


|  Business and Government Activity Report For the month ending: October 31st | | | | | | | | | |
|--|-----------------|----------------|--------------|--------------|----------------|--------------|---------------------|--------------|---------|
| Activity | 2020 | | | 2019 | | | YTD or MTD Variance | | |
| | MONTH | Monthly Change | YTD | MONTH | Monthly Change | YTD | Variance | Variance % | |
| Cable/Internet | | | | | | | | | |
| <i>Reporting criteria is changing, prior period data not comparable.</i> | | | | | | | | | |
| TV Residential Subscribers | 595 | (41) | | NA | NA | | NA | NA | |
| TV Bulk Subscribers | 483 | (25) | | NA | NA | | NA | NA | |
| TV Inactive Digital Subscribers | 122 | 34 | | NA | NA | | NA | NA | |
| Cable Modem Residential Cable Modem Subscribers | 905 | (53) | | NA | NA | | NA | NA | |
| Cable Modem Business Net Service Subscribers | 37 | 0 | | NA | NA | | NA | NA | |
| Cable Modem Hospitality Subscribers | 278 | 0 | | NA | NA | | NA | NA | |
| Dark Fiber Transport | 5 | (2) | | NA | NA | | NA | NA | |
| Fiber Hospitality Subscribers | 8 | 0 | | NA | NA | | NA | NA | |
| Fiber Residential Subscribers | 224 | 43 | | NA | NA | | NA | NA | |
| Phone Subscribers | 76 | (2) | | 93 | (1) | | (17) | -18.28% | |
| Village Court Apartments | | | | | | | | | |
| Occupancy Rate | % | 99.55% | -0.45% | 99.49% | 100.00% | 1.82% | 99.23% | 0.26% | 0.3% |
| # Vacated Units | | 2 | 0 | 21 | 1 | (2) | 15 | 6 | 40.0% |
| # Work Orders Completed | | 8 | (4) | 213 | 30 | 15 | 312 | (99) | -31.7% |
| # on Waiting List | | 254 | 2 | | 206 | 1 | | 1 | 0.5% |
| Public Works | | | | | | | | | |
| <i>The increase in service calls is due to an increase in number of UNCC line locates we have due to the fiber project</i> | | | | | | | | | |
| Service Calls | | 1,281 | (269) | 8,144 | 691 | 178 | 3,342 | 4,802 | 143.7% |
| Truck Rolls | | 884 | (5) | 3,415 | na | NA | na | NA | NA |
| Snow Fall | Inches | 5 | 2 | 147 | 8 | 8 | 280 | (133) | -47.5% |
| Snow Removal - Streets & Prkg Lots | Hours | 58 | 15 | 2,586 | 100 | 100 | 3,573 | (987) | -27.6% |
| Roadway Maintenance | Hours | 51 | (134) | 684 | 174 | (135) | 1,385 | (701) | -50.6% |
| Water Billed Consumption | Gal. | 10,291,000 | (10,320,000) | 122,987,000 | 16,637,000 | (7,023,000) | 194,892,000 | (71,905,000) | -36.9% |
| Sewage Treatment | Gal. | 8,665,000 | (3,057,000) | 92,663,000 | 5,016,000 | (2,500,000) | 86,583,000 | 6,080,000 | 7.0% |
| Child Development Fund | | | | | | | | | |
| # Infants Actual Occupancy | | 6.50 | 1.97 | | 6.17 | 0.52 | | 0.33 | 5.3% |
| # Toddlers Actual Occupancy | | 11.94 | 0.76 | | 14.91 | (1.27) | | (2.97) | -19.9% |
| # Preschoolers Actual Occupancy | | 15.53 | 2.42 | | 16.22 | (0.31) | | (0.69) | -4.3% |
| Transportation and Parking | | | | | | | | | |
| <i>2019 special event parking was \$135,833, Inbound traffic counter is not available at this time.</i> | | | | | | | | | |
| GPG (noon snapshot) | | 3,733 | (1,798) | 52,866 | 3,194 | (2,453) | 66,303 | (13,437) | -20.3% |
| GPG Parking Utilization (% of total # of spaces occupied) | | 26.2% | -13.90% | 37.7% | 22.40% | -18.50% | 47.4% | -9.7% | -20.5% |
| HPG (noon snapshot) | | 1,041 | (284) | 11,517 | 971 | 178 | 13,080 | (1,563) | -11.9% |
| HPG Parking Utilization (% of total # of spaces occupied) | | 31.7% | -10.00% | 35.6% | 29.50% | 4.60% | 40.6% | -5.0% | -12.3% |
| Total Parking (noon snapshot) | | 7,347 | (2,411) | 92,977 | 6,299 | (3,094) | 113,544 | (20,567) | -18.1% |
| Parking Utilization (% of total # of spaces occupied) | | 29.3% | -10.90% | 37.7% | 25.10% | -13.60% | 46.2% | -8.5% | -18.4% |
| Paid Parking Revenues | | \$32,759 | (\$12,359) | \$322,796 | \$14,383 | (\$35,448) | \$466,306 | (\$143,510) | -30.8% |
| Bus Routes | # of Passengers | 3,845 | 1,111 | 17,144 | 6,712 | (1,338) | 61,422 | (44,278) | -72.1% |
| Employee Shuttle | # of Passengers | 0 | 0 | 3,598 | 1,597 | 177 | 14,323 | (10,725) | -74.9% |
| Employee Shuttle Utilization Rate | % | 0.00% | 0.00% | 47.0% | 54.30% | -0.80% | 53.3% | -6.30% | -11.8% |
| Inbound (Vehicle) Traffic (Entrance) | # of Cars | 0 | 0 | 502,403 | 62,255 | (5,412) | 669,223 | (166,820) | -24.9% |
| Human Resources | | | | | | | | | |
| <i>Part Time EEs: Council (7), Judge (1), Child Care (5) Seasonal EEs: Gondola Ops New Hires: 1 MARRS Rider Terms: 1 Child care Assistant, 1 VCA Mgr. 1 Gondola Mtn Tech Reason for Terms: 1 moved, 2 other employment</i> | | | | | | | | | |
| FT Year Round Head Count | | 80 | 1 | | 86 | 3 | | (6) | -7.0% |
| Seasonal Head Count (FT & PT) | | 0 | 0 | | 2 | (3) | | (2) | -100.0% |
| PT Year Round Head Count | | 13 | (1) | | 17 | (2) | | (4) | -23.5% |
| Gondola FT YR, Seasonal, PT YR Head Count | | 65 | 9 | | 56 | 2 | | 9 | 16.1% |
| Total Employees | | 158 | 9 | | 161 | 0 | | (3) | -1.9% |
| Gondola Overtime Paid | Hours | 468 | 398 | 2,336 | 138 | (273) | 3498 | (1,162) | -33.2% |
| Other Employee Overtime Paid | | 140 | 76 | 757 | 122 | 54 | 948 | (190) | -20.1% |
| # New Hires Total New Hires | | 1 | (3) | 60 | 3 | (9) | 79 | (19) | -24.1% |
| # Terminations | | 3 | 0 | 65 | 5 | (9) | 76 | (11) | -14.5% |
| # Workmen Comp Claims | | 1 | 1 | 3 | 1 | (1) | 14 | (11) | -78.6% |
| Workmen Comp Claims Costs | | \$255 | \$255 | \$7,349 | \$0 | (\$994) | \$11,371 | (\$4,022) | -35.4% |
| Number of Reported Injuries | | 1 | 1 | 5 | 0 | (2) | 16 | (11) | -68.8% |
| Marketing & Business Development | | | | | | | | | |
| <i>Town hosted meetings include Zoom meetings due to COVID-19</i> | | | | | | | | | |
| Town Hosted Meetings | | 5 | 0 | 100 | 6 | 2 | 45 | 55 | 122.2% |
| Email Correspondence Sent | | 18 | 6 | 160 | 12 | (17) | 154 | 6 | 3.9% |
| E-mail List | # | 7,914 | NA | | 6,621 | (235) | | 1,293 | 19.5% |
| Ready-Op Subscribers | | 1,956 | 17 | | na | NA | | NA | NA |
| News Articles | | 30 | 5 | 204 | 12 | (3) | 132 | 72 | 54.5% |
| Press Releases Sent | | 2 | 0 | 25 | 1 | (5) | 49 | (24) | -49.0% |
| Gondola and RETA | | | | | | | | | |
| <i>Current RETA revenues are unaudited, the gondola/chondola was shut down about Mid-March through Mid-June</i> | | | | | | | | | |
| Gondola | # of Passengers | 162,693 | (95,561) | 2,157,237 | 125,586 | (142,645) | 2,775,362 | (618,125) | -22.3% |
| Chondola | # of Passengers | 0 | 0 | 80,532 | 0 | 0 | 102,140 | (21,608) | -21.2% |
| RETA fees collected by TMVOA | | \$ 2,128,284 | \$ 330,274 | \$ 8,459,792 | \$ 1,526,748 | \$ 1,070,906 | \$ 5,230,810 | \$3,228,982 | 61.7% |
| Recreation | | | | | | | | | |
| <i>Summer = May 1 - Oct 31 - Current Information not available</i> | | | | | | | | | |
| Adventure Rock Registrations | | na | NA | na | 49 | (238) | 1776 | NA | NA |
| Disc Golf Registrations | | na | NA | na | 133 | (207) | 2369 | NA | NA |
| Platform Tennis Registrations | | na | NA | 64 | 8 | (56) | 291 | (227) | -78.0% |



Business and Government Activity Report
For the month ending: October 31st

| Activity | 2020 | | | 2019 | | | YTD or MTD Variance | |
|----------|-------|----------------|-----|-------|----------------|-----|---------------------|------------|
| | MONTH | Monthly Change | YTD | MONTH | Monthly Change | YTD | Variance | Variance % |

| Police | | | | | | | | | |
|---------------------------|---|-----|------|-------|-----|-------|-------|-------|--------|
| Calls for Service | # | 386 | (24) | 3,370 | 302 | (83) | 3,491 | (121) | -3.5% |
| Investigations | # | 9 | (3) | 118 | 8 | (3) | 136 | (18) | -13.2% |
| Alarms | # | 21 | 1 | 211 | 33 | 10 | 299 | (88) | -29.4% |
| Arrests | # | 3 | 1 | 14 | 0 | (3) | 33 | (19) | -57.6% |
| Summons | # | 3 | 0 | 20 | 0 | (2) | 30 | (10) | -33.3% |
| Traffic Contacts | # | 7 | (5) | 116 | 8 | (5) | 180 | (64) | -35.6% |
| Traffic Tickets Written | # | 1 | (1) | 20 | 4 | 0 | 41 | (21) | -51.2% |
| Parking Tickets Written | # | 317 | (63) | 2,367 | 223 | (116) | 3,339 | (972) | -29.1% |
| Administrative Dismissals | # | 1 | 0 | 19 | 1 | (5) | 43 | (24) | -55.8% |

| Building/Planning | | | | | | | | | |
|--|--|-------------|------------|--------------|--------------|-------------|--------------|---------------|--------|
| Community Development Revenues | | \$40,797 | (\$56,826) | \$1,320,646 | \$278,106 | \$125,805 | \$1,294,079 | \$26,567 | 2.1% |
| # Permits Issued | | 42 | 1 | 333 | 77 | 38 | 374 | (41) | -11.0% |
| Valuation of Mtn Village Remodel/New/Additions Permits | | \$1,296,143 | \$685,876 | \$40,831,015 | \$10,657,540 | \$5,016,683 | \$43,337,003 | (\$2,505,988) | -5.8% |
| Valuation Mtn Village Electric/Plumbing/Other Permits | | \$538,204 | \$155,784 | \$2,921,168 | \$1,219,419 | \$1,069,639 | \$3,195,431 | (\$274,263) | -8.6% |
| Valuation Telluride Electric/Plumbing Permits | | \$243,498 | \$57,043 | \$2,185,970 | \$671,984 | \$205,034 | \$3,589,985 | (\$1,404,015) | -39.1% |
| # Inspections Completed | | 283 | (34) | 2,822 | 552 | 156 | 3,427 | (605) | -17.7% |
| # Design Review/Zoning Agenda Items | | 15 | 5 | 114 | 17 | (3) | 129 | (15) | -11.6% |
| # Staff Review Approvals | | 29 | (37) | 324 | 26 | 2 | 152 | 172 | 113.2% |

| Plaza Services | | | | | | | | | |
|-----------------------|-------|--------|--------|---------|--------|---------|---------|---------|--------|
| Snow Removal Plaza | Hours | 3 | (25) | 1007 | 72 | 72 | 2,308.3 | (1,302) | -56.4% |
| Plaza Maintenance | Hours | 347 | (120) | 3019 | 402 | (38) | 3508 | (488) | -13.9% |
| Lawn Care | Hours | 84 | (17) | 647 | 85 | (209) | 1618 | (971) | -60.0% |
| Plant Care | Hours | 202 | (142) | 1693 | 328 | (98) | 2496 | (803) | -32.2% |
| Irrigation | Hours | 92 | (14) | 746 | 88 | (70) | 820 | (75) | -9.1% |
| TMV Trash Collection | Hours | 91 | (26) | 942 | 92 | (19) | 1026 | (85) | -8.3% |
| Christmas Decorations | Hours | 383 | 373 | 913 | 574 | 569 | 1259 | (346) | -27.5% |
| Residential Trash | Pound | 29400 | 0 | 242,925 | 21,500 | (3,700) | 243800 | (875) | -0.4% |
| Residential Recycle | Pound | 58029 | 20,783 | 342,147 | 30,030 | (3,219) | 351554 | (9,407) | -2.7% |
| Diversion Rate | % | 66.37% | 10.49% | 58.48% | 58.28% | 1.39% | 59.05% | -0.57% | -1.0% |

| Vehicle Maintenance | | | | | | | | | |
|------------------------------------|--|----|-----|-----|----|----|-----|------|--------|
| # Preventive Maintenance Performed | | 22 | (2) | 187 | 22 | 7 | 176 | 11 | 6.3% |
| # Repairs Completed | | 28 | 5 | 195 | 35 | 12 | 226 | (31) | -13.7% |
| Special Projects | | 1 | 1 | 12 | 4 | 4 | 37 | (25) | -67.6% |
| # Roadside Assists | | 0 | 0 | 1 | 1 | 0 | 5 | (4) | -80.0% |

| Finance | | | | | | | | | |
|---|--|-------|------|--------|-------|------|--------|-----|-------|
| # Other Business Licenses Issued | | 23 | 1 | 1,061 | 37 | 9 | 1,003 | 58 | 5.8% |
| # Privately Licensed Rentals | | 1 | 0 | 73 | 2 | 1 | 75 | (2) | -2.7% |
| # Property Management Licensed Rentals | | 3 | 0 | 433 | 7 | 4 | 426 | 7 | 1.6% |
| # Unique VRBO Property Advertisements Listings for MV | | 461 | 1 | 4,333 | 423 | 7 | 4,333 | 38 | 9.0% |
| # Paperless Billing Accts (total paperless customers) | | 1,214 | 8 | 11,845 | 840 | (18) | 11,845 | 374 | 44.5% |
| # of TMV AR Bills Processed | | 2,162 | (27) | 21,782 | 2,155 | (30) | 21,706 | 76 | 0.4% |

| Accounts Receivable | | | | | General Fund Investment Activity | | | | |
|---------------------|---|--------|--|--------|--|--------|-----------------------------------|--|--|
| | TMV Operating Receivables (includes Gondola funding) | | Utilities - Broadband and Water/Sewer | | VCA - Village Court Apartments | | | | |
| Current | \$374,598 | 99.4% | \$396,498 | 76.6% | \$8,940 | 49.6% | Change in Value (Month) \$992,859 | | |
| 30+ Days | 1,109 | 0.3% | 59,434 | 11.5% | 1,679 | 9.3% | Ending Balance \$10,483,894 | | |
| 60+ Days | - | 0.0% | 34,154 | 6.6% | - | 0.0% | Investment Income (Month) \$9,375 | | |
| 90+ Days | 1 | 0.0% | 21,435 | 4.1% | 7,410 | 41.1% | Portfolio Yield 0.63% | | |
| over 120 days | 1,109 | 0.3% | 6,402 | 1.2% | - | 0.0% | Yield Change (Month) +.03% | | |
| Total | \$ 376,817 | 100.0% | \$ 517,923 | 100.0% | \$ 18,029 | 100.0% | | | |
| | Other Billings - CDF, Construction Parking | | Total All AR | | Change Since Last Month - Increase (Decrease) in AR | | Other Statistics | | |
| Current | \$3,365 | 45.9% | \$ 783,401 | 85.1% | (\$169,858) | 42.9% | Population (estimated) 1,434 | | |
| 30+ Days | 893 | 12.2% | 63,115 | 6.9% | (249,288) | 63.0% | (Active) Registered Voters 871 | | |
| 60+ Days | 901 | 12.3% | 35,055 | 3.8% | 11,845 | -3.0% | Property Valuation 314,681,000 | | |
| 90+ Days | 260 | 3.5% | 29,106 | 3.2% | 8,305 | -2.1% | | | |
| over 120 days | 1,912 | 26.1% | 9,423 | 1.0% | 3,006 | -0.8% | | | |
| Total | \$7,331 | 100.0% | \$ 920,100 | 100.0% | \$ (395,990) | 100.0% | | | |