer = May 1 - Oct 31 - Current Information not available due to personnel furloughs</i>									
Adventure Rock Registrations		na	NA	na	287	(176)	1727	NA	NA
Disc Golf Registrations		na	NA	na	340	(402)	2236	NA	NA
Platform Tennis Registrations		na	NA	64	64	48	283	(219)	-77.4%



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For the month ending: September 30th

Activity	2020			2019			YTD or MTD Variance	
	MONTH	Monthly Change	YTD	MONTH	Monthly Change	YTD	Variance	Variance %

Police									
Calls for Service	#	410	(60)	2,984	385	6	3,189	(205)	-6.4%
Investigations	#	12	(3)	109	11	(1)	128	(19)	-14.8%
Alarms	#	20	1	190	23	(3)	266	(76)	-28.6%
Arrests	#	2	2	11	3	(3)	33	(22)	-66.7%
Summons	#	3	3	17	2	(1)	30	(13)	-43.3%
Traffic Contacts	#	12	(2)	109	13	(7)	172	(63)	-36.6%
Traffic Tickets Written	#	2	(2)	19	4	(5)	37	(18)	-48.6%
Parking Tickets Written	#	380	(71)	2,050	339	73	3,116	(1,066)	-34.2%
Administrative Dismissals	#	1	(2)	18	6	2	42	(24)	-57.1%

Building/Planning									
Community Development Revenues		\$97,623	(\$33,542)	\$1,279,849	\$152,302	(\$406,639)	\$1,015,973	\$263,876	26.0%
# Permits Issued		41	3	291	39	(3)	297	(6)	-2.0%
Valuation of Mtn Village Remodel/New/Additions Permits		\$610,267	(\$3,572,891)	\$39,534,872	\$5,640,857	(\$14,025,143)	\$32,679,463	\$6,855,409	21.0%
Valuation Mtn Village Electric/Plumbing/Other Permits		\$382,420	\$218,284	\$2,382,964	\$149,780	(\$606,234)	\$1,976,012	\$406,952	20.6%
Valuation Telluride Electric/Plumbing Permits		\$186,455	\$49,895	\$1,942,472	\$466,950	\$304,050	\$2,918,001	(\$975,529)	-33.4%
# Inspections Completed		317	(123)	2,539	396	(24)	2,875	(336)	-11.7%
# Design Review/Zoning Agenda Items		10	(5)	99	20	4	112	(13)	-11.6%
# Staff Review Approvals		66	26	295	24	0	126	169	134.1%

Plaza Services									
Snow Removal Plaza	Hours	28	28	1004	0	0	2,236.3	(1,233)	-55.1%
Plaza Maintenance	Hours	467	43	2672	440	59	3106	(433)	-14.0%
Lawn Care	Hours	101	(9)	563	294	(55)	1533	(970)	-63.3%
Plant Care	Hours	344	19	1492	426	(2)	2168	(676)	-31.2%
Irrigation	Hours	106	(8)	654	158	12	732	(79)	-10.7%
TMV Trash Collection	Hours	117	(12)	851	111	(13)	934	(84)	-9.0%
Christmas Decorations	Hours	10	2	531	5	(15)	685	(155)	-22.6%
Residential Trash	Pound	29400	3,000	213,525	25,200	(8,550)	222300	(8,775)	-3.9%
Residential Recycle	Pound	37246	(3,352)	284,118	33,249	(12,250)	321524	(37,406)	-11.6%
Diversion Rate	%	55.89%	-4.71%	57.09%	56.89%	-0.53%	59.12%	-2.03%	-3.4%

Vehicle Maintenance									
# Preventive Maintenance Performed		24	11	165	15	(3)	154	11	7.1%
# Repairs Completed		23	(2)	167	23	(10)	191	(24)	-12.6%
Special Projects		0	(1)	11	0	(7)	33	(22)	-66.7%
# Roadside Assists		0	0	1	1	0	4	(3)	-75.0%

Finance									
# Other Business Licenses Issued		22	6	1,038	28	(8)	966	72	7.5%
# Privately Licensed Rentals		1	1	72	1	1	73	(1)	-1.4%
# Property Management Licensed Rentals		3	1	430	3	(6)	419	11	2.6%
# Unique VRBO Property Advertisements Listings for MV		460	4		416	0		44	10.6%
# Paperless Billing Accts (total paperless customers)		1,206	81		858	(176)		348	40.6%
# of TMV AR Bills Processed		2,189	(193)	19,620	2,185	(5)	19,551	69	0.4%

Accounts Receivable					General Fund Investment Activity			
	TMV Operating Receivables (includes Gondola funding)	Utilities - Broadband and Water/Sewer	VCA - Village Court Apartments					
Current	\$431,791 62.7%	\$488,983 84.7%	\$9,534 49.2%		Change in Value (Month) \$480,672			
30+ Days	255,505 37.1%	51,768 9.0%	2,428 12.5%		Ending Balance \$9,491,034			
60+ Days	1 0.0%	21,517 3.7%			Investment Income (Month) \$23,900			
90+ Days	264 0.0%	12,090 2.1%	7,411 38.3%		Portfolio Yield 0.60%			
over 120 days	906 0.1%	2,971 0.5%			Yield Change (Month) -0.26%			
Total	\$ 688,467 100.0%	\$ 577,329 100.0%	\$ 19,373 100.0%					
	Other Billings - CDF, Construction Parking	Total All AR		Change Since Last Month - Increase (Decrease) in AR				
Current	\$22,951 74.2%	\$ 953,259 72.4%	(\$453,236) 244.0%		Other Statistics			
30+ Days	2,702 8.7%	312,403 23.7%	261,985 -141.0%		Population (estimated) 1,434			
60+ Days	1,692 5.5%	23,210 1.8%	759 -0.4%		(Active) Registered Voters 871			
90+ Days	1,036 3.4%	20,801 1.6%	12,562 -6.8%		Property Valuation 314,681,000			
over 120 days	2,540 8.2%	6,417 0.5%	(7,854) 4.2%					
Total	\$30,921 100.0%	\$ 1,316,090 100.0%	\$ (185,784) 100.0%					