

 Business and Government Activity Report For the month ending: December 31st									
Activity	2020			2019			YTD or MTD Variance		
	MONTH	Monthly Change	YTD	MONTH	Monthly Change	YTD	Variance	Variance %	
Cable/Internet									
<i>Reporting criteria is changing, prior period data not comparable.</i>									
TV Residential Subscribers	634	43		NA	NA		NA	NA	
TV Bulk Subscribers	483	0		NA	NA		NA	NA	
TV Inactive Digital Subscribers	121	(1)		NA	NA		NA	NA	
Cable Modem Residential Cable Modem Subscribers	870	41		NA	NA		NA	NA	
Cable Modem Business Net Service Subscribers	38	2		NA	NA		NA	NA	
Cable Modem Hospitality Subscribers	278	0		NA	NA		NA	NA	
Dark Fiber Transport	7	2		NA	NA		NA	NA	
Fiber Hospitality Subscribers	8	0		NA	NA		NA	NA	
Fiber Residential Subscribers	255	15		NA	NA		NA	NA	
Phone Subscribers	73	(3)		92	0		(19)	-20.65%	
Village Court Apartments									
Occupancy Rate	%	99.09%	-0.91%	99.51%	99.55%	-0.45%	99.32%	0.19%	0.2%
# Vacated Units		2	0	25	2	1	18	7	38.9%
# Work Orders Completed		7	(11)	238	22	(1)	357	(119)	-33.3%
# on Waiting List		253	0		198	(2)		55	27.8%
Public Works									
<i>The increase in service calls is due to an increase in number of UNCC line locates we have due to the fiber project</i>									
Service Calls		665	0	9,474	614	143	4,423	5,051	114.2%
Truck Rolls		27	(117)	3,586	na	NA	na	NA	NA
Snow Fall	Inches	37	10	184	38	19	310	(126)	-40.6%
Snow Removal - Streets & Prkg Lots	Hours	580	352	3,394	1,130	929	4,950	(1,556)	-31.4%
Roadway Maintenance	Hours	3	(87)	777	3	(60)	1,479	(702)	-47.5%
Water Billed Consumption	Gal.	39,140,000	(166,000)	201,433,000	46,822,000	9,167,000	283,417,000	(81,984,000)	-28.9%
Sewage Treatment	Gal.	7,192,000	235,000	106,812,000	8,421,000	(539,000)	98,898,000	7,914,000	8.0%
Child Development Fund									
# Infants Actual Occupancy		6.44	0.06		5.95	0.79		0.49	8.2%
# Toddlers Actual Occupancy		11.19	(0.87)		16.12	(0.35)		(4.93)	-30.6%
# Preschoolers Actual Occupancy		16.56	2.56		15.56	0.24		1.00	6.4%
Transportation and Parking									
<i>2019 special event parking was \$135,833, Inbound traffic counter is not available at this time.</i>									
GPG (noon snapshot)		9,165	5,896	65,300	10,569	7,836	79,605	(14,305)	-18.0%
GPG Parking Utilization (% of total # of spaces occupied)		64.3%	40.60%	38.8%	74.10%	54.30%	47.4%	-8.6%	-18.1%
HPG (noon snapshot)		2,333	1,347	14,836	2,036	1,387	15,765	(929)	-5.9%
HPG Parking Utilization (% of total # of spaces occupied)		71.0%	40.00%	38.2%	62.00%	41.60%	40.7%	-2.5%	-6.1%
Total Parking (noon snapshot)		16,671	9,365	116,954	16,742	11,454	135,574	(18,620)	-13.7%
Parking Utilization (% of total # of spaces occupied)		66.5%	36.40%	39.5%	66.80%	45.00%	45.9%	-6.4%	-13.9%
Paid Parking Revenues		\$46,485	\$29,625	\$386,141	\$48,051	\$40,168	\$514,357	(\$128,216)	-24.9%
Bus Routes	# of Passengers	na	NA	19,147	685	(5,813)	68,605	(49,458)	-72.1%
Employee Shuttle	# of Passengers	na	NA	3,598	1,434	201	16,990	(13,392)	-78.8%
Employee Shuttle Utilization Rate	%	na	NA	47.0%	45.50%	-8.10%	52.6%	-5.60%	-10.6%
Inbound (Vehicle) Traffic (Entrance)	# of Cars	na	NA	502,403	70,727	18,782	791,895	(289,492)	-36.6%
Part Time EE's: Council (7), Judge (1), Child Care (6) Seasonal EE's: Gondola Ops, Parking, Groundskeeper, Recreation New Hires: Seasonal EE's Terms: 1 Gondola Seasonal Ops, 2 Streets, 1 Groundskeeper, 1 Horticulturalist Reason for Terms: 1 not returning for winter season, 1 no housing opportunities, 1 performance, 2 other employment									
Human Resources									
FT Year Round Head Count		82	1		86	0		(4)	-4.7%
Seasonal Head Count (FT & PT)		4	4		2	0		2	100.0%
PT Year Round Head Count		14	0		15	0		(1)	-6.7%
Gondola FT YR, Seasonal, PT YR Head Count		66	3		58	(3)		8	13.8%
Total Employees		164	6		161	(3)		3	1.9%
Gondola Overtime Paid	Hours	256	56	2,784	386	(12)	4282	(1,498)	-35.0%
Other Employee Overtime Paid		80	(182)	1,117	39	(201)	1227	(110)	-9.0%
# New Hires Total New Hires		8	(6)	82	5	(12)	101	(19)	-18.8%
# Terminations		5	(5)	80	6	(10)	98	(18)	-18.4%
# Workmen Comp Claims		0	(1)	3	2	(1)	19	(16)	-84.2%
Workmen Comp Claims Costs		\$0	\$0	\$7,583	\$0	(\$367)	\$11,737	(\$4,154)	-35.4%
Number of Reported Injuries		0	(1)	7	2	(1)	21	(14)	-66.7%
Marketing & Business Development									
<i>Town hosted meetings include Zoom meetings due to COVID-19</i>									
Town Hosted Meetings		5	(1)	111	3	(1)	52	59	113.5%
Email Correspondence Sent		8	(7)	182	10	(2)	210	(28)	-13.3%
E-mail List	#	7,913	4		6,832	139		1,081	15.8%
Ready-Op Subscribers		1,981	21		na	NA		NA	NA
News Articles		32	9	267	31	9	185	82	44.3%
Press Releases Sent		2	1	29	3	(4)	59	(30)	-50.8%
Gondola and RETA									
<i>Current RETA revenues are unaudited, the gondola/chondola was shut down about Mid-March through Mid-June</i>									
Gondola	# of Passengers	208,324	161,254	2,412,631	329,966	283,691	3,151,603	(738,972)	-23.4%
Chondola	# of Passengers	26,061	22,078	110,576	29,842	27,772	134,502	(23,926)	-17.8%
RETA fees collected by TMVOA		\$ 2,044,972	\$ 470,924	\$ 12,285,512	\$ 638,891	\$ (506,134)	\$ 7,014,726	\$ 5,270,786	75.1%



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Recreation								
	Winter = Nov 1 - Apr 30							
Ice Rink Skaters	855	855	3310	2187	1737	4607	(1,297)	-28.2%
Snow Cat Hours	4	4	214	91	91	547	(333)	-60.8%
Platform Tennis Registrations	60	44	140	40	20	353	(213)	-60.3%

Police									
Calls for Service	#	576	177	4,345	474	221	4,218	127	3.0%
Investigations	#	13	7	137	27	15	175	(38)	-21.7%
Alarms	#	32	8	267	38	12	363	(96)	-26.4%
Arrests	#	1	0	16	1	0	35	(19)	-54.3%
Summons	#	0	0	20	9	6	42	(22)	-52.4%
Traffic Contacts	#	6	5	123	12	3	201	(78)	-38.8%
Traffic Tickets Written	#	0	(1)	21	1	(3)	46	(25)	-54.3%
Parking Tickets Written	#	418	68	3,135	582	289	4,214	(1,079)	-25.6%
Administrative Dismissals	#	7	6	27	8	3	56	(29)	-51.8%

Building/Planning									
Community Development Revenues		\$69,410	\$42,013	\$1,417,453	\$32,965	(\$26,343)	\$1,386,351	\$31,102	2.2%
# Permits Issued		41	-20	435	33	(17)	457	(22)	-4.8%
Valuation of Mtn Village Remodel/New/Additions Permits		\$736,836	(\$125,589)	\$42,430,275	\$528,184	(\$642,891)	\$45,036,262	(\$2,605,987)	-5.8%
Valuation Mtn Village Electric/Plumbing/Other Permits		\$17,205	(\$278,840)	\$3,234,418	\$123,432	(\$57,377)	\$3,499,672	(\$265,254)	-7.6%
Valuation Telluride Electric/Plumbing Permits		\$1,445,250	\$1,142,992	\$3,933,478	\$115,466	(\$782,189)	\$4,603,106	(\$669,628)	-14.5%
# Inspections Completed		386	34	3,560	438	100	4,203	(643)	-15.3%
# Design Review/Zoning Agenda Items		10	(9)	143	19	(6)	173	(30)	-17.3%
# Staff Review Approvals		16	(1)	357	9	(7)	177	180	101.7%

Plaza Services									
Snow Removal Plaza	Hours	178	52	1311	520	310	3,037.0	(1,726)	-56.8%
Plaza Maintenance	Hours	594	221	3986	312	59	4072	(86)	-2.1%
Lawn Care	Hours	0	(15)	662	0	(2)	1620	(958)	-59.1%
Plant Care	Hours	0	(14)	1707	0	(30)	2526	(819)	-32.4%
Irrigation	Hours	0	(6)	752	0	0	820	(69)	-8.4%
TMV Trash Collection	Hours	102	17	1128	97	46	1174	(46)	-3.9%
Christmas Decorations	Hours	69	(685)	1736	313	(495)	2380	(645)	-27.1%

Vehicle Maintenance									
# Preventive Maintenance Performed		25	5	239	13	(6)	203	36	17.7%
# Repairs Completed		21	6	231	15	(23)	268	(37)	-13.8%
Special Projects		3	2	16	0	(2)	38	(22)	-57.9%
# Roadside Assists		0	0	1	0	0	5	(4)	-80.0%

Finance									
# Other Business Licenses Issued		30	17	1,104	22	8	1,039	65	6.3%
# Privately Licensed Rentals		2	(1)	78	2	2	77	1	1.3%
# Property Management Licensed Rentals		10	(4)	457	4	3	431	26	6.0%
# Unique VRBO Property Advertisements Listings for MV		480	1	437	437	8	43	43	9.8%
# Paperless Billing Accts (total paperless customers)		1,241	21	1,092	1,092	25	149	149	13.6%
# of TMV AR Bills Processed		2,153	(5)	26,093	2,178	11	26,051	42	0.2%

Accounts Receivable					General Fund Investment Activity			
	TMV Operating Receivables (includes Gondola funding)		Utilities - Broadband and Water/Sewer		VCA - Village Court Apartments			
Current	\$551,896	95.6%	\$517,607	89.6%	\$8,282	50.0%	Change in Value (Month)	(\$496,457)
30+ Days	2,964	0.8%	23,733	4.1%	921	5.6%	Ending Balance	\$10,996,882
60+ Days	12,115	3.3%	15,425	2.7%	-	0.0%	Investment Income (Month)	\$5,850
90+ Days	11	0.0%	15,515	2.7%	-	0.0%	Portfolio Yield	na
over 120 days	962	0.3%	5,237	0.9%	7,361	44.4%	Yield Change (Month)	na
Total	\$ 367,948	100.0%	\$ 577,517	100.0%	\$ 16,564	100.0%		
	Other Billings - CDF, Construction Parking		Total All AR		Change Since Last Month - Increase (Decrease) in AR		Other Statistics	
Current	\$23,897	74.7%	\$ 901,682	90.7%	\$46,188	111.9%	Population (estimated)	1,434
30+ Days	4,872	15.2%	32,490	3.3%	4,613	11.2%	(Active) Registered Voters	871
60+ Days	665	2.1%	28,205	2.8%	3,071	7.4%	Property Valuation	314,681,000
90+ Days	409	1.3%	15,935	1.6%	(10,519)	-25.5%		
over 120 days	2,151	6.7%	15,711	1.6%	(2,071)	-5.0%		
Total	\$31,994	100.0%	\$ 994,023	100.0%	\$ 41,282	100.0%		