

 Business and Government Activity Report For the month ending: November 30th									
Activity	2020			2019			YTD or MTD Variance		
	MONTH	Monthly Change	YTD	MONTH	Monthly Change	YTD	Variance	Variance %	
Cable/Internet <i>Reporting criteria is changing, prior period data not comparable.</i>									
TV Residential Subscribers	591	(4)		NA	NA		NA	NA	
TV Bulk Subscribers	483	0		NA	NA		NA	NA	
TV Inactive Digital Subscribers	122	0		NA	NA		NA	NA	
Cable Modem Residential Cable Modem Subscribers	829	(76)		NA	NA		NA	NA	
Cable Modem Business Net Service Subscribers	36	(1)		NA	NA		NA	NA	
Cable Modem Hospitality Subscribers	278	0		NA	NA		NA	NA	
Dark Fiber Transport	5	0		NA	NA		NA	NA	
Fiber Hospitality Subscribers	8	0		NA	NA		NA	NA	
Fiber Residential Subscribers	240	16		NA	NA		NA	NA	
Phone Subscribers	76	0		92	(1)		(16)	-17.39%	
Village Court Apartments									
Occupancy Rate	%	100.00%	0.45%	99.55%	100.00%	0.00%	99.13%	0.42%	0.4%
# Vacated Units		2	0	23	1	0	16	7	43.8%
# Work Orders Completed		18	10	231	23	(7)	335	(104)	-31.0%
# on Waiting List		253	(1)		200	(6)		5	2.5%
Public Works <i>The increase in service calls is due to an increase in number of UNCC line locates we have due to the fiber project</i>									
Service Calls		665	(616)	8,809	471	(220)	3,882	4,927	126.9%
Truck Rolls		144	(740)	3,559	na	NA	na	NA	NA
Snow Fall	Inches	27	22	147	19	11	173	(26)	-15.0%
Snow Removal - Streets & Prke Lots	Hours	228	171	2,814	202	102	1,670	1,144	68.5%
Roadway Maintenance	Hours	90	39	774	63	(111)	2,898	(2,124)	-73.3%
Water Billed Consumption	Gal.	39,306,000	29,015,000	162,293,000	37,655,000	21,018,000	236,730,000	(74,437,000)	-31.4%
Sewage Treatment	Gal.	6,957,000	(1,708,000)	99,620,000	8,960,000	3,944,000	82,875,000	16,745,000	20.2%
Child Development Fund									
# Infants Actual Occupancy		6.38	(0.12)		5.16	(1.01)		1.22	23.6%
# Toddlers Actual Occupancy		12.06	0.12		16.47	1.56		(4.41)	-26.8%
# Preschoolers Actual Occupancy		14.00	(1.53)		15.32	(0.90)		(1.32)	-8.6%
Transportation and Parking <i>2019 special event parking was \$135,833, Inbound traffic counter is not available at this time.</i>									
GPG (noon snapshot)		3,269	(464)	56,135	2,733	(461)	69,036	(12,901)	-18.7%
GPG Parking Utilization (% of total # of spaces occupied)		23.7%	-2.50%	36.4%	19.80%	-2.60%	44.9%	-8.5%	-18.9%
HPG (noon snapshot)		986	(55)	12,503	649	(322)	13,729	(1,226)	-8.9%
HPG Parking Utilization (% of total # of spaces occupied)		31.0%	-0.70%	35.2%	20.40%	-9.10%	38.8%	-3.6%	-9.3%
Total Parking (noon snapshot)		7,306	(41)	100,283	5,288	(1,011)	118,832	(18,549)	-15.6%
Parking Utilization (% of total # of spaces occupied)		30.1%	0.80%	37.0%	21.80%	-3.30%	44.0%	-7.0%	-15.9%
Paid Parking Revenues		\$16,860	(\$15,899)	\$339,656	\$7,883	(\$6,500)	\$474,189	(\$134,533)	-28.4%
Bus Routes	# of Passengers	3,021	(824)	19,147	6,498	(214)	67,920	(48,773)	-71.8%
Employee Shuttle	# of Passengers	0	0	3,598	1,233	(364)	1,556	2,042	131.2%
Employee Shuttle Utilization Rate	%	0.00%	0.00%	47.0%	53.60%	-0.70%	53.3%	-6.30%	-11.8%
Inbound (Vehicle) Traffic (Entrance)	# of Cars	0	0	502,403	51,945	(10,310)	721,168	(218,765)	-30.3%
Part Time EEs: Council (7), Judge (1), Child Care (6) Seasonal EEs: Gondola Ops New Hires: 1 Child Care Assistant, 1 Gondola Mtn Tech, 1 Streets Mtn, 1 VCA Mtn, 10 Gondola Seasonal Ops Terms: 9 Gondola Seasonal Ops, 1 Water Tech Reason for Terms: 8 end of summer season & not returning for winter season, 1 non-compliance, 1 other employment									
Human Resources									
FT Year Round Head Count		81	1		86	0		(5)	-5.8%
Seasonal Head Count (FT & PT)		0	0		2	0		(2)	-100.0%
PT Year Round Head Count		14	1		15	(2)		(1)	-6.7%
Gondola FT YR, Seasonal, PT YR Head Count		63	(2)		61	5		2	3.3%
Total Employees		158	0		164	3		(6)	-3.7%
Gondola Overtime Paid	Hours	200	(268)	2,528	398	260	3896	(1,368)	-35.1%
Other Employee Overtime Paid		262	123	1,037	240	118	1,188	(151)	-12.7%
# New Hires Total New Hires		14	13	74	17	14	96	(22)	-22.9%
# Terminations		10	7	75	16	11	92	(17)	-18.5%
# Workmen Comp Claims		1	0	3	3	2	17	(14)	-82.4%
Workmen Comp Claims Costs		\$0	(\$255)	\$7,583	\$367	\$367	\$11,737	(\$4,154)	-35.4%
Number of Reported Injuries		1	0	7	3	3	19	(12)	-63.2%
Marketing & Business Development <i>Town hosted meetings include Zoom meetings due to COVID-19</i>									
Town Hosted Meetings		6	1	106	4	(2)	49	57	116.3%
Email Correspondence Sent		15	(3)	175	12	0	166	9	5.4%
E-mail List	#	7,909	(5)		6,693	72		1,216	18.2%
Ready-Op Subscribers		1,960	4		na	NA		NA	NA
News Articles		23	(7)	227	22	10	154	73	47.4%
Press Releases Sent		1	(1)	26	7	6	56	(30)	-53.6%
Gondola and RETA <i>Current RETA revenues are unaudited, the gondola/chondola was shut down about Mid-March through Mid-June</i>									
Gondola	# of Passengers	47,070	(115,623)	2,204,307	46,275	(79,311)	2,821,637	(617,330)	-21.9%
Chondola	# of Passengers	3,983	3,983	84,515	2,070	2,070	104,210	(19,695)	-18.9%
RETA fees collected by TMVOA		\$ 1,574,048	\$ (554,236)	\$ 10,038,040	\$ 1,145,025	\$ (381,723)	\$ 6,375,835	\$ 3,662,205	57.4%
Recreation <i>Winter = Nov 1 - Apr 30</i>									
Ice Rink Skaters		0	NA	2455	450	401	2687	(232)	-8.6%
Snow Cat Hours		0	NA	210	0	(133)	32	178	552.2%
Platform Tennis Registrations		16	NA	80	20	12	334	(254)	-76.0%



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Activity	2020			2019			YTD or MTD Variance	
	MONTH	Monthly Change	YTD	MONTH	Monthly Change	YTD	Variance	Variance %

Police									
Calls for Service	#	399	13	3,769	253	(49)	3,744	25	0.7%
Investigations	#	6	(3)	124	12	4	148	(24)	-16.2%
Alarms	#	24	3	235	26	(7)	325	(90)	-27.7%
Arrests	#	1	(2)	15	1	1	34	(19)	-55.9%
Summons	#	0	(3)	20	3	3	33	(13)	-39.4%
Traffic Contacts	#	1	(6)	117	9	1	189	(72)	-38.1%
Traffic Tickets Written	#	1	0	21	4	0	45	(24)	-53.3%
Parking Tickets Written	#	350	33	2,717	293	70	3,632	(915)	-25.2%
Administrative Dismissals	#	1	0	20	5	4	48	(28)	-58.3%

Building/Planning									
Community Development Revenues		\$27,397	(\$13,400)	\$1,348,043	\$59,307	(\$218,799)	\$1,353,387	(\$5,344)	-0.4%
# Permits Issued		61	19	394	50	(27)	424	(30)	-7.1%
Valuation of Mtn Village Remodel/New/Additions Permits		\$862,425	(\$433,718)	\$41,693,440	\$1,171,075	(\$9,486,465)	\$44,508,078	(\$2,814,638)	-6.3%
Valuation Mtn Village Electric/Plumbing/Other Permits		\$296,045	(\$242,159)	\$3,217,213	\$180,809	(\$1,038,610)	\$3,376,240	(\$159,027)	-4.7%
Valuation Telluride Electric/Plumbing Permits		\$302,258	\$58,760	\$2,488,228	\$897,655	\$225,671	\$4,487,640	(\$1,999,412)	-44.6%
# Inspections Completed		352	69	3,174	338	(214)	3,765	(591)	-15.7%
# Design Review/Zoning Agenda Items		19	4	133	25	8	154	(21)	-13.6%
# Staff Review Approvals		17	(12)	341	16	(10)	168	173	103.0%

Plaza Services									
Snow Removal Plaza	Hours	126	123	1133	209	137	2,517.5	(1,385)	-55.0%
Plaza Maintenance	Hours	373	26	3392	253	(149)	3760	(368)	-9.8%
Lawn Care	Hours	15	(69)	662	2	(84)	1620	(958)	-59.1%
Plant Care	Hours	14	(188)	1707	30	(299)	2526	(819)	-32.4%
Irrigation	Hours	6	(86)	752	0	(88)	820	(69)	-8.4%
TMV Trash Collection	Hours	85	(6)	1027	51	(41)	1077	(51)	-4.7%
Christmas Decorations	Hours	754	371	1667	809	235	2067	(400)	-19.4%
Residential Trash	Pound	23400	(6,000)	266,325	21,600	100	265400	925	0.3%
Residential Recycle	Pound	29774	(28,255)	371,921	30,030	0	381584	(9,663)	-2.5%
Diversion Rate	%	55.99%	-10.38%	58.27%	58.16%	-0.11%	58.98%	-0.71%	-1.2%

Vehicle Maintenance									
# Preventive Maintenance Performed		20	(2)	214	19	(3)	217	(3)	-1.4%
# Repairs Completed		15	(13)	210	38	3	302	(92)	-30.5%
Special Projects		1	0	13	2	(2)	14	(1)	-7.1%
# Roadside Assists		0	0	1	0	(1)	4	(3)	-75.0%

Finance									
# Other Business Licenses Issued		13	(10)	1,074	14	(23)	1,017	57	5.6%
# Privately Licensed Rentals		3	2	76	0	(2)	75	1	1.3%
# Property Management Licensed Rentals		14	11	447	1	(6)	427	20	4.7%
# Unique VRBO Property Advertisements Listings for MV		479	18	4,447	429	6	4,427	50	11.7%
# Paperless Billing Accts (total paperless customers)		1,220	6	10,667	1,067	227	10,667	153	14.3%
# of TMV AR Bills Processed		2,158	(4)	23,940	2,167	12	23,873	67	0.3%

Accounts Receivable					General Fund Investment Activity					
Current	TMV Operating Receivables (includes Gondola funding)		Utilities - Broadband and Water/Sewer		VCA - Village Court Apartments		Change in Value (Month)	\$1,009,444		
	\$353,133	98.7%	\$490,770	86.0%	\$9,650	50.0%			Ending Balance	\$11,493,338
	3,104	0.9%	21,936	3.8%	2,220	11.5%			Investment Income (Month)	\$7,175
	421	0.1%	24,278	4.3%	69	0.4%			Portfolio Yield	Report not
		0.0%	26,294	4.6%	-	0.0%			Yield Change (Month)	yet available.
	1,110	0.3%	7,399	1.3%	7,361	38.1%				
Total	\$ 357,768	100.0%	\$ 570,677	100.0%	\$ 19,300	100.0%				
Current	Other Billings - CDF, Construction Parking		Total All AR		Change Since Last Month - Increase (Decrease) in AR		Other Statistics			
	\$1,941	38.9%	\$ 855,494	89.8%	\$72,093	220.9%	Population (estimated)	1,434		
	617	12.3%	27,877	2.9%	(35,238)	-108.0%	(Active) Registered Voters	871		
	366	7.3%	25,134	2.6%	(9,921)	-30.4%	Property Valuation	314,681,000		
	160	3.2%	26,454	2.8%	(2,652)	-8.1%				
	1,912	38.3%	17,782	1.9%	8,359	25.6%				
Total	\$4,996	100.0%	\$ 952,741	100.0%	\$ 32,641	100.0%				